

**COUNCIL MEETING
AGENDA
MONDAY, 27 NOVEMBER 2023**



GLENORCHY CITY COUNCIL

QUALIFIED PERSON CERTIFICATION

The General Manager certifies that, in accordance with section 65 of the *Local Government Act 1993*, any advice, information and recommendations contained in the reports related to this agenda have been prepared by persons who have the qualifications or experience necessary to give such advice, information and recommendations.

A handwritten signature in blue ink, appearing to read 'Tony McMullen', positioned above a horizontal line.

Tony McMullen
General Manager
MONDAY, 27 NOVEMBER 2023

Hour: 3.30pm

Present (in Chambers):

Present (by video link):

**In attendance (in
Chambers):**

**In attendance (by video
link):**

Leave of Absence:

Workshops held since last Council Meeting

Date: Monday, 6 November 2023

Purpose: To discuss:

- Development Assessment Panels Position paper
- Community and Volunteering Awards

Date: Monday, 13 November 2023

Purpose: To discuss:

- Child Safe Framework
- GeoNeon presentation
- State Government Budget submission
- Emergency Management arrangements

Date: Monday, 20 November 2023

Purpose: To discuss:

- Natural Areas and Landcare group work
- Progress toward the Annual Plan Action: To develop a climate change mitigation action plan for reducing Council's greenhouse gas emissions
- New Bridgewater Bridge project

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1. APOLOGIES

2. CONFIRMATION OF MINUTES (OPEN MEETING)

That the minutes of the Council Meeting held on 30 October 2023 be confirmed.

3. ANNOUNCEMENTS BY THE CHAIR

4. PECUNIARY INTEREST NOTIFICATION

5. RESPONSE TO PREVIOUS PUBLIC QUESTIONS TAKEN ON NOTICE

Question without notice – Angela Strk, Rosetta

Q1: Why is Council refusing to hold a public meeting on the Pool?

A: [Mayor] The question was taken on notice.

Response:

As detailed to you in the email response of 25 October 2023, Council is in the process of engaging a consultant to look into future options for the pool site, including redeveloping the pool facility. The scope of this project is to include extensive community consultation to inform those decisions, and any interested party is encouraged to take up the opportunity to participate in that process. Accordingly, as a consultant will soon be appointed to conduct the investigation and associated consultation activities, Council does not believe it is productive to hold a further public meeting at this time.

Q2: Name two funds where the DEC money has been invested?

A: [Mayor]: The question was taken on notice.

Response:

The proceeds from the sale of the Derwent Entertainment Centre have been invested in term deposits with the Commonwealth Bank and National Australia Bank.

Question without notice – Janiece Bryan, Montrose

Q1: Council’s Community Goals from the Community Plan, Strategic and Annual Plan 2023-2024 include:

“Our social, recreational and cultural facilities, events and experiences will attract and retain people in Glenorchy to share our wonderful way of life.”

Making lives better – “Council’s role is to advocate for, and work with others to improve the daily lives of people in our city.”

Leading Our Community: “Council exists to represent the best interests of the people of Glenorchy working together to manage community resources and further community priorities”

“Our community values the facilities provided in our City to improve its quality of life and protection of....special places now and into the future”

“We are a leader and partner that acts with integrity and upholds the community’s interests.”

Is any of this true?

A: [Mayor]: The question was taken on notice.

Response:

The 2015 – 2040 City of Glenorchy Community Plan is an aspirational document that describes the vision the Glenorchy Community saw their community looking like in 2040. The Community Plan's 5 Community Goals are adopted into the Glenorchy City Council's Strategic Plan to articulate via objectives and strategies.

The Glenorchy City Council's Annual Plan then takes these strategies and places actions against each one to describe what Council will achieve over the coming 12 months.

Through the goals outlined in the Community plan and adopted in the Strategic Plan Council continues to deliver facilities for its community across:

- Making Lives Better
- Building Image and Pride
- Open for Business
- Leading our Community, and
- Valuing our Environment.

In the past 12 months Council has delivered a range of new community facilities including:

- Montrose Bay Foreshore Skate Park,
- Upgrade to Prince of Wales Bay Sports ground,
- 4 New Playgrounds at Barry St, Cairnduff Reserve, Collinsvale and Booth Ave
- A new sport pavilion at Eady St Reserve, and
- A new landfill cell at Jackson St Landfill Centre.

Council is also well progressed into the delivery of the following projects:

- KGV Football (Soccer) upgrades
- North Chigwell Football (Soccer) Upgrades,
- Tolosa Park Dam Reintegration Project,
- Giblins Reserve Regional Playspace Project, and
- Benjafield Park Playspace Project

Finally, Council has outlined the process to investigate the current situation with the Glenorchy Pool.

Q2: As Glenorchy City Council now holds the Title to the YMCA Property previously acquired by State Growth in September 2017, could you please provide information to the community about the redevelopment and whether there will be a continuation of YMCA Programs for the community?

A: [Mayor]: The question was taken on notice.

Response:

The YMCA is not owned or operated by Glenorchy City Council, therefore your questions are best directed to the YMCA.

Q3. Can you explain how the \$5.25 million YMCA Development Application was approved by Planning Officers without being authorised by the delegated Glenorchy Planning Authority when the delegation stated a limit of \$1 million at the time?

A: [Mayor]: A discretionary application for alterations and additions to the Glenorchy YMCA became valid on 01 June 2023 and was advertised from 06 – 19 September 2023. The 42-day statutory time limit in which to make a decision expired on 24 September 2023. An extension of time request for the matter to be decided at the next Glenorchy Planning Authority meeting (Monday 02 October 2023) was declined by the applicant on 5 September and therefore the application was decided under delegation by the Senior Statutory Planner on 22 September 2023.

Under the delegations that existed both pre and post the 25 September 2023 Council meeting, senior planning officers were delegated the power to determine applications for discretionary permits under a number of circumstances, one of which being ‘if the time in which the planning authority must grant or refuse a permit will expire prior to the next scheduled meeting of the Glenorchy Planning Authority, and the applicant has refused to grant an extension to that time period.’

Question without notice - Paul Campton, Claremont

Q1: In relation to the response for Question 2 from Pauline Elliott in the September meeting, Council said an assessment report has been provided and will be assessed against the provisions of this Code. The report was clearly written for Cooper Automotive and on page 33 of the report said, “solely for use by the Client and EM&C accepts no responsibility for its use by other parties”. Now that the Council is prepared to accept a report where the authors accept no responsibility for what is written, then will Council accept responsibility and liability for what is written in the report given it has accepted it.

A: [Mayor]: The question was taken on notice.

Response:

It is not unusual for authors of professional reports to include a disclaimer to protect intellectual property and copyright. Applicants are required to provide information to support their development proposal, information that is capable of being used for assessment purposes including being released to the public if required. Applicants provide these assurances at the time of application. The report appears to be created by qualified persons and it is appropriate for Council to rely on such expert evidence, unless presented with credible evidence to the contrary.

Q2: If Council does not accept responsibility for what is written in the ESA report, then who bears professional responsibility and liability for what is written given the authors specified do not accept responsibility?

A: [Mayor]: The question was taken on notice.

Response:

Planning authorities do not provide legal warranties about the accuracy of third-party material, nor would it be appropriate for them to do so. This does not preclude information that is apparently credible from being included in the assessment process.

Question without notice – Mala Crew, Glenorchy

Q1: Why have you failed the Glenorchy community by not being transparent?

A: [Mayor]: The question was taken on notice.

Response:

Council consistently provides transparency of its operations through a variety of avenues to the Glenorchy Community. Council's Annual Report and Annual Plan are detailed and presented to the community annually for inspection and reporting purposes. Council also receives quarterly reports that detail Council's actions and finances against the Annual Plan requirements. Council also receives monthly financial reporting that is open to all community members to inspect and comment upon.

All the above methods are scheduled and presented through Council monthly meetings.

In addition to this, Council uses a range of communication channels to keep the community informed of Council's actions. These include hard copy via the Glenorchy Gazette, Council website and social media channels via Facebook and Instagram. Council also issues media releases to the mainstream media regularly, which are all posted to Council's website upon release.

Q2: Provide clarity on the issue of Multi-cultural Council of Tasmania (MCOT) Commercial Kitchen project and grant funding and why has it taken so long?

A: [Mayor]: \$100,000 was provided in Federal Funding.

[General Manager]: Approximately \$60,000 was also provided in Tasmanian Community Funding

[Mayor]: It has taken a long time because while the federal funding was a federal election promise from the Labor Party, it has taken some time for the bureaucrats to prepare the grant deed which is now signed.

Question without notice – Michelle Smith, West Moonah

Q1: In relation to 8-10 Main Road Claremont, has McDonalds supplied Council with the additional material requested by the planning team or indicated when they intend to supply the information to Council?

A: [Mayor] No, we have not yet received the further information.

Q2 In today's Agenda on page 6, Q2 by Paul Campton asked, *"How long does Council typically wait for requests to applicants for such information?"*. The Director gave the maximum time of five (5) years and not the typical time as asked. Can Council please give an indication of the typical or average time it waits on developers to provide additional material?

A: [General Manager] While the statutory time limit is 5 years, Council's experience is that information is generally provided much sooner. However, we are in the hands of the applicants.

Question without notice – Ron Collidge, Claremont

Q1: Where is it stated in the Land Use Planning Act that Council cannot refuse an application?

A: [General Manager]: We previously provided chapter and verse in response to the questions on this. Sections 43A and Section 40T are the relevant parts of the Land Use Planning and Approvals Act.

Question without notice – Tracey Smith, Glenorchy

Q1: Belgravia had a three (3) year contract to manage the Glenorchy pool for Council. Can you confirm that Council is not stuck with the contract now the pool has closed?

A: [Mayor]: No. There was a clause in the contract to provide for termination of the contract in the event of pool closure.

Question without notice – Eddy Steenbergen, Rosetta

Q1: Can you provide me with details about recent Council Workshops. What was the purpose of the One on One Conversation?

A: [Mayor]: The Council schedules quarterly One on One catchups with the General Manager to discuss his performance.

Q2: Who requested the Workshop presented by the Hobart Northern Suburbs Rail Action Group (HNSRAG).

A: [Mayor]: The HNSRAG requested a workshop to discuss their vision for the reactivation of the northern suburbs transit corridor.

Q3: In the updated Disposal of Council Land policy, why are there are several references to "sell" and "sale" when disposal provides for sale, lease, donation and exchange of land? Is the reference to sell and sale too narrow?

A: [Mayor]: The policy is geared around proceeds that can be expended.

[General Manager]: The Act makes it clear that Council can dispose land by lease, sale, gift, or exchange.

[Mayor]: Most references in the policy are to disposal.

Q4: Can Council rule out sale or long-term lease of the pool land?

A: [Mayor]: The council is open to community feedback about the future of the pool land.

6. PUBLIC QUESTION TIME (15 MINUTES)

Please note:

The Council Meeting is a formal meeting of the Elected Members elected by the Glenorchy community. It is chaired by the Mayor. Public question time is an opportunity in the formal meeting for the public to ask questions of their elected Council representatives about the matters that affect ratepayers and citizens.

In accordance with regulation 31(2) and (3) (Public question time) Local Government (Meeting Procedures) Regulations 2015, Council will allocate 15 minutes during each Council Meeting to invite members of the public to ask questions relating to the activities of Council.

The following rules and procedures apply to Public Question Time:

1. questions must relate to the activities of Council
2. members of the public are to announce their name and residential address before asking a question (which will be recorded in the minutes)
3. questions are to be put succinctly and in the form of a question, not a comment
4. questions must not be inflammatory, abusive, defamatory, contain a personal attack or otherwise breach any rules of the meeting which have been explained by the Chairperson
5. the Chairperson may limit the number of questions asked by each member of the public in order to ensure that all members of the public wishing to ask questions are given the opportunity within the allocated time
6. the Chairperson will decide the order in which questions are to be asked and may rotate the order between different members of the public if individuals have more than one question to ask
7. the Chairperson may, in their absolute discretion:
 - a) refuse to answer a question if the Chairperson deems that it is inappropriate or does not comply with these rules or the rules of the Council meeting, or
 - b) take a question 'on notice', in which case the answer will be provided in writing prior the next Council meeting and included on the agenda for the next Council meeting
8. if a question is taken on notice, the Chairperson may request that the member of the public submit their question in writing and may refuse to provide a response if the question is not provided as requested, and
9. the 15 minutes allocated for Public Question Time may be extended at the discretion of the Chairperson at the conclusion of the time period. Council is to publish information relating to Public Question Time, including any additional rules and procedures, on Council's website.

7. PETITIONS/ADDRESSING COUNCIL MEETING (DEPUTATION)

COMMUNITY

Community Goal – Making Lives Better

8. ACTIVITIES OF THE MAYOR

Author: Mayor (Ald. Bec Thomas)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference: Mayoral Announcements

Community Plan Reference:

Transparent and accountable government

Strategic or Annual Plan Reference:

Leading our Community

Objective: We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy: Listen to our community to understand their needs and priorities.

Strategy: Communicate effectively with our community and stakeholders about what Council is doing.

Strategy: Build and maintain productive relationships with all levels of government, other councils and peak bodies to achieve community outcomes for Glenorchy and Greater Hobart.

Reporting Brief:

To receive an update on the recent activities of the Mayor.

Proposal in Detail:

The following is a list of events and external meetings attended by Mayor Thomas during the period from Monday, 23 October to Sunday, 19 November 2023.

Monday 23 October 2023

- Met with Malcolm Reeve and Darren Fraser, Ochre Health to discuss provision of medical facilities in Claremont
- Chaired the Council workshop

Tuesday 24 October 2023

- Participated in Beacon Foundation High Impact Polish Program at Montrose Bay High School
- Attended reception at Government House to mark 26TEN Week

Wednesday 25 October 2023

- Participated in Southern Regional Waste Authority Board Meeting, Local Government Forum and Annual General Meeting
- Attended the 26TEN pop-up stall at Northgate

Sunday 29 October 2023

- Attended the Australian Diamonds versus South Africa Spa Proteas Netball Game at MyState Bank Areana

Monday 30 October 2023

- Chaired the Council meeting

Tuesday 31 October 2023

- Participated in Garage Sale Trail launch for Southern Tasmania
- Met with Football Tasmania representatives to discuss their Football Facilities Strategy

Wednesday 1 November 2023

- Attended Local Government Association of Tasmania Annual General meeting and conference
- Attended Local Government Association of Tasmania conference dinner

Thursday 2 November 2023

- Attended Local Government Association of Tasmania conference

Friday 3 November 2023

- Met with Patrick Kelly, Chief Executive Officer, MONA
- Attended Clubs Tasmania Sports Luncheon

Saturday 4 November 2023

- Attended Montrose Best Trick Competition and Bowl Jam at the Montrose Foreshore Skate Park

Monday 6 November 2023

- Attended TasWater Elwick Water Pump Station Artwork unveiling
- Met with Jeff Bronstein, new President of the Tasmanian Transport Museum
- Chaired the Glenorchy Planning Authority meeting
- Chaired the Council workshop

Monday 27 November 2023

Council Meeting Agenda

Wednesday 8 November 2023

- Tour and meeting with Lalla Mackenzie, Chief Executive Officer and Molly Frankham, Marketing and Communications Coordinator, at Family Planning Tasmania
- Attended Cuppa with a Cop at Bunnings Warehouse to celebrate National Crime Prevention week
- Participated in Greater Hobart Mayors forum

Thursday 9 November 2023

- Participated in 26TEN Coalition Meeting

Friday 10 November 2023

- Visited Foster and Kin Carers group in Claremont

Monday 13 November 2023

- Met with Labor Leader and Member for Lyons the Hon. Rebecca White MP
- Chaired Council workshop

Wednesday 15 November 2023

- Met with resident, Kim Churchill, to discuss the Glenorchy War Memorial Pool
- Met with Peter Frazer, President of Safer Australian Roads and Highways in relation to 2024 National Road Safety week

Thursday 16 November 2023

- Officially opened 2023 Glenorchy Open Art Exhibition at the Moonah Arts Centre

Friday 17 November 2023

- Participated in the Community Pop Up at the Moonah Hotel

Sunday 19 November 2023

- Participated in the Point to Pinnacle to raise money for the 2024 Glenorchy Red Shield Appeal

In addition to the above meetings and events, the Mayor attended numerous internal meetings and performed other administrative duties.

Consultations:

Nil.

Human Resource / Financial and Risk Management Implications:

Nil.

Community Consultation and Public Relations Implications:

Nil.

Recommendation:

That Council:

1. RECEIVE the report about the activities of Mayor Thomas during the period from Monday, 23 October to Sunday, 19 November 2023.

Attachments/Annexures

Nil.

9. PROPOSED SPEED LIMIT REDUCTIONS

Author: Manager Asset, Engineering and Design (Patrick Marshall)

Qualified Person: Director Infrastructure and Development (Emilio Reale)

ECM File Reference: Speed Limit Changes

Community Plan Reference:

Making Lives Better

Our city is easy to get around, with a range of transport choices available to visit family or friends or to access services. The city is well-connected by extensive and well-maintained walking and bike paths, public transport and road networks.

Strategic or Annual Plan Reference:

Building Image and Pride

Objective: We work for a safe and clean City.

Strategy: Work proactively with other governments, service providers and the community to improve public safety in our City.

Valuing our Environment

Objective: We improve the quality of our urban and rural areas as places to live, work and play.

Strategy: Working proactively with providers, manage the City's transport infrastructure sustainably to secure accessible, safe, and reliable transport options for everyone.

Reporting Brief

To seek support from the Council for proposed speed limit reductions across the Glenorchy road network which, if supported, would be submitted to the Transport Commission.

Proposal in Detail

Speed limits are reviewed for many reasons, including requests from local councils, Police, or the community, because of development, or due to changing road environments.

Speed limits can only be changed by the Commissioner for Transport (the Commissioner). Many things are considered when a speed limit is reviewed, including:

- Safety concerns.
- Crash history.
- The condition of the road.

- What the road is used for.
- How many people use the road.
- Whether it is used by vulnerable road users, such as cyclists and pedestrians.
- The number of accesses and intersections.
- Compliance with Austroads and engineering guidelines.
- Pedestrian activity around the road.
- Property surrounding the road area.

The Commissioner will review a speed limit if they receive a speed limit change application from the relevant manager of that road such as the State Roads Division of the Department of State Growth, or by a local council.

Glenorchy City Council has conducted a comprehensive assessment of the existing speed limits across its road network, resulting in the identification of specific roads where proposed speed limit reductions are deemed necessary. This proposal aims to enhance road safety, ensure uniform speed limits for designated routes, and align with the developing road environment.

Based on the principles outlined above, Council has identified a number of roads that are recommended to be reduced from 60km/h to 50km/h as follows:

- Main Road, extending from Abbotsfield Road to Stony Point Drive
- Marys Hope Road, extending from Crosby Road to Berriedale Road
- Berriedale Road, from Catherine Street to Marys Hope Road
- Barossa Road, covering the section from Tolosa Street to Bimburra Road

Roads that have high pedestrian usage have been identified to be set at a permanent 40km/h include:

- Main Road within the Moonah Central Business District, encompassing the area between Amy Street and Florence Street

Background

In 2002, a significant change occurred to speed limits in urban areas, which saw the lowering of default speed limits from 60km/h to 50km/h unless otherwise indicated by signage. A subsequent review of speed limits within Glenorchy's Road network was conducted by the Council in 2012. This assessment resulted in the reduction of thirteen streets' speed limits from 60km/h to 50km/h. The selection of these streets primarily focused on those that carried a substantial volume of traffic that were initially excluded from the 2002 reduction. However, their road conditions and environment warranted a speed limit decrease.

In the Moonah Central Business District (CBD), the speed limit was reduced to 40km/h during the hours of 7.30am to 6pm on weekdays more than a decade ago. As part of the ongoing Glenorchy CBD revitalisation project, the speed limit within the Glenorchy CBD area was then permanently set to 40km/h at all times.

These speed limit revisions are part of a broader strategy to align them with the Australian Standards outlined in AS1742.2 (Speed Control) and the guidelines provided in the Austroads Guide to Road Safety Part 3: Safe Speeds.

The revisions also support the Tasmanian Government's "Towards Zero Action Plan 2020-2024 Tasmanian Road Safety Strategy," as the data suggests that lower speeds has a significant positive impact on reducing the occurrence of severe crashes.

Slower speeds offer all road users more time to assess potential hazards, react appropriately, and avoid collisions. In the unfortunate event of a collision, reduced speed limits help mitigate the impact forces and, consequently, decrease the severity of crashes. This is particularly vital for vulnerable road users such as cyclists and pedestrians.

Numerous studies have consistently shown that lower speeds not only reduce the severity of crashes but also saves lives. A 5% reduction in the average vehicle speed is estimated to lower fatalities by 21%, serious injuries by 14%, and other/minor injuries by 7%.

This reduction is even more pronounced when it comes to collisions with pedestrians, as depicted in Figure 1.

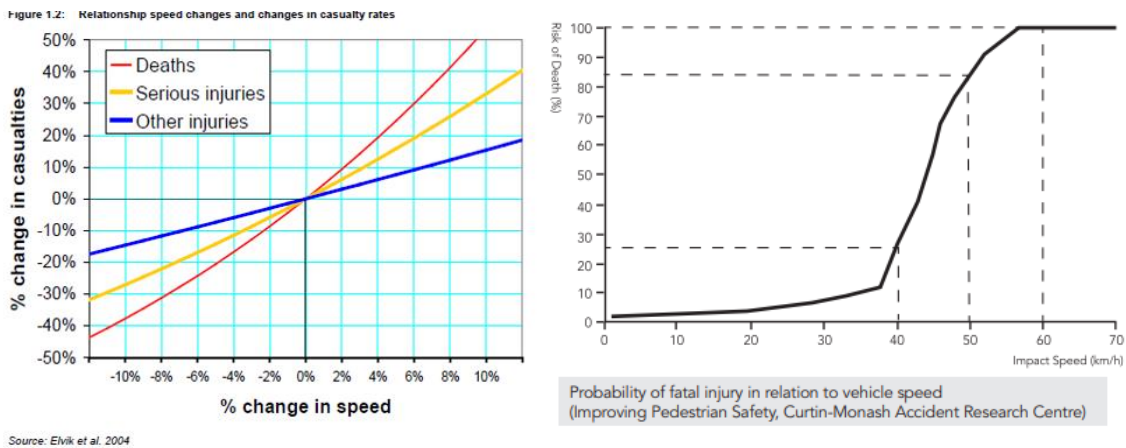


Figure 1 – Change in Speed to Change Casualties and Fatalities

Proposed Locations

The specific locations where proposed speed limit adjustments are recommended to be implemented are visually represented in Figure 2 below. More detailed information about each site can be found in Attachment 1. This information incorporates various factors, such as traffic volumes, existing speeds, historical crash data, and the characteristics of the road environment.

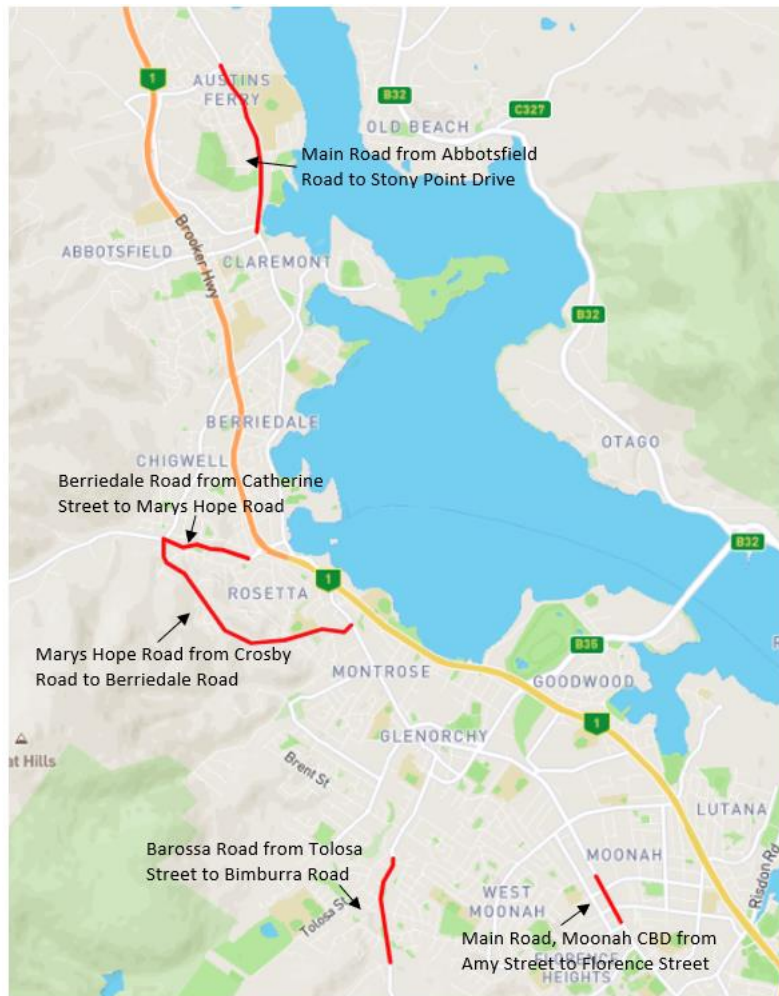


Figure 2 – Location of Proposed Speed Reductions

Rationale for Speed Limit Reductions

The decision to reduce speed limits in these areas is supported by several factors, including the rapid growth in residential development, which has led to increased pedestrian, cyclist, and vehicular traffic on these roads. Additional key influences in favour of speed limit reductions include:

1. Physical Road Infrastructure Changes: Alterations in the road infrastructure, such as the introduction of a roundabout on Main Road off Stony Point Drive, have necessitated speed adjustments.
2. Crash Data: The analysis of crash data highlights the need for reducing speed limits in these areas to enhance road safety.
3. Ensuring Consistent Speed Limits: The proposal aims to establish uniform speed limits across specific areas to create a safer and more predictable traffic environment.

Below, you'll find site-specific justifications for each proposed speed limit reduction:

1. Main Road from Abbotsfield Road to Stony Point Drive
 - The emergence of a new subdivision with a roundabout on Main Road necessitates a reduction in speed.

- The presence of St Virgil's College grounds and Roseneath Park along this route enhances the amenity for cyclists and pedestrians.
2. Marys Hope Road from Crosby Road to Berriedale Road
 - Infill development along the road has resulted in additional traffic with more vehicle accesses onto the road.
 - Physical modifications to intersections with Gentile Court and Kilander Avenue underline the need for a speed reduction.
 - Requests from the residents along Marys Hope Road called for this change.
 3. Berriedale Road from Catherine Street to Marys Hope Road
 - To maintain a consistent speed limit within the area, a speed limit reduction is proposed.
 - The road's geometry and historical crash data at the intersection with Chandos Drive underscore the necessity for this adjustment.
 4. Barossa Road from Tolosa Street to Bimburra Road
 - The surge in development has led to increased numbers of vehicles, pedestrians, and cyclists, necessitating a reduction in speed.
 - This road serves as the primary connection for pedestrians and cyclists traveling to the Glenorchy CBD.
 5. Main Road, Moonah CBD from Amy Street to Florence Street
 - Implementing a consistent 40km/hr speed limit aligns with other shopping precincts and enhances traffic predictability.
 - The current pedestrian crash data, which indicates an improvement when the speed limit is reduced to 40km/h from 50km/h, supports this change.

Engagement and Consultation Overview

To ensure that our community's input and perspectives were heard and considered, Council undertook a comprehensive consultation process on the proposed speed limit changes. An outline of the consultation activities follows:

1. A Workshop with Elected Members (3 July 2023): An initial workshop was conducted with Elected Members to discuss and consider the progression of the proposed speed limit adjustments.
2. Glenorchy's Let's Talk Page (4 September 2023 to 8 October 2023): Information about the proposed changes was made available on the Council's Let's Talk page. This online platform featured a survey where the community had the opportunity

to provide comments and mark specific locations on a map to express their concerns or suggestions.

3. Facebook Engagement (27 September 2023): Council's official Facebook page was utilised to direct community members to the Let's Talk page, where detailed information was provided. To increase visibility, a post was made on Facebook on September 27, which brought it to the top of viewers' feeds.
4. Information Posters: Information posters were prominently displayed in Northgate and Council Chambers display cabinets to inform and engage visitors.
5. Stakeholder Letters: Key stakeholders were directly contacted and invited to provide their feedback. We received positive feedback in support of the proposed changes from RACT and Bicycle Networks Tasmania. Their supportive letters are included in Attachment 2. Bicycle Networks Tasmania expressed interest in exploring further speed reductions to 30km/h in CBD areas.

Stakeholder Feedback

Feedback from Bicycle Networks Tasmania highlighted the following key points:

- Slower speeds save lives.
- Slower speeds enhance stopping distances.
- Slower speeds improve driver visibility.
- Slower speeds do not significantly extend travel times.

RACT also endorsed the proposed speed limit changes, emphasising that these initiatives are sensible, evidence-based, and will enhance safety, amenity, and liveability without causing substantial disruptions to travel times.

Consultation Feedback via Let's Talk

The Let's Talk page recorded a total of 788 visits, with 444 of those being informed visits, where individuals accessed detailed project information, 145 visitors participated in a quick poll, with 34 providing reasons for their choice, and 14 leaving comments on the interactive map (Attachment 3).

- Survey Results: A total of 78% of survey participants expressed a preference against the proposed speed limit changes, as indicated in Figure 3. It's worth noting that this figure shifted from approximately 50% before the Facebook boost in late September.
- Detailed Feedback: Among the 34 participants who provided reasons for their choices, 44% were in favour of the changes, 47% were against, and 9% remained uncertain.
- Interactive Map Comments: Eighteen unique comments were recorded on the interactive map, with 67% of these participants expressing their disapproval of the proposed changes.

Q1 Do you support the proposed safety measure to reduce the speed limit?

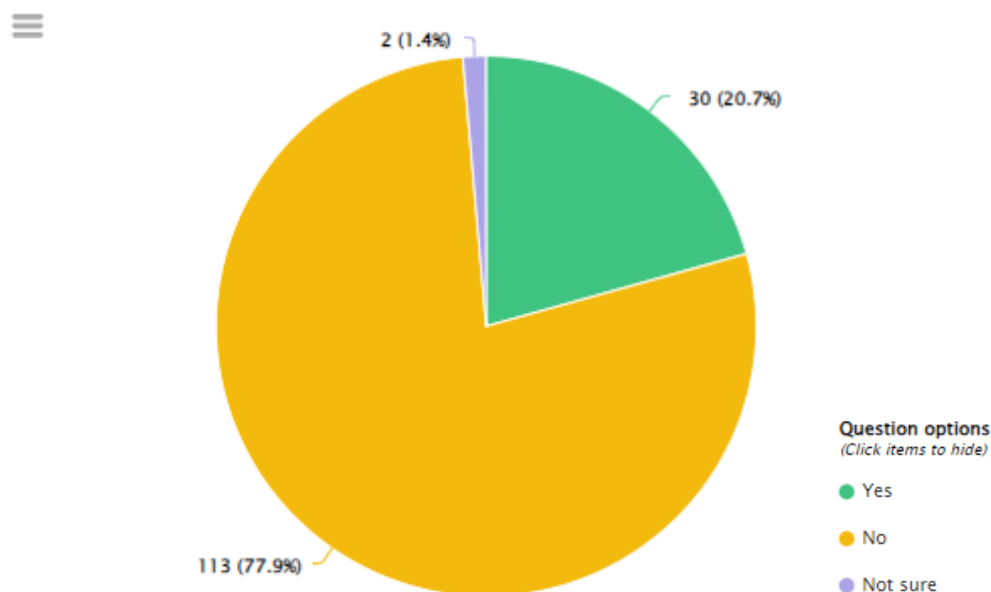


Figure 3 – Quick Poll Results

Survey and Map Comments Summary

A total of 52 unique comments were collected, combining feedback from both the survey (34 comments) and the interactive map (18 comments). These comments have been categorised into themes, and the percentage breakdown is outlined below.

Table 1 – Comments in Survey and Map

	Survey	%	Map	%	Total	%
Support	15	44%	4	22%	19	37%
Do Not Support	16	47%	12	67%	28	54%
Not Sure	3	9%	2	11%	5	10%
Total	34		18		52	

Themes in Support

1. No detailed reason provided, i.e., comment 'I support' (44%)
2. Improves road safety for all users, including wildlife (22%)
 - Feedback emphasises the safety benefits of reducing speed, offering more reaction time for drivers to avoid accidents, and mitigating the severity of collisions, benefiting all road users and wildlife.
3. Increase in traffic, necessitating reduced speeds (11%)
 - More traffic due to development underscores the importance of slower speeds, particularly enhancing safety for pedestrians and cyclists.

4. Desire for traffic calming measures (11%)
 - Supporters request traffic calming measures alongside speed limit reductions, understanding that these changes are the initial steps toward a safer road environment.
5. Permanent speed limits to ensure consistency (11%)
 - The permanency of the reduced speed limits is emphasised, similar to the approach in the Moonah CBD.

Themes Not in Support

1. No detailed reason provided, i.e., comment 'I don't support' (19%)
2. Speed limit considered appropriate for the road environment (13%)
 - Participants argue that the current speed limits are suitable for wide roads with minimal pedestrian activity, some considering it revenue driven. Council's Transport Engineer assures alignment with guidelines based on assessments of traffic volumes, speeds, crashes, and road environments, with safety being the primary objective.
1. Belief that speed limit reductions won't address driver behaviour issues (15%)
 - Concerns are raised that reduced speed limits may not tackle issues like incompetent driving, hooning, or tailgating. It is acknowledged that other entities, such as the Police and State Growth, address driver training, education, enforcement, and speed limit compliance, with speed limit reductions being just one aspect of enhancing road safety.
2. Fear of traffic diversion and congestion (4%)
 - Some express concerns that the changes might lead to traffic diverting to other streets or causing congestion. However, it's noted that the proposed speed limit reductions are unlikely to have a substantial impact on travel times.
3. Concerns about inconvenience (4%)
 - Concerns about inconveniences are expressed, but it's emphasised that the proposed changes are unlikely to significantly affect travel times in urban road conditions.

Undecided Themes

1. Desire for speed reduction on other roads (2%)
 - A participant expresses interest in reducing speed on other roads.
2. Questions about the rationale for proposed changes (8%)
 - The response clarifies that speed limit reductions can be considered on other roads in the future. The current proposals are based on the road environment, crash data, and traffic data, with the primary aim of enhancing overall road safety.

Community Engagement Considerations

This detailed summary of comments reflects the diverse perspectives expressed by the community during the consultation process, contributing to a well-rounded understanding of the considerations and concerns surrounding the proposed speed limit reductions.

Despite the significant portion of survey respondents opposing the speed limit changes, the recommendation to implement speed limit reductions remains unchanged. The core objective of these reductions is to enhance road safety while encouraging active transport. Lowering speed limits reduces the risk of accidents and, in the event of a collision, minimises the severity of the impact. The feedback from the community plays a vital role in this decision-making process, and all responses have been thoroughly considered in making the recommendations.

Process to Reduce the Posted Speed Limit

Council's recommendations to change speed limits are subject to approval by the Transport Commissioner. The Transport Commissioner also holds the authority to authorise the installation and adjustments to speed limit signage. Once approved, necessary actions will be taken, including the replacement or adjustment of speed limit signs and the installation of advanced warning signs where needed. In the case of the Moonah Central Business District (CBD), permanent LED signs may be utilised to clearly indicate the speed limit. The community will also receive notification of these changes via various mediums to ensure transparency and awareness of the changes.

Human Resource / Financial and Risk Management Implications

If and when approved, speed limit changes are relatively straightforward actions, primarily involving the installation of new 'speed limit change ahead' signs and the replacement of existing speed limit signs. This will take place in line with information updates to the community. Specifically, the proposal suggests that the LED signs in the Moonah CBD will continuously operate without significant variations. Importantly, these sign-related activities can be accommodated within the framework of the existing Council budget. As a result, there are no substantial implications for human resources, financial resources, or risk management associated with this proposed change.

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
<p>Adopt the recommendation</p> <p>The key risk of adopting the recommendation to reduce speed limits is the potential resistance or opposition from some community members who do not support the changes. This can lead to public dissatisfaction, objections, or concerns, which may impact community relations and public perception of the Council's decision.</p>	Minor (C2)	Unlikely (L2)	Low	To address this key risk, the Council should implement a comprehensive communication and public relations strategy.
<p>Do not adopt the recommendation</p> <p>The key risk if the recommendation to reduce speed limits is not adopted is a potential increase in road accidents and injuries, particularly in areas with high traffic volumes and inadequate speed management. Failure to implement these safety measures may result in continued road safety issues, posing risks to both motorists and pedestrians.</p>	Minor (C2)	Likely (L4)	Medium	<p>Analyse accident data to identify high-risk areas.</p> <p>Gather community feedback and concerns.</p> <p>Conduct safety audits to pinpoint hazards.</p> <p>Consider pilot programs to test changes.</p> <p>Launch public education on safe driving.</p> <p>Advocate for law enforcement support.</p> <p>Monitor and report on safety improvements.</p>

Community Consultation and Public Relations Implications

Based on Council's recommendations, the outcomes will be promptly communicated on Council's Let's Talk page. If the proposed speed limits receive approval from the Transport Commissioner, the community will be duly informed in advance of the speed limit changes. Proactive communication will occur through both Council's official Facebook page and the Let's Talk page, alongside the implementation of new signage and advanced warning signs. This ensures transparent and timely updates for the community, fostering effective public relations.

Recommendation:

That Council:

1. SUPPORT the following recommended speed limit reductions.
 - a. Roads to be changed from 60km/h to 50km/h:
 - i. Main Road from Abbotsfield Road to Stony Point Drive
 - ii. Marys Hope Road from Crosby Road to Berriedale Road
 - iii. Berriedale Road from Catherine Street to Marys Hope Road
 - iv. Barossa Road from Tolosa Street to Bimburra Road
 - b. Roads to be changed to permanent 40km/h:
 - i. Main Road, Moonah CBD from Amy Street to Florence Street
2. SUBMIT for APPROVAL the recommended speed limit changes to the Transport Commission.

Attachments/Annexures

- 1 Proposed Locations
[⇒](#)
- 2 Stakeholder Feedback
[⇒](#)
- 3 Comments on Lets Talk
[⇒](#)

10. COMMUNITY AND VOLUNTEER AWARDS

Author: Executive Manager Stakeholder Engagement (David Ronaldson)

Qualified Person: Executive Manager Stakeholder Engagement (David Ronaldson)

ECM File Reference: Volunteer Awards

Community Plan Reference:

Building Image and Pride - We will show our pride as a city and others will see it.

Strategic or Annual Plan Reference:

Building Image and Pride

Objective We nurture and celebrate our proud and vibrant City with its strong sense of belonging.

Strategy Deliver or facilitate events to strengthen our community's sense of pride and belonging.

Action Plan and support the delivery of Civic events and awards programs

Reporting Brief:

This report briefs Council on the outcome of the Community and Volunteer Awards trial and recommends that the combined event continue.

Proposal in Detail:

At Council's August 2022 meeting, Council resolved to:

TRIAL a combined annual Volunteer and Community Awards ceremony (incorporating Glenorchy Citizen of the Year, Glenorchy Young Citizen of the Year, Community Group of the Year, School of the Year, Sports Achievement of the Year and All Abilities Award) during National Volunteer Week in May of 2023.

This decision was taken as Council looked to explore maximising value in the programs and celebrations Council delivers and find efficiencies across all its operations.

To support the 2023 trial, a Council working group was established with Mayor Thomas, Alderman Slade and Alderman Yaxley as members. The Working Group was facilitated by Council's Events Officer who oversaw the nomination and selection process for award recipients.

The Working Group met prior to the awards nomination period to discuss the community and volunteer award classifications and made the decision to align with the Tasmanian Volunteering Awards and the Tasmanian/Australian of the Year Awards categories. Sports Achievement and Business Person categories were also added to ensure a wide range of achievements could be acknowledged.

Twenty-five of Glenorchy's highest achievers and volunteers were recognised at the Glenorchy Community and Volunteer Awards held during National Volunteer Week in May 2023 (Attachment 1).

Awards were presented for six categories to the following recipients:

- Glenorchy Citizen of the Year – Lucy Baker
- Glenorchy Young Citizen of the Year – Emily Gamez
- Glenorchy Senior Citizen of the Year – Corrie Bartle
- Glenorchy Local Hero Award – John Shoobridge
- Glenorchy Sports Achievement of the Year Award – Arielle Cannell
- Glenorchy Business Person of the Year – Belle Parker

Commentary:

The combined trial event ran smoothly and was well received by recipients and the community.

As with this type of event, several small tweaks to the format were identified, which will be implemented for the proposed combined 2024 awards ceremony.

It takes varying levels of effort to generate nominations across the categories, and this needs to be considered by the Working Group into the future.

Consultations:

Consultation has occurred with the following internal stakeholders:

- Executive Leadership Team
- Manager Community
- Community Department Coordinators
- Stakeholder Engagement Department
- Community and Volunteer Awards Working Group

Human Resource / Financial and Risk Management Implications:

Financial

The 2023 combined trial event cost \$7,380 to deliver.

The budget to deliver this event in 2024 is \$7,466 plus the human resource allocation outlined below. The budget covers support materials, publicity and marketing for the awards nominations/event, awards, trophies, and venue hire.

Human resources

This event was delivered by Council’s Events Officer and overseen by the Coordinator Communications and Engagement. The Communications Officer and members of the broader department assist in the delivery of the event on the night.

The Events Officer is currently contracted until 30 June 2024. This needs to be considered into Council’s next budget cycle when determining the future of this event.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	C 1 (Insignificant)	L3 (Possible)	Low	Clear communication identifying why Council holds award ceremonies, maximising public value for expenditure, when they are held and maximising exposure for recipients is required.
Awards Ceremonies – combining the Volunteer and Community Awards ceremonies could be perceived as undervaluing each award event.				
Do not adopt the recommendation	C3 (Moderate)	L3 (possible)	Medium	Communications campaign is developed to ensure the Community Awards are understood and valued by the community.
Awards Ceremonies continue to be held separately thus duplicating effort and costs and lessening the opportunity for broader exposure for the Citizen of the Year etc.				

Community Consultation and Public Relations Implications:

Community consultation

There has been no community consultation on the combination of this event as a trial. However, feedback from awards recipients and supporters of the 2023 trial was very positive.

On 17 November, Council received a letter from former Citizen of the Year, David Pearce OAM JP, on behalf of former Citizens of the Year, while acknowledging the important work of volunteers, asked that Council hold a separate recognition event for the Citizen of the Year and Young Citizen of the Year awards. That letter was circulated to all elected members.

Public relations

Council continues to review and refine its service delivery ensuring best public value for ratepayer outlay while balancing local government’s role in the delivery of civic functions and events.

Recommendation:

That Council:

1. RECEIVE and NOTE the attached report on the trial combined annual Community and Volunteer Awards ceremony.
2. APPROVE the holding of a second combined annual Community and Volunteer Awards ceremony during National Volunteer Week in May 2024.
3. ENDORSE the continuation of Glenorchy Citizen of the Year, Glenorchy Young Citizen of the Year, Glenorchy Senior Citizen of the Year, Local Hero Award, Sports Achievement Award and Business Person of the Year award categories for that ceremony.

Attachments/Annexures

- 1 2023 Community and Volunteer Awards Program



11. APPOINTMENT OF ELECTED MEMBER TO CYCLING SOUTH COMMITTEE

Author: Manager Asset, Engineering and Design (Patrick Marshall)

Qualified Person: Director Infrastructure and Development (Emilio Reale)

ECM File Reference: 2023 Cycling South Committee

Community Plan Reference:

Leading our Community

We will be a progressive, positive community with strong Council leadership, striving to make our Community's Vision a reality.

Strategic or Annual Plan Reference:

Making Lives Better

Objective We deliver services to meet our community's needs.

Strategy Deliver services to our community at defined levels.

Open for Business

Objective We value our community by delivering positive experiences.

Strategy Provide a high standard of customer service and continuous improvements by investing in our people, systems and processes.

Leading Our Community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy Listen to our community to understand their needs and priorities.

Strategy Communicate effectively with our community and stakeholders about what Council is doing.

Reporting Brief:

The purpose of this report is to recommend that Council appoint an Elected Member to the Cycling South Committee in accordance with statutory and policy requirements.

Proposal in Detail:

To assist Council to achieve its goals and objectives and comply with its statutory responsibilities, Council has established and maintains representation on a number of internal committees, working groups and other statutory bodies.

In accordance with Council Policy, Council votes for Elected Members to represent the Council on the various committees at one of the first meetings of Council following a Council election.

It is also noted that in some cases, the Mayor is an ex officio member of a number of these bodies by virtue of her office.

The nomination and appointment processes are set out in Council's *Nominations and Appointments to Committees and Other Bodies Policy* (the Policy), a copy of which is included as Attachment 1 to this report.

Council has invited nominations of Elected Members to fill a vacancy on the Cycling South Committee. Detailed information regarding the Cycling South Committee is as follows:

Committee Information

Cycling South Committee

Committee type	Cycling South is a regional organisation made up of the five Councils in the Greater Hobart area (Hobart, Glenorchy, Kingborough, Brighton and Clarence) to provide a collaborative approach to increasing recreational and active transport usage of bicycles.
Committee composition	The committee comprises elected representatives, council officers, the Urban Mobility Planner from Department of State Growth and a representative from the Bicycle Network
No. of Elected Member positions available	1 committee member
Meeting frequency	Quarterly
Ex-officio appointments	None
Proposed term of appointment	Duration of current Council term
Role and functions of committee	<ul style="list-style-type: none"> • Review the progress of projects in the Greater Hobart Cycling Strategy • Make recommendations to the Regional Transport Group on changes to the priority list based on resourcing and progress being made on individual projects so that future funding applications align with the priority list • Provide input and receive updates on state government transport policies and actions • Progress joint funding opportunities
Nature of duties to be undertaken	<ul style="list-style-type: none"> • Attending meetings of the Committee • Discharging the role and functions of the Committee.
Extent of delegated authority	No delegated authority.

Notice to Elected Members calling for nominations

In accordance with clause 5 of the Policy, a Notice was circulated to Elected Members on 6 November 2023 calling for nominations for the Cycling South Committee. The nomination period closed on Monday 20 November. A copy of the Notice is included as Attachment 2.

Procedural requirements

Clauses 2(6) and (8) of the Policy set out the process for appointing nominees for committees, as follows:

- (6) *Where the number of nominees for a position does not exceed the number of positions available, the Council will decide the nominees in accordance with its ordinary meeting procedures.*
- (7) *If the number of nominees for a position exceeds the number of positions available—*
 - (a) *a ballot will be held to select the nominee or nominees, and*
 - (b) *once the result of the ballot is determined, the chair will call for the nomination to be confirmed in accordance with Council’s ordinary meeting procedures.*

Where the number of nominees for a position does not exceed the number of positions available, the Council can decide the nominee in accordance with its ordinary meeting procedures. If the number of nominees exceeds the number of positions available, a ballot is required to determine the membership of the committee.

Ballots must be conducted in accordance with Part 4 of the Policy. Ballot papers will be distributed to Elected Members during the meeting and will be destroyed as soon as practical after the conclusion of the meeting.

Nominations to Committee

Information about the Committee is provided in the table above, as required under the Policy.

Clause 2(5)(b) requires that “the documentation in support” of each nomination is to be provided in this report.

At the time of the agenda being published there were no nominations received. However, nominations can be taken from the floor during consideration of the item at the Council meeting.

Recommendations

In accordance with clause 2(7) of the Policy, it is recommended that nominations be invited from the floor for an elected representative to fill the one available position on the Cycling South Committee, with a ballot to be held if there are no suitable nominees.

Fall-back Position

The current Cycling South Committee structure includes a mix of Council officers and Elected Members from Southern Councils. Presently, Glenorchy City Council’s representatives include the Transport Engineer and the Manager Assets, Engineering and Design. If no nomination is received from the 27 November Council meeting, Council representation can continue in its current form with officer representation only.

Consultations:

- Mayor
- Elected Members
- General Manager
- Director Infrastructure and Development
- Cycling South Committee Chair

Human Resource / Financial and Risk Management Implications:

There are no human resource or financial implications.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
If Council does not appoint an Elected Member to the Cycling South Committee Council may be under-represented on this committee and Elected Members from other Southern Councils may overshadow the meetings.	Major (C4)	Unlikely (L2)	Medium	Council makes considered appointments to the various committees in accordance with the procedural requirements set out in this report or uses Council officer representation to ensure Glenorchy’s needs are heard and met.

Community Consultation and Public Relations Implications:

Committees play a vital role in Council’s ability to discharge its functions and duties to the community and in ensures that appropriate oversight of governance and critical Council functions is maintained.

It is essential that the process of nominating and appointing Elected Members to committees is transparent, considered and conducted in accordance with all relevant legislation, policies and procedures.

Recommendation:

That Council:

1. CALL for nominations for the one (1) available position as member of the Cycling South Committee from the floor of the meeting on 27 November 2023.
2. If one (1) nomination is received, APPOINT the member-elect to the Cycling South Committee.
3. If more than one (1) nomination is received, CONDUCT a ballot in accordance with the procedure in Part 3 of the *Nominations and Appointments to Committees and Other Bodies Policy* to determine the member-elect for the Cycling South Committee.

Attachments/Annexures

- 1 Committee Nominations and Appointments Policy 2023
[⇒](#)
- 2 Notice of Nominations for Appointments to Committees and Other
[⇒](#) Bodies

12. STATE GOVERNMENT BUDGET SUBMISSION 2024/2025

Author: Director Community and Corporate Services (Jenny Richardson)

Qualified Person: Director Community and Corporate Services (Jenny Richardson)

ECM File Reference: Prospectus

Community Plan Reference:

Leading our Community

Council exists to represent the best interests of the people of Glenorchy, working together to manage community resources and further community priorities.

Strategic or Annual Plan Reference:

Leading our Community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests

Strategy Build and maintain productive relationships with all levels of government, other councils, and peak bodies to achieve community outcomes.

Reporting Brief:

To recommend that Council adopts the advocacy priorities set out in this report and makes a 2024-25 community budget submission to the State government in those general terms.

Proposal in Detail:

The State Government community budget submissions process closes on 15 December 2023.

Council intends to develop submissions for the following programs and submit by the due date:

- Tolosa Park Masterplan
\$12 million
- Glenorchy War Memorial Pool Upgrade
\$50 million
- Glenorchy Multicultural Hub
4-year ongoing support (\$300,000 at \$75,000 per year)

- Youth Engagement
5-year ongoing support (\$500,000 at \$100,000 per year)
- Northern Suburbs Transit Corridor
Ongoing partnership support of project and land use planning to make the Corridor development-ready in accordance with City Deal commitments.

Tolosa Park Masterplan

Tolosa Park serves as the gateway to two of the city's most significant nature-based recreation attractions - Wellington Park and the Glenorchy Mountain Bike Park.

Council is seeking investment from the State Government to realise the Tolosa Park Masterplan vision to transform the park into an iconic recreational space in accordance with the Tolosa Park Masterplan.

The opportunity exists to further leverage the significant TasWater and Glenorchy City Council multi-million dollar joint-investment currently underway to create an additional 10Ha of open space following the decommissioning of the former Tolosa Reservoir.

The funding will also support the development of a visitor hub and additional trails to enhance these areas into world-class recreation and tourism destinations.

Investment in this project will benefit Greater Hobart and Southern Tasmania by providing a multi-use parkland. The parkland would attract visitors and families from across the region, increase the liveability of Glenorchy and provide significant regional economic benefits.

The project would also realise the Mountain Bike Masterplan to create significant cycling hub facilities at this important conjunction of the Glenorchy Mountain Bike Park and the end of the North-South Track on kunanyi/Mount Wellington.

Glenorchy War Memorial Pool

With the closure of the Glenorchy War Memorial Pool on safety grounds, Council is committed to the future recreational use of the site for facilities that strategically and efficiently support the health and wellbeing of our community.

The State Government has generously provided financial assistance for an independent report to identify realistic options for the future use and development of the site in consultation with the Glenorchy community and stakeholders.

The Project will result in development of schematic designs and strategic costs and benefits for future site use and development options to assist funding applications and design development.

The appointment of a consultant to undertake the project is imminent.

While a range of future scenarios are possible as an outcome of this project, Council's preliminary estimate is that, were the redevelopment of a swimming pool facility on the site to be the preferred option, funding of \$50 million would be required to realise such a proposal.

Glenorchy Multicultural Hub

The Glenorchy Multicultural Hub was established via partnership between State and Local government in 2017.

The Hub is an innovative transitional space that supports the needs of newly arrived as well as established multicultural communities across the Greater Hobart area. The Hub is subcontracted to the Multicultural Council of Tasmania (MCoT), who staff programs with Council's oversight.

Council continues to co-invest in the Hub via foregone rent, maintenance and liaison in the order of \$45,000 per annum.

Currently a year-to-year arrangement provides no certainty for newly arrived communities or MCoT who deliver the service.

Investment in this project will provide certainty for newly arrived communities, or MCoT who deliver the service, who are currently existing on a year-to-year agreement.

Youth Engagement

The Glenorchy community has experienced a range of ongoing issues related to anti-social behaviour in and around the Glenorchy CBD. Glenorchy City, and particularly the CBD area, has seen a rise in offending and antisocial behaviour of young people.

Council is already undertaking the following:

- Providing an ongoing presence of security officers.
- Upgraded security camera coverage.
- Delivery of the youth mentor program.
- Supporting Mission Australia Youth Beat program.
- Commitment to the Youth Connector role delivered through the Glenorchy Jobs Hub
- Funding commitment to the Bridgewater Police Citizens Youth Club to extend its youth programs to a local high school, including intensive work and diversionary activities with young people in the CBD and outer suburbs.

Council has identified a way forward that if funded will address the gaps in local service delivery to enhance collaborative organisational services and collective impact. It is recognised that greater social and well-being support for young people is

required to ensure these connections are facilitated and maintained on a day-to-day basis which will ensure that partners are delivering consistently high-quality programming.

Council is seeking funding support to engage the City's young people that will:

- Provide recreational opportunities for young people that encourage social interaction, health and wellbeing.
- Provide opportunities for the voices of Glenorchy's youth to be heard, shared and amplified.
- Establish a Glenorchy City Youth Council.
- Enhance connections between young people and service providers.
- Reduce anti-social behaviour in the CBD.
- Create a partnership opportunity for a youth orientated space.

Northern Suburbs Transit Corridor

Council is seeking continued State government support and partnership to realise the City Deal commitment to activate the Northern Suburbs Transit Corridor within between 5 and 10 years from 2019.

The Federal Government has recently confirmed its \$38.5M City Deal investment commitment to the Corridor.

Under the Hobart City Deal, the Federal Government has agreed to provide funding for a range of significant projects for the Greater Hobart area.

Council seeks an ongoing partnership with the State government (and Hobart City Council) to build on a Growth Strategy for the Corridor by developing a Corridor Plan as the next phase of making the Corridor development ready, in tandem with the development of a transit solution for the Corridor.

Investment in this project will see much needed housing growth along the corridor with solutions to growing traffic congestion in the northern suburbs.

Consultations:

Council Workshop
Executive Leadership Team
Managers
Community Consultation

Human Resource / Financial and Risk Management Implications:

Human Resources

Staff resourcing to manage grant applications and various administrative tasks.

Financial

Without funding support, these projects will not be realised under current financial resources of Council.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation Additional costs to council in kind or cash	Moderate	Possible	Medium	Grant submission to identify all requirements and ensure program can support.
Do not adopt the recommendation Unable to develop facilities, carry out programs, or provide significant infrastructure for future generations.	Major	Possible	High	Professional staff to write submissions and apply for further grant funding opportunities.

Community Consultation and Public Relations Implications:

Community consultation

Significant community consultation has already commenced with the Tolosa Park and Glenorchy War Memorial Pool projects with further opportunities in the future.

Public relations

The success or otherwise of these submissions will be publicised in Council’s usual forums including the website, Glenorchy Gazette and social media.

Recommendation:

That Council:

1. ADOPTS the advocacy priorities set out in this report, and
2. MAKES a 2024-25 community budget submission to the State government in those general terms.

Attachments/Annexures

Nil.

GOVERNANCE

Community Goal – Leading our Community

13. CUSTOMER SERVICE REPORT 2022/23

Author: Manager Contact and Guidance (Robbie Shafe)
Qualified Person: Director Community and Corporate Services (Jenny Richardson)

ECM File Reference:

Community Plan Reference:

Leading our Community

We are a progressive, positive community with strong Council leadership, striving to make our Community's Vision a reality.

Strategic or Annual Plan Reference:

Making Lives Better

Objective We deliver services to meet our community's needs.

Strategy Deliver services to our community at defined levels.

Open for Business

Objective We value our community by delivering positive experiences.

Strategy Provide a high standard of customer service and continuous improvements by investing in our people, systems and processes.

Leading Our Community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy Listen to our community to understand their needs and priorities.
Communicate effectively with our community and stakeholders about what Council is doing.

Reporting Brief:

To provide an annual Customer Service report to Council on the progress of the Customer Service Strategy 2020-2025, the level of service provided to the community, and the number and nature of complaints received against Council for the 2022-23 financial year, as required under section 339F(5) of the *Local Government Act 1993* (the Act).

Proposal in Detail:

Since 2020, Council has expanded the contents of the annual report for customer complaints received during the previous financial year, adhering to the requirements of the Act. To provide a better idea of how the level of customer service is tracking, the annual report includes:

- Customer Service Strategy 2020-25 actions progress updates.
- Customer Satisfaction (CSAT) Score.
- Commentary feedback.
- Service level highlights from across Council's many departments.

The full Customer Service Report 2022/23 can be found in the attachments. However, here is a summary of the highlights:

Customer Complaints

For Council to monitor its performance against the Charter and meet its service level requirements, it has established and maintained a complaints register (Register). The information in this report is extracted from the register.

It is important to note that the 'complaints' documented in this report refers to formal complaints that have been made and subsequently investigated. It does not report on every item of negative feedback that Council receives falling below that threshold. This is impractical to track and would not provide an accurate measure of overall satisfaction with services. Initially, when a customer contacts Council, a 'service request' is lodged to report an issue with part of Council's infrastructure or services provided (for example, a pothole, damage to playground equipment or a missed kerbside bin collection).

Under Council's Customer Service Charter (Charter), a 'complaint' is recorded on the Register when a 'service request' has been made but has not been actioned or where there is dissatisfaction with the outcome of the request.

From 1 July 2022 to 30 June 2023, there were 47 complaints recorded on the Register. Council's service level commitment for complaints is for action or acknowledgement within 10 working days. 46 (97.9%) of 2022/23 complaints met the service level commitment.

Customer Satisfaction (CSAT) Score

The CSAT score is calculated by identifying the percentage of 'satisfied' customers from the total number of customers who have completed the survey following an interaction with Council.

Council provides the option for customers to leave a score via the following methods:

- Tablets in the Chambers' foyer and at the Moonah Arts Centre.
- After phone calls to the Customer Service Centre using an automated service.

- Auto-response to emails sent through to the corporate email address (gccmail@gcc.tas.gov.au).
- Customer Service Officers' email signature when they respond to enquiries.

From the 3,017 responses received during the 2022-23 financial year, Council received a CSAT Score of 85.7%, which is consistent with the previous year's score of 87.1%. Council also received 285 comments through this feedback method.

Customer Service Strategy

In September 2020, Council approved the Customer Service Strategy 2020-25. Based on the feedback received throughout the project, the strategy outlines the four pillars of customer service that our community value. From these four pillars, 48 actions were identified to be completed throughout the five-year life of the strategy.

Overall progress is as follows:

- Aggregate progress is at 78%.
- 27 actions (56%) are complete.
- 17 actions (35%) are in progress.
- 3 actions (6%) are yet to commence.

Action 3.3.2 - Implement improvements to the Customer Service Centre is unlikely to be completed by the end of the Strategy as Council voted to cease stage one of the City Scape project.

Overall, progress is tracking very well, with over half of the actions already complete. Many of the actions are also directly linked to the Core Systems Review Project (Project Hudson) and will progress as the project progresses.

Consultations:

Council Workshop
Executive Leadership Team
Coordinator Customer Service
Manager Development
Operations and Maintenance Supervisor

Human Resource / Financial and Risk Management Implications:

Financial

There are no material financial implications.

Human Resources

There are no material human resources implications.

Risk Management

The report is for information only. There are no material risk management implications. However, public perception may be that Council provides poor customer service. Community perception of Council customer service may be positively influenced by reporting against service level commitments, publishing the CSAT score, informing the community of feedback received, and updating the community on the Customer Service Strategy's actions.

Community Consultation and Public Relations Implications:

Community Consultation

There was no community consultation undertaken in relation to this report. However, extensive community consultation is continuously being undertaken following customer interactions, which has already had a considerable impact on the way services are delivered and has resulted in considerable improvements.

Public Relations

There are no material public relations implications. However, the data from this report may create some discussion within the community, as it has in previous years, due to confusion around what is recorded as a 'complaint'. Council welcomes this type of feedback and debate. Clarification on the interpretation of a 'complaint' has been provided in the Customer Complaints section of the annual report and is also reflected in the Customer Service Charter and Customer Complaints Management Policy which are also items on this Council agenda.

Recommendation:

That Council:

1. RECEIVE and NOTE the Customer Service Report 2022/23 set out at Attachment 1 of this report.

Attachments/Annexures

- 1 GCC Customer Service Report 2022/23



14. ADOPTION OF CUSTOMER SERVICE CHARTER

Author: Manager Contact and Guidance (Robbie Shafe)
 Qualified Person: Director Community and Corporate Services (Jenny Richardson)
 ECM File Reference: Customer Service Charter

Community Plan Reference:

Leading our Community

We will be a progressive, positive community with strong Council leadership, striving to make our Community's Vision a reality.

Strategic or Annual Plan Reference:

Making Lives Better

Objective We deliver services to meet our community's needs.
 Strategy Deliver services to our community at defined levels.

Open for Business

Objective We value our community by delivering positive experiences.
 Strategy Provide a high standard of customer service and continuous improvements by investing in our people, systems and processes.

Leading Our Community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.
 Strategy Listen to our community to understand their needs and priorities.
 Strategy Communicate effectively with our community and stakeholders about what Council is doing.

Reporting Brief:

To seek Council's adoption of the revised Customer Service Charter (Attachment 1) and noting of the Service Level Commitment document (Attachment 2).

Proposal in Detail:

Background

In May 2017, Council adopted a comprehensively updated Glenorchy City Council Customer Service Charter (the Charter), following extensive consultation with internal and external stakeholders and the community.

In March 2019, Council adopted a revised Charter with minor changes following the 2018 Council election.

Current Review

Customer Charter

The draft updated charter ([Attachment 1](#)), existing Charter ([Attachment 3](#)) and a text only version of the draft charter with tracked changes ([Attachment 4](#)) are attached to this report.

Although the content has largely remained the same, the draft Customer Service Charter has had minor changes to it.

The most notable change to the Charter is the inclusion of a clear explanation of the difference between a 'service request' and a 'complaint'. Council is required by the *Local Government Act 1993* to report on the number and nature of complaints received each year. It is important to clearly explain the difference between 'service request' and a 'complaint' to help give context to the report.

This has been done by including the following text:

"When you contact us, most likely you will be lodging a service request with us. A service request is lodged when you would like action taken on an issue in our municipality. For example, a pothole in the road that needs repair, a missed waste bin collection, or to tell us about a barking dog that is causing a nuisance. We welcome any of your requests or suggestions. Council will track your request and will pass it onto the relevant department for action.

When you are not happy with the service you have received from Council, or how we handled the service request you lodged, you may lodge a complaint with us. You can make a complaint face to face over the counter, by telephone or in writing (by email or letter). We will treat all complaints seriously, confidentially, in a professional manner and in line with Council's Complaints Management Policy."

Other changes to the Charter include:

- reformatting and design to align with Council's corporate style guide.
- more contemporary styling
- inclusion of Council's new purpose and values.

Comprehensive stakeholder engagement was conducted for the initial creation of the Charter, involving both internal and external parties. Since the introduction of Council's Customer Satisfaction feedback survey in December 2019, Council has also continually been engaging with the community at the point of interaction, taking on board feedback and making improvements as they are received.

Service Level Commitment

An updated Service Level Commitment document is set out at [Attachment 2](#). The service level document has been updated to match this styling. A text only version with tracked changes marked is set out at [Attachment 5](#).

Consultations:

Council Workshop
 Executive Leadership Team
 Management Team
 Coordinator Customer Service
 Senior Legal Counsel & Coordinator Legal

Human Resource / Financial and Risk Management Implications:

Financial

Nil.

Human resources

Nil.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation Community may not agree with Council’s committed service levels.	C2 Minor	L2 Unlikely	Low (4)	Communicate service levels to community to help understand decided levels.
Do not adopt the recommendation Breach Section 339F of the <i>Local Government Act 1993</i> .	C3 Moderate	L5 Almost Certain	High (15)	Nil.

Community Consultation and Public Relations Implications:

Community consultation

Initial consultation for the creation of the Charter in 2018 was undertaken with the community through the following special committees of Council:

- Access Advisory Committee
- Cultural Diversity Advisory Committee
- Glenorchy Arts and Cultural Advisory Committee
- Glenorchy Youth Task Force
- Safer Communities Committee, and
- Sport and Recreation Advisory Committee.

As previously mentioned, Council has also been continually engaging the community at the point of interaction, taking on board feedback and making improvements as we receive them through the Customer Satisfaction feedback survey process.

Public relations

There are no material public relations implications identified, other than the possibility that members of the community not agreeing with any of our service level commitments being appropriate. Due to our significant initial consultation, and the constant feedback received, we see this as an unlikely risk.

It is worth noting that Council is not aware of any complaints made about the Customer Service Charter since the election of the current Council.

Recommendation:

That Council:

1. ADOPT the Customer Service Charter set out in Attachment 1.
2. ADOPT the Service Level Commitment set out in Attachment 2.

Attachments/Annexures

- 1 Customer Service Charter
[⇒](#)
- 2 GCC Service Level Commitment
[⇒](#)
- 3 Existing GCC Customer Service Charter
[⇒](#)
- 4 Customer Service Charter (Text only, tracked changes)
[⇒](#)
- 5 GCC Customer Service Level Commitment (Tracked Changes)
[⇒](#)

15. COMPLAINTS MANAGEMENT POLICY

Author: Manager Contact and Guidance (Robbie Shafe)

Qualified Person: Director Community and Corporate Services (Jenny Richardson)

ECM File Reference:

Community Plan Reference:

Leading our Community

We are a progressive, positive community with strong Council leadership, striving to make our Community's Vision a reality.

Strategic or Annual Plan Reference:

Making Lives Better

Objective We deliver services to meet our community's needs.

Strategy Deliver services to our community at defined levels.

Open for Business

Objective We value our community by delivering positive experiences.

Strategy Provide a high standard of customer service and continuous improvements by investing in our people, systems and processes.

Leading Our Community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy Listen to our community to understand their needs and priorities.

Strategy Communicate effectively with our community and stakeholders about what Council is doing.

Reporting Brief:

To recommend that Council adopts the Complaints Management Policy set out in Attachment 1 of this report as a new Council policy.

Proposal in Detail:

Background

In December 2020, Council received a draft report from an internal audit conducted on Council's complaint management. The report provided a number of recommendations relating to the handling and recording of complaints received by Council. The vast majority of the recommendations have been implemented.

One of the audit’s recommendations was to develop a Complaints Management Framework, that outlines the process for receiving, addressing and responding to complaints received by Council from the community. Initially, this framework was developed internally based on the existing process and was documented in a more informal manner.

To formalise the process and increase transparency for the community, a Complaints Management Policy (Policy) (**Attachment 1**) has been developed and is now presented to Council for adoption.

To ensure consistency, the Policy has been developed alongside the review of Council’s Customer Service Charter. Definitions of ‘service requests’ and ‘complaints’ have been consistently included in both documents, ensuring that two documents align.

Consultations:

- Council Workshop
- Executive Leadership Team
- Management Team
- Elected Members
- Coordinator Customer Service
- Senior Legal Counsel & Coordinator Legal

Human Resource / Financial and Risk Management Implications:

Financial

Nil.

Human resources

Nil.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
<p>Adopt the recommendation</p> <p>Community does not agree with the complaints process within the policy.</p>	C1 Insignificant	L2 Unlikely	Low (3)	Communicate policy to community to help understand the chosen process and their options if they make a complaint.
<p>Do not adopt the recommendation</p> <p>Audit recommendation not implemented.</p>	C3 Moderate	L5 Almost Certain	High (15)	Continue as an internal process with informal documentation.

Community Consultation and Public Relations Implications:

Community consultation

No specific community consultation was conducted for this Policy development. However, the Policy was developed hand in hand with the Customer Service Charter, and on the back of current internal, informal processes, which have informed its content and direction.

Public relations

As the current process is effectively being formalised through the adoption of this Policy, we expect no negative community impact. The Policy and complaints process are in line with other Tasmanian councils and relevant legislation and is therefore already a widely accepted practice.

Recommendation:

That Council:

1. ADOPT the Complaints Management Policy set out at Attachment 1 of this report.

Attachments/Annexures

- 1 Complaints Management Policy



16. COUNCIL AND COUNCIL COMMITTEE MEETING DATES AND TIMES 2024

Author: Executive Manager Stakeholder Engagement (David Ronaldson)
Coordinator Executive and Strategy (Emma Watkins)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference: Council Meetings

Community Plan Reference:

Leading our community

We will be a positive, progressive community with strong council leadership, striving to make Our Community's Vision a reality.

Strategic or Annual Plan Reference:

Leading our community

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy Make informed decisions that are open and transparent and in the best interests of our community.

Reporting Brief:

To recommend that Council determines the meeting dates and times for Council, Annual General Meeting, Glenorchy Planning Authority and General Manager's Performance Review Committee meetings for the 2024 calendar year.

Proposal in Detail:

Background

The *Local Government (Meeting Procedures) Regulations 2015* (the Regulations) set out the requirements for setting the dates and times for Council meetings:

- Regulation 6(1):
A meeting is not to start before 5:00pm, unless otherwise determined by the Council by absolute majority or by the council committee by simple majority.
- Regulation 6(2)
After each ordinary election, a council and a council committee are to review the times of commencement of their meetings.

- Regulation 7(2)

Council is required to publish the times and places of ordinary meetings of Council and Council Committees (as known) for the next 12 months.

This report seeks Council's determination of 2024 meeting dates and times for publication in The Mercury and on Council's website as required.

Council workshops are not governed by the Regulations and are therefore not included in this report.

Proposed Council ordinary meeting dates and times

Table 1: The proposed Council meeting dates for 2024 are:

Meeting	Day	Date	Start time
Council	Monday	29 January 2024	3.30 pm
Council	Monday	26 February 2024	3.30 pm
Council	Monday	25 March 2024	3.30 pm
Council	Monday	29 April 2024	3.30 pm
Council	Monday	27 May 2024	3.30 pm
Council	Monday	24 June 2024	3.30 pm
Council	Monday	29 July 2024	3.30 pm
Council	Monday	26 August 2024	3.30 pm
Council	Monday	30 September 2024	3.30 pm
Council	Monday	28 October 2024	3.30 pm
Council	Monday	25 November 2024	3.30 pm
Council	Monday	16 December 2024	3.30 pm

Meeting dates for 2024 Council meetings are proposed for the last Monday of each month. This is consistent with the previous year and facilitates regular monthly financial reporting to Council.

There is one exception:

- Monday 16 December (in lieu of Monday 23 December).

Proposed Annual General Meeting (AGM) date and time

Table 2: The proposed Council AGM meeting date and time for 2024 is:

Meeting	Day	Date	Start Time
AGM	Monday	2 December 2024	6.00 pm

A 6.00pm start time has been proposed to accommodate a 3.30pm Glenorchy Planning Authority (GPA) meeting beforehand.

Proposed Glenorchy Planning Authority meeting dates and times

The GPA is a council committee established under section 23 of the *Local Government Act 1993*.

GPA has previously resolved to commence its ordinary GPA meetings at 3:30 pm (Item 11 at the 19 Dec 2022 Council meeting). Under the current Terms of Reference, GPA meetings are held monthly.

Table 3: The proposed GPA meeting dates for 2024 are:

Meeting	Day	Date	Start time
Glenorchy Planning Authority	Monday	22 January 2024	3.30 pm
Glenorchy Planning Authority	Monday	19 February 2024	3.30 pm
Glenorchy Planning Authority	Monday	18 March 2024	3.30 pm
Glenorchy Planning Authority	Monday	15 April 2024	3.30 pm
Glenorchy Planning Authority	Monday	13 May 2024	3.30 pm
Glenorchy Planning Authority	Tuesday	11 June 2024	3.30 pm
Glenorchy Planning Authority	Monday	08 July 2024	3.30 pm
Glenorchy Planning Authority	Monday	05 August 2024	3.30 pm
Glenorchy Planning Authority	Monday	02 September 2024	3.30 pm
Glenorchy Planning Authority	Monday	07 October 2024	3.30 pm
Glenorchy Planning Authority	Monday	04 November 2024	3.30 pm
Glenorchy Planning Authority	Monday	02 December 2024	3.30 pm

There is one exception:

- Tuesday 11 June 2024 (in lieu of Monday 10 June 2024 to avoid the 10 June 2024 King's Birthday public holiday)

Proposed General Manager's Performance Review Committee (GMPRC) meeting date and time

Table 4: The proposed General Manager's Performance Review Committee meeting date and time for 2024 is:

Meeting	Day	Date	Start Time
GMPRC	Tuesday	27 August 2024	3.30 pm

General Manager's Performance Review Committee meetings are closed to the public.

Rationale for proposed meeting start times

At the Council workshop on 14 November 2022, Elected Members were asked to consider meeting days/times, and the majority confirmed the existing arrangements of Monday meetings was suitable and what the community was accustomed to.

At its 9 December 2022 meeting, Council determined to commence 2023 Council meetings at 3.30pm.

Council meeting start time needs to balance needs of a variety of stakeholders.

There are three key considerations to when determining the start time for Council and Council committee meetings. These are:

1. Does the community have access to view Council meetings and ask questions of its elected members?
2. Is the meeting time conducive to good decision making?
3. Does the meeting time help to strike responsible work life balance for Elected Members, members of the community, and staff who attend and support meetings?

Continuing with a 3.30pm start time for 2024 Council meetings is proposed based on the following:

- Livestreaming and recoding of council meetings is available for members of the community to view.
- There is generally a low level of community physical attendance at Council meetings, and this has not noticeably changed since commencing with a 3.30pm start time.
- Community members can continue to ask questions on notice without the need to attend the meeting in person.
- Productivity is enhanced by reducing the risk of Council meetings extending late into the evening, when fatigue may impair efficiency and good decision making.
- Work life balance is better maintained for Elected Members and staff.

Summary

Continuing with a 3.30pm start Council meetings and GPA start times is recommended to support consistency, quality decision making, and improved work life balance.

This proposal does not impact the ability of community members to view Council meetings and ask questions of their elected members throughout the year.

Public notice of 2024 meeting dates

If the proposed meeting dates and times are adopted by Council, the General Manager will ensure that a public notice containing the times and places of the ordinary Council meetings and GPA meetings is published in The Mercury in accordance with the Regulations.

Meeting dates will also be published on Council's website and through other channels, as appropriate.

Consultations:

Mayor and Aldermen
 General Manager
 Executive Leadership Team
 Manager Development
 Coordinator Planning Services
 Senior Statutory Planner
 Council Officers

Human Resource / Financial and Risk Management Implications:

Financial

There are no material financial implications.

Human resources

There are no material human resources implications. Facilitation and attendance at meetings of Council and GPA will be undertaken by officers as part of their normal duties.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	Minor	Unlikely	Low	Council and GPA schedule Special meetings, as required to address particular issues.
Dissatisfaction with proposed meeting dates and times from members of the public or other stakeholders. Meetings do not align with key events.				
Do not adopt the recommendation	Minor (C2)	Almost Certain (L5)	Medium	Council identifies alternative meeting dates either at the present meeting or in time for the January 2024 Council meeting.
Council will be in breach of the relevant regulations around meeting dates leading to potential regulatory action and dissatisfaction from the community / reputational damage.				

Community Consultation and Public Relations Implications:

Community consultation

Community consultation has not been undertaken in relation to this report. However, Council has received anecdotal feedback that its practice of holding Council meetings on the last Monday of each month and the process of live streaming meetings has been well received by the community.

Public relations

Meetings will continue to be live streamed to the public during 2024. Notice of meetings in the form adopted by Council will be advertised in accordance with the regulations. There are otherwise no material public relations impacts.

Recommendation:

That Council:

1. ADOPT the meeting dates and times for Council, the Annual General Meeting, Glenorchy Planning Authority and General Manager's Performance Review Committee for the 2024 calendar year that are set out in Tables 1, 2 and 3 of this report.
2. NOTE that a public notice containing the times and places of the ordinary Council meetings and Glenorchy Planning Authority meetings will be published in accordance with regulation 7(2) of the *Local Government (Meeting Procedures) Regulations 2015*.

Attachments/Annexures

Nil.

17. FIRE AND EMERGENCY SERVICES ACT REFORM SUBMISSION

Author: Coordinator Executive and Strategy (Emma Watkins)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference:

Community Plan Reference:

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community Vision a reality.

Strategic or Annual Plan Reference:

Leading Our Community

- | | |
|-----------|---|
| Objective | We are a leader and partner that acts with integrity and upholds our community's best interests. |
| Objective | We responsibly manage our community's resources to deliver what matters most. |
| Strategy | Champion and work together to address our community's needs and priorities. |
| Strategy | Build and maintain productive relationships with all levels of government, other councils and peak bodies to achieve community outcomes for Glenorchy and Greater Hobart. |
| Strategy | Ensure our City is well planned and prepared to minimise the impact of emergency events and is resilient in responding to and recovering from them. |

Reporting Brief:

To recommend that Council endorse a submission to the Tasmanian Government about the Tasmania Fire and Emergency Services Bill and proposed changes to the Fire Services Levy. If endorsed, a copy of the submission would also be provided to the Local Government Association of Tasmania.

Proposal in Detail:

Background

The Tasmanian Government is reviewing its Fire and Emergency Services legislation, with a Tasmanian Fire and Emergency Services Bill (Attachment 1) out for consultation until 1 December 2023.

The *Fire Service Act 1979* (the FS Act) sets out the current structure and funding arrangements for the State Fire Commission (SFC), which is the governing body for the Tasmanian Fire Service.

The Tasmanian Government commenced its review of the FS Act in 2017. Over the subsequent years, it has:

- Released an Issues Paper (Attachment 2).
- Analysed responses.
- Created Reform Recommendations (Attachment 3).
- Released an Options Paper focusing on financial reform (Attachment 4).
- Released detail on the Government's preferred option with two property levy rating structures for consultation (Attachment 5).

On 11 November 2023, the Minister for Police, Fire and Emergency Management advised that due to concerns raised about the proposed funding model, they will establish a working group to develop a new model.

This is a welcome announcement and a testament to the strong advocacy of the Local Government Association of Tasmania (LGAT) on this issue.

Despite the announcement of the establishment of a new working group, it is important that Council take this opportunity to reinforce the advocacy to date, as well as provide commentary on other elements of the draft Bill.

Submission Content

Glenorchy City Council (Council) welcomes the opportunity to comment on the Tasmania Fire and Emergency Service Bill & Funding Options Paper.

The *Local Government Act 1993* (section 20) states that it is a function of councils to provide for the health, safety, and welfare of the community, and to represent and promote the interests of the community. Council has a role in advocating on behalf of its community to other levels of Government if it believes there is a significant issue that impacts the community, such as the proposed changes to the Tasmania Fire and Emergency Service Bill and the Fire Services Levy.

Council understands the importance of adequate and fair Tasmania Fire & Emergency Services (TFES) funding, particularly as climate change impacts will continue to put increased pressure on the TFES.

Council is supportive of the proposed structural changes to the TFES. However, there are several areas Council believes require further consideration. Of particular concern are the proposed changes to the funding model. Council notes a recent announcement by the Minister for Police, Fire and Emergency Management that the Tasmanian Government will establish a working group to develop a new funding model that strikes a better balance than the one that has been proposed. Council is pleased that Tasmanian Government has listened to the feedback received to date. The matters set out in this submission reinforce the decision to review the proposal.

Issues of Concern

Lack of Detailed Modelling

Council notes that the previously proposed levy system intended to reduce levy streams from three to two, with the business insurance levy being abolished, the motor-vehicle levy being expanded, and the property-based levy (the Levy) being reformed. The two rating options presented for the Levy are of concern to Council.

Council notes that the proposed changes to the Levy would be a form of differential rating, whereas the existing property-based levy system is evenly spread across properties based on LGA and the level of service provided (career, volunteer, or retained brigade).

Council has conducted an initial high-level analysis on the likely impact of the previously proposed Levy rating options to Glenorchy community members. The impact is relative to the Council's current Rate in dollar of 1.1720. Council has found the following:

- Urban residential property owners would not have been significantly adversely impacted by either option. However, some increases would have occurred.
- Property owners who are eligible for the pensioner discount may have been subject to a reduction due to an increase from 20% to 30% remission, dependent on property type.
- Rural, commercial, primarily production, and industrial property owners would have been significantly adversely impacted by both options.
- Community services and recreation property owners would have been positively impacted by both options.
- Regardless of option, on average, industrial property owners would have seen the most significant increase in levy charge.

The Government's commitment to creating a working group to develop a new model is welcome. The Glenorchy municipality is a diverse area and home to a broad range of property owners, and Council encourages the Government to ensure the working group's representation is diverse and balanced to mitigate the potential for inequities to arise as a result of any future changes to the funding model.

Finding a Sustainable Funding Model

Council notes that the Tasmanian Government has committed to ring-fencing Levy revenue to exclusively fund the TFES. However, the TFES should not be reliant exclusively on funding generated through levies. Like the provision of other public services, centralised annual base-funding should be budgeted for through the State Government budgeting process. This funding should also be protected through the Bill to prevent diversion.

The risk is exacerbated by the fact that both the TFS and the SES advise that they are underfunded by \$10m p.a. per (TFS) and \$5m p.a. (SES). Correcting TFES funding through increases to the property-based levy and the motor vehicle levy alone will be challenging in the current economic environment. By ensuring centralised annual base-funding, the risk of increases to the Levy at an unsustainable rate is partially mitigated.

Mechanism for Managing Funds

Council notes that it appears through the proposal funding model that Council would be required to remit the amount that is collected. This would be a change from the current arrangement which requires an invoicing process and upfront payment. This change would require a system change to administer the Levy. It would also impose an additional administrative workload on Council to calculate quarterly remittances.

Council is seeking clarification and detail on the reconciliation process and the accounting treatment that should be utilised.

Retention of 4% Administration Fee

Council currently receives a 4% administration fee to manage Levy collection. It is unclear in the current proposal whether this administration fee would remain in place. Council supports retention of this fee.

SES Funding Arrangement via MOU

Under current arrangements, local SES volunteer units receive funding from councils via MOUs. Council currently contributes \$25,358 per annum.

Through the incorporation of the SES into the TFES, Council understands that these units would be centrally funded and Council funding via MOUs would no longer be required.

Council is generally supportive of this structural change as it would create a more agile and equitable TFES.

Council requests confirmation that funding arrangements managed via an MOU between Council and the SES would no longer be required.

State Fire Management Council and the Fire Management Area Committees

Council has significant responsibilities for bushfire risk management and relies on the work of the State Fire Management Council (SFMC) and the Hobart Fire Management Area Committee (FMAC) to inform works programs and risk management planning.

The SFMC and the FMACs are statutory bodies under the FS Act, each with a clearly defined purpose and membership. These entities have a decades-long history of effective cross-agency bushfire risk management work and are tied closely to the State Government's Fuel Reduction Program.

The draft bill lacks specific reference to the SFMC and the FMACs. While Section 18 of the draft Bill allows for 'other committees' to be formed, this is at the discretion of the TFES Commissioner and lacks the clarity of purpose and memberships specified in the FS Act.

Council has not received confirmation on the Tasmanian Government’s intentions for the future of the SFMC and the state’s 10 FMACs. Council is seeking clarification and assurance that SFMC and the FMACs will continue in a form that allows the same efficacy as they currently do.

Consultations:

Executive Leadership Team
 Manager Finance
 Chief Financial Officer
 Council Officers

Human Resource / Financial and Risk Management Implications:

Financial

There are no material financial implications at this stage. However further information from the Tasmanian Government is expected, which may have financial implications.

Human resources

There are no material human resources implications in relation to this report.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
<p>Adopt the recommendation</p> <p>Council may not be representing the views of all community members.</p>	Minor	Unlikely	Low	Nil
<p>Do not adopt the recommendation</p> <p>Council is not taking the opportunity to formally advocate for better outcomes for the community.</p>	Minor	Almost Certain	Medium	Leverage other opportunities for advocacy, for example further promoting LGAT’s advocacy or conducting meetings with relevant state government staffers.

Community Consultation and Public Relations Implications:

Community consultation

There was no community consultation undertaken in relation to this report.

Public relations

There are no material public relations implications. However, the topic is of community concern and feedback from any party can be provided directly to the Tasmanian Government.

Recommendation:

That Council:

1. ENDORSE the submission to the Tasmanian Government regarding proposed changes to the Fire and Emergency Services Levy as set out in this report.
2. NOTE that a copy of the submission will be provided to the Local Government Association of Tasmania

Attachments/Annexures

- 1 Draft Tasmania Fire and Emergency Service Bill 2023



- 2 2018 Issues Paper



- 3 Recommendations



- 4 Options Paper



- 5 Funding Options Detail Paper



18. SUBMISSION ON THE DEVELOPMENT ASSESSMENT PANEL FRAMEWORK POSITION PAPER

Author: Strategic Planner (Darshini Bangaru)
 Qualified Person: Director Infrastructure and Development (Emilio Reale)
 ECM File Reference: Planning Reform

Community Plan Reference:

Open for Business

We will create a strong economy and jobs for the future. We will encourage business diversity, innovation and new technologies to stimulate jobs, creativity and collaboration. We will be a place where business can establish, continue and flourish.

Leading our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

Strategic or Annual Plan Reference:

Open for Business

- Objective 3.2 We encourage responsible growth for our City.
- Strategy 3.2.1 Maintain a progressive approach that encourages investment and jobs.
- Strategy 3.2.2 Plan for the orderly future growth of our City, with particular focus on structure planning for the Northern Suburbs Transit Corridor and at Granton

Leading our Community

- Objective 4.1 We are a leader and partner that acts with integrity and upholds our community's best interests.
- Strategy 4.1.4 Make informed decisions that are open and transparent and in the best interests of our community.
- Objective 4.2 We responsibly manage our community's resources to deliver what matters most.
- Strategy 4.2.3 Manage compliance and risk in Council and our community through effective systems and processes

Reporting Brief:

To seek Council's endorsement of a submission to the State Planning Office on the Development Assessment Panel (DAP) Framework Position Paper issued in October 2023.

Proposal in Detail:

The State Planning Office has prepared a position paper to seek input on a proposed Development Assessment Panel (DAP) Framework. The position paper that is currently on consultation is set out at [Attachment 1](#).

Development Assessment Panel Framework

The Tasmanian Government has announced the preparation of new legislation to introduce independent Development Assessment Panels (DAPs) to take over some of Councils' decision-making functions on certain development applications.

The stated intent for introducing DAPs is 'to take the politics out of planning' by providing an alternate approval pathway for more complex or contentious development applications.

The position paper puts forward several consultative questions seeking input on what applications might be suitable to be determined by a DAP, options for what a DAP framework might look like and how it might be integrated into the planning system. An outline of a draft framework is also provided with the position paper for comment.

To summarise, feedback is sought on key aspects of the proposed DAP, including:

- **Triggers** – which applications should be referred to the DAP, and by whom?

Proposed triggers include financial value, technical complexity, conflicts of interest on the part of Council, type of application such as for social housing or critical infrastructure. Rights to request (or direct) referrals are proposed for Council, the applicant and/or the Minister.

- **Operation of the planning process for a DAP application** – at what point should referral occur, whether the process should be modelled on combined planning scheme amendments and planning permit applications (as opposed to the standard Discretionary application process), and timeframes.

The proposed process includes delaying advertising until after a proposed decision and permit have been drafted and eliminating the TasCAT appeal pathway.

- **A substantial role for Ministerial discretion** – the proposal seeks input on establishing Ministerial intervention at various stages of the process, including for non-DAP planning scheme amendments, and the right for the Minister to specify (for a given application) the assessment process and timeframes for the DAP or the planning authority to follow.

Summary of the submission to the Development Assessment Panel Framework Position Paper

The DAP Framework position paper has been circulated to internal Council stakeholders for comment. In addition, a Council workshop was held for the Elected Members on 6th November 2023, where the contents of the position paper were discussed, and feedback was provided by the Elected Members.

Detailed comments on the consultation issues and draft framework are provided in the feedback submission under Attachment 2.

To summarise the proposal, Council officers are not opposed to the concept of a Development Assessment Panel. DAPs are supported in certain circumstances. However, this proposed model is not considered appropriate. Concerns are raised about the proposed scope and operation of a DAP, in particular:

- **The proposed referral triggers are too broad and ambiguous.** This contradicts the principles of depoliticisation and a proportional response. A wide net would result in additional time and complexity for otherwise straight forward applications.
- **Non-mandatory referrals should be at the discretion of the planning authority,** not the applicant. However, applicants should have the right to appeal this decision.
- **Removing appeal rights, delaying exhibition until a recommended decision has been made and introducing Ministerial intervention are not supported.** These measures would significantly undermine public confidence in the system and exacerbate controversy.
- **The DAP process should align with the process for assessment of a discretionary application, not the process for a combined amendment and planning application.** Essentially mirroring this process is not appropriate and is an unnecessarily complex response.
- **Clarity regarding the operation of the process resulting from different trigger points is required.** An ad-hoc process determined by the Minister on a case-by-case basis does not represent procedural fairness and is not supported.

Consultations:

Council workshop
General Manager
Director Infrastructure and Development
Manager Development
Planning Services Section

Human Resource / Financial and Risk Management Implications:

Financial

Review of the Development Assessment Panel Framework and responses on the next steps of this project will be managed within the Planning Services budget.

Human resources

Council officers would prepare Council reports on future steps in the Development Assessment Panels project.

Risk management

It is considered that there is no material risk to Council if it does not provide a response to the position paper. However, Council officers have identified a few matters for consideration by the State Planning Office which will help formulate and adopt more robust processes. Participation in these processes, and provision of responses to the State Government ensures our community's views are represented.

Community Consultation and Public Relations Implications:

The Position Paper was released for community consultation by the State Government. Council officers also attended a Council workshop to seek Aldermen's views on the Development Assessment Panels Framework.

Recommendation:

That Council:

1. MAKE a submission to the State Planning Office about the Development Assessment Panels Framework Position Paper, October 2023, in the form set out in Attachment 2.

Attachments/Annexures

- 1 Development Assessment Panel Framework Position Paper, October
[⇒](#) 2023
- 2 Feedback Response to the Development Assessment Panel
[⇒](#) Framework Position Paper

19. FINANCIAL PERFORMANCE REPORT TO 31 OCTOBER 2023

Author: Manager Finance (Allan Wise)
Qualified Person: Director Community & Corporate Services (Jenny Richardson)
ECM File Reference: Corporate and Financial Reporting

Community Plan Reference:

Leading Our Community

The communities of Glenorchy will be confident that Council manages the community's assets soundly for the long-term benefit of the community.

Strategic or Annual Plan Reference:

Objective We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy Make informed decisions that are open and transparent and in the best interests of our community.

Objective We responsibly manage our community's resources to deliver what matters most.

Strategy: Deploy the Council's resources effectively to deliver value while being financially responsible.

Reporting Brief:

To provide Council with the monthly Financial Performance Report for the period ending 31 October 2023.

Proposal in Detail:

Executive Summary

Council's Financial Performance Report (Report) for the year-to-date ending 31 October 2023 is at [Attachment 1](#).

The Report highlights Council's operating result as at the end of October is \$2.251 million better than budget. The favourable variance is the combined result of \$0.653 million more revenue than budget and \$1.598 million less expenditure than budget.

The financial position at the end of October continues to report favourable revenue and expenditure results in the sum of \$2.251 million. The forecast for the remainder of the 2023/24 financial year indicates the favourable position will continue.

There is no indication of any permanent influences that require immediate remedial action prior to the formal mid-year budget review to be presented to Council in January.

Revenue

Year-to-date operational revenue is \$61.749 million compared to budgeted operational revenue of \$61.096 million. This represents a favourable result of \$0.653 million or 1.1% against budget.

There are several unbudgeted one-off amounts that contribute to the favourable result. These will be addressed at the mid-year review. Excluding these from the result brings the overall revenue result in line with budget.

Expenditure

Year-to-date operational expenditure is \$23.181 million compared to the budget expenditure of \$24.779 million. This represents a favourable result of \$1.598 million or 6.4% against budget.

Reduced expenditure on employee expenses resulting from position vacancies continues to feature in the favourable result. This is not expected to continue as positions are now being filled with all job advertisements resulting in several suitable applicants. There is some offsetting expense through the engagement of temporary labour hire in several programs. However, this is not a substantial amount. Otherwise, supplier invoice timing differences between budget and forecast months are the only other notable variance, which is expected to align as the financial year progresses.

Non-operating – Capital Grant Revenue

Capital grants revenue is \$5.469 million against an annual budget of \$9.198 million.

In the year to date, a total of \$3.670 million has been received from the Federal Government's Major Project Funding Program. In addition, unbudgeted capital grants for Blackspot and local roads & community infrastructure phase 4 have also been received. Of further note, a total of \$0.606 million in unspent grants from last year were carried forward into this year.

Non-Operating – Net Gain/(Loss) on Disposal of Assets

Disposal of assets currently records a minimal loss of just \$4,000 against an annual budget loss of \$0.418 million.

Activities in this area are disposal of obsolete computer equipment, minor plant and vehicle changeovers. Land sales also contribute to the monthly result. The sale price of all disposed assets is tempered by the expense in writing down the book value of those assets.

Non-Operating – Contributions Non-Monetary Assets

No non-monetary assets have been received to date against an annual budget of \$3.500m.

Typically, these are donated / gifted assets received from subdivisions and like developments, as well as assets found not to be currently recorded in the asset register.

Non-Operating – Assets Written Off

No assets have been written off to date against an annual budget of \$1.920m.

Typically, this relates to the residual value of assets that have reached the end of their useful lives and have been replaced.

Capital Works

Year-to-date Capital Works expenditure is \$6.710 million against a combined annual budget of \$32.686 million and a combined annual forecast spend of \$32.567 million.

At the end of October, \$3.479 million has been expended on recurrent projects and \$3.231 million for major projects.

As indicated in last month's Capital Works Status Report, delivery of the capital program continues to face challenges. Management is taking proactive action to redetermine priorities and implement project substitution initiatives. These will be detailed in the next Capital Works Status Report in accordance with the recommendation adopted at last month's meeting.

Further Information

Further information on revenue, expenditure and capital works figures is provided in Attachment 1 to this report.

Consultations:

General Manager

Executive Leadership Team

Officers responsible for Capital and Operational Budget reporting

Human Resource / Financial and Risk Management Implications:

Financial implications are set out in the body of this report and in Attachment 1.

The Financial Performance Report is only for receiving and noting, so no financial issues arise. Risks associated with Council's financial expenditure and sustainability were managed through the process for developing Council's annual budget and are monitored through ongoing monthly reporting and Council's Strategic and Key Operational risk register.

Community Consultation and Public Relations Implications:

Community consultation was not required due to the regular and operational nature of this report. There are no material public relations implications.

Recommendation:

That Council:

1. RECEIVE and NOTE the Financial Performance Report for the year-to-date ending 31 October 2023 as set out in Attachment 1.

Attachments/Annexures

- 1 Attachment 1 - Financial Performance Report - October 2023



20. PROCUREMENT AND CONTRACTS EXEMPTIONS REPORT

Author: Manager People and Governance (Tracey Ehrlich)
Qualified Person: Director Community & Corporate Services (Jenny Richardson)
ECM File Reference: Procurement

Community Plan Reference:

Under the *City of Glenorchy Community Plan 2015 - 2040*, the Community has prioritised 'transparent and accountable government'.

Strategic or Annual Plan Reference:

Open for Business

Objective: We encourage responsible growth for our City.
Strategy: Maintain a progressive approach that encourages investment and jobs.

Leading our Community

Objective: We are a leader and partner that acts with integrity and upholds our community's best interests.
Strategy: Make informed decisions that are open and transparent and in the best interests of our community.
Objective: We responsibly manage our community's resources to deliver what matters most.
Strategy: Manage compliance and risk in Council and our community through effective systems and processes.

Reporting Brief:

To inform Council of a procurement exemption under Council's Code for Tenders and Contracts.

Proposal in Detail:

Exemption report

Council's Code for Tenders and Contracts (the Code) has been made and adopted by Council as required under section 333B of the *Local Government Act 1993*.

Under the Code - Annex A – Procurement Reporting Requirements, the General Manager is required to report to Council any purchases in circumstances where a normally required public tender or quotation process is not used. Instances of non-application of the quotation or public tender process are to be reported at ordinary

Council meetings as soon as possible after a contract is executed or a purchase order is issued.

The information reported for each contract or purchase order will include:

- the contract or purchase order value (excluding GST)
- the circumstances for engaging the contractor or supplier without seeking the required number of quotes
- the date approval was given to engage the contractor or supplier
- the date of the contract or purchase order
- if the contract or purchase order was as a result of a prescribed situation or prescribed contract under regulation 27 of the *Local Government (General) Regulations*, the sub regulation relied on for not calling for public tenders.

On 23 October 2023, the Director Infrastructure and Development approved an exemption to Council's Code for Tenders and Contracts for the supply and installation of water filled barriers to be used at the base of batter slopes on the McGill Rise development at Claremont. The product installed is to provide a safety barrier for any potential rocks that become dislodged from the face of the building platform batters. The works have been identified as a safety requirement and Abatement notices have been issued on the affected properties. The contractors appointed were selected due to their prior experience, expertise and pre-qualification status in rock fall and protection works with the Department of State Growth.

Given this, the exemption is permitted under s27(a) of the *Local Government (General) Regulations 2015* which applies in the event of an emergency where there is insufficient time to call for tenders. The exemption relates to a contract value of \$65,165.00, excluding GST.

Consultations:

Director Infrastructure & Development
Procurement and Contracts Coordinator
Accounts Payable Supervisor

Human Resource / Financial and Risk Management Implications:

Financial

The report documents expenditure of \$65,165.00 excluding GST in budgeted operational costs.

Human resources

There are no material human resources implications.

Risk management

As this report is recommended for receiving and noting only, no risk management issues arise. Risks around procurement are monitored and reported on a continuous basis as part of standard processes and procedures.

Community Consultation and Public Relations Implications:

Community consultation was not required or undertaken. There are no material public relations implications.

Recommendation:

That Council:

1. RECEIVE and NOTE the Procurement and Contracts Report relating to an exemption approved by the Director Infrastructure and Development for water filled barriers installed at McGill Rise development in Claremont, totalling \$65,165.00 excluding GST.

Attachments/Annexures

Nil.

21. NEW AND UPDATED POLICIES

Author: Senior Legal Counsel (Michael Jacques)
Qualified Person: Director Community & Corporate Services (Jenny Richardson)
ECM File Reference: Council Policies

Community Plan Reference:

Transparent and accountable government.

Strategic or Annual Plan Reference:

Objective: We are a leader and partner that acts with integrity and upholds our community's best interests.

Strategy: Make informed decisions that are open and transparent and in the best interests of our community.

Strategy: Manage compliance and risk in Council and our community through effective systems and processes.

Reporting Brief:

To present an updated Stormwater Management Policy to Council for review and adoption.

Proposal in Detail:

The Stormwater Management Policy is due for review and has been through a standard process of consultation and review.

After a detailed review, only very minor clarifying changes to terminology are proposed, shown in the tracked version as Attachment 1. The final policy is shown at Attachment 2.

Consultations:

Executive Leadership Team
Corporate Governance
Senior Legal Counsel
Council officers

Human Resource / Financial and Risk Management Implications:

Financial and Human resources

There are no material human resources or financial implications.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
<p>Adopt the recommendation</p> <p>The amended policies do not represent any significant departure from established practices or statutory requirements. There is a chance that procedural difficulties may be identified once they are implemented, leading to operational inefficiencies.</p>	Minor (C2)	Unlikely (L2)	Low	Responsible officers continue to monitor compliance with policies and ensure that any amendments are made in a timely manner, as required.
<p>Do not adopt the recommendation</p> <p>Governance administration would be less optimal due to the presence of outdated and less effective policies.</p>	Minor (C2)	Likely (L4)	Medium	Council officers are instructed to review the policies and implement any changes requested by Council as soon as practicable.

Community Consultation and Public Relations Implications:

The policy, once adopted, will be published on Council’s website.

Recommendation:

That Council:

1. ADOPT the updated Stormwater Management Policy set out in Attachment 2.

Attachments/Annexures

- 1 Stormwater Management Policy - Tracked Changes



- 2 Stormwater Management Policy - Final Version



22. NOTICES OF MOTIONS – QUESTIONS ON NOTICE / WITHOUT NOTICE

Question without notice – Alderman Dunsby (September meeting)

Q1: When is the report on the trial of Citizen of the Year processes coming back to Council?

A: A report is being prepared as soon as practical for Council to consider – at the latest, the report will be on the agenda for the November Council meeting.

Question without notice – Councillor Kendall

Q1: Can Council invite climate consultants, GeoNeon, to attend a Council Workshop?

A: [Mayor]: This has already been scheduled for 13 November 2023.

Motion without notice – Deputy Mayor Hickey

Resolution:

HICKEY/KENDALL

That Glenorchy City Council officers provide a report on how to remove single use plastics from our city, as per the Hobart City Council approach?

The motion was put.

FOR: Aldermen Dunsby, King, Thomas, Hickey, Cockshutt, Yaxley, Slade and Alderton, Councillors Kendall and Quick.

AGAINST:

The motion was CARRIED.

Question without notice – Deputy Mayor Hickey

Q1: What are the current arrangements in the city for disposal of medical waste?

A: [Acting Director Infrastructure & Development]: Certain types can be disposed with general waste. Council supply sharps containers for diabetes.

Q2: What happens with the sharps?

A: [Mayor]: The question was taken on notice.

Response:

The yellow sharps containers are collected by Veolia and disposed of at the Copping Landfill in an approved deep burial cell. Purple sharps containers (cytotoxic/chemotherapy waste) are collected by Veolia and sent to an approved facility interstate for incineration. Residential sharps (e.g., diabetes) can be dropped off at Council's customer service centre as long as in an approved sharps container. This is a service that is organised by Environmental Health.

Motion without notice – Alderman Alderton

Resolution:

ALDERTON/HICKEY

That Council officers provide a report about implementing a FOGO service for commercial rate payers.

The motion was put.

FOR: Councillors Quick and Kendall, Aldermen Dunsby, Hickey, Alderton

AGAINST: Aldermen Yaxley, Thomas, King, Slade, Cockshutt

The motion was LOST

CLOSED TO MEMBERS OF THE PUBLIC

23. CONFIRMATION OF MINUTES (CLOSED MEETING)

That the minutes of the Council meeting(Closed meeting) held on 30 October 2023 be confirmed.

24. APPLICATIONS FOR LEAVE OF ABSENCE

GOVERNANCE

Community Goal – Leading our Community

25. AUDIT PANEL - SELECTION OF AUDIT PANEL MEMBER

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(g) (Information of a personal and confidential nature or information provided to the Council on the condition it is kept confidential).

26. PROPOSED LEASE AT 129 DERWENT PARK ROAD, DERWENT PARK

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(b) (Information that, if disclosed, is likely to confer a commercial advantage or impose a commercial disadvantage on a person with whom the Council is conducting, or proposes to conduct, business) and (2)(c) (Commercial information of a confidential nature that, if disclosed, is likely to: prejudice the commercial position of the person who supplied it; confer a commercial advantage on a competitor of the Council; or reveal a trade secret).

27. NOTICES OF MOTIONS – QUESTIONS ON NOTICE / WITHOUT NOTICE (CLOSED)
