

GLENORCHY CITY COUNCIL
ATTACHMENTS
WEDNESDAY, 26 APRIL 2023



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LEASING AND LICENSING OF COUNCIL OWNED AND MANGED PROPERTIES



PURPOSE

Council owns and manages a diverse suite of properties for the benefit of the community, including sporting clubs, community organisations, private and commercial entities, and other parties. This policy sets out the Council's position to allocating its community properties and facilities to provide a consistent, equitable and transparent approach.

SCOPE

This policy applies to ~~all~~ groups, entities, and individuals (~~users~~) wishing to access a Council owned or managed ~~community~~ property or facility under a lease or licence. All real property assets and facilities that are owned and/or managed by the Council are covered by this policy.

The following are outside the scope of the policy:

- tenders;
- major or minor events;
- ~~any matter already covered by Council's Lights and Council Playing Fields Policy;~~
- outdoor dining; and
- busking and street vending.

STRATEGIC PLAN ALIGNMENT

Making Lives Better

~~Strategy 1.2.3 — Promote creative expression and participation and life-long learning as priorities for our communities.~~

Leading Our Community

~~Strategy 4.1.1 — Manage Council for maximum efficiency, accountability, and transparency.~~

RELATED DOCUMENTS

Leasing and Licensing Directive

Disposal of Council Land Policy

STATUTORY REQUIREMENTS

Acts	<i>Local Government Act 1993, Residential Tenancy Act 1997</i>
Regulations	<i>Local Government (General) Regulations 2015, Fair Trading (Code of Practice for Retail Tenancies) Regulations 1998</i>



Australian/International Standards	N/A
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DEFINITIONS

Council means Glenorchy City Council

Council property means property, including land and buildings, owned, or managed by Council. This includes, for example, halls, buildings, reserves, sports fields and community centres.

Facilities means buildings or structures built on Council land.

Lease means a formal agreement for the exclusive occupation and/or ~~long-term~~ use of a Council property or a specified area within a Council property. ~~A lease can be commercial, residential or retail.~~

Licence means a formal agreement for non-exclusive, intermittent or shared use of a Council facility, ~~including casual hire~~ (e.g. the use of sports grounds).

Tenant means the lessee or licensee.

POLICY STATEMENT

General Approach

1. Council will manage its property resources efficiently, equitably, and transparently, including how we allocate facilities and charge for their usage.
2. Council encourages use of its facilities and properties by a broad range of groups and organisations where they provide for a need within the community, provide required services or aid in building a strong and connected community.
3. Council will comply with all relevant legislation in relation to the use of its property.

Appropriate use of Council property

4. In allocating its property for community use, Council will endeavour to provide the most appropriate available Council facility to meet the needs of the user.
5. Council will promote and arrange shared use of public facilities where feasible and within the carrying capacity of the facility. This may involve sharing buildings or spaces at the same time or at different times.
6. Council will maximise the use of vacant or underutilised land to provide greater community benefit as opportunities are identified.
7. Council reserves the right to refuse to lease or licence any property or facility for events or activities that do not meet its criteria or conflict with its plans and strategies.



7.8. The Tenant is responsible for obtaining any required statutory permits (e.g. Planning Permits) relating to the Tenants occupation and use of the facility

Allocations

8.9. In allocating its properties ~~and facilities~~, Council will take into consideration:

- the type of use deemed most appropriate for the ~~facility~~property;
- availability of alternative ~~property~~facilities;
- whether applicants or their memberships are predominantly based in Glenorchy;
- any prior tenancy history of the applicant;
- existing seasonal use;
- applicants' willingness to share facilities with other user groups where feasible; and
- uses that align with Council's strategic plan or other strategies in regard to achieving our community's goals

~~Agreements to Lease~~ or licence agreements over Council property

9.10. All ~~occupancy arrangements~~leases and licences will be subject to formal written agreements reflecting appropriate legal and commercial standards ~~and reviewed by Council's legal unit or external solicitors prior to finalising.~~

10.11. All lease and licence agreements will reflect the nature of the occupancy and contain terms and conditions that comply with this policy.

11.12. The term of a lease or licence must not exceed 5 years unless there are extenuating circumstances this that would cause unreasonable inconvenience or disadvantage to either party. These circumstances could include where the tenant has fully funded the development of the property and/or is making a substantial investment in the property that aligns with Council's goals. Terms exceeding 5 years must be approved by the Manager Property Environment and Waste and will only be granted by exception and where in the best interests of the Council. Lease terms exceeding 5 years are also subject to Council's Disposal of Council Land Policy and Section 178 of the Local Government Act 1993.

12.13. ~~Lessees~~Tenants must provide appropriate public liability insurance and comply with legal work health and safety requirements.

13.14. ~~Lessees~~Tenants will not be permitted to ~~sublease~~sublet without Council's express written consent.

Income from use of Council property

14.15. To help ensure continued provision of appropriate, well-maintained facilities for the foreseeable future, Council will generally aim to obtain a market commercial return on the commercial use of its properties. However, Council recognises that some groups receive no or minimal profit and provide particular benefits



to the community and takes this into account when ~~reviewing its fees and charges~~ determining lease and licence fees. Examples of such groups include charities, not for profits, sporting and community groups.

~~15-16.~~ Wherever possible, Council will recover its costs in supplying a property, unless concessions are made in accordance with 14 above.

~~16-17.~~ Lease and licence charges are guided by Council's Leasing and Licensing Directive, set out in the Table of Rents in Council's Schedule of Fees and Charges.

~~17-18.~~ Council reserves the right to complete a credit background checks of lessees/tenants, including financial sustainability, in accordance with legislative controls.

Capital works by lessee or licensee

~~18-19.~~ Capital works must not be carried out on land leased or licensed from Council without first obtaining the written consent of the Manager Property, Environment and Waste.

~~19-20.~~ If planning statutory approval is required (e.g. Planning, Building or Plumbing Permits), the lessee/licensee/tenant is responsible for lodging a planning the applications and meeting all the requirements including obtaining landowner consent and payment of fees associated with the applications. Planning applications are not to be made until the Manager's consent has been obtained as above.

~~20-21.~~ If all necessary approvals have been obtained, the lessee/licensee/tenant must ensure the works are carried out efficiently/professionally, to required standards and within a reasonable time frame.

~~21-22.~~ All new assets built legally on Council land will become the property of Council upon completion, unless explicitly agreed otherwise by Council in writing.

BACKGROUND

This policy supersedes the previous version adopted in ~~2010~~2020. It operates in conjunction with ~~the Council's~~ Leasing and Licensing Directive which sets out the operational aspects of leasing and licensing which Council staff are required to follow.

DOCUMENT CONTROL

Version:	2.0	Adopted	DD Month YYYY	Commencement Date	DD Month YYYY
Minutes Reference	#####			Review Period	1-4 Years from adoption
Previous Versions:	v 1.0 adopted 29 June 2020 (Council meeting, Item 15)				
Responsible Directorate	Infrastructure and Works		Controller:	Manager Property, Environment and Waste	
ECM Document No.:	Policies by Directorate				

LEASING AND LICENSING OF COUNCIL OWNED AND MANAGED PROPERTIES



PURPOSE

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SCOPE

This policy applies to groups, entities, and individuals wishing to access a Council owned or managed property or facility under a lease or lic. All real property assets and facilities that are owned and/or managed by the Council are covered by this policy.

The following are outside the scope of the policy:

- tenders;
- major or minor events;
- outdoor dining; and
- busking and street vending.

RELATED DOCUMENTS

Leasing and Licensing Directive

Disposal of Council Land Policy

STATUTORY REQUIREMENTS

Acts	<i>Local Government Act 1993, Residential Tenancy Act 1997</i>
Regulations	<i>Local Government (General) Regulations 2015, Fair Trading (Code of Practice for Retail Tenancies) Regulations 1998</i>
Australian/International Standards	N/A

DEFINITIONS

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Council property means property, including land and buildings, owned or managed by Council. This includes, for example, halls, buildings, reserves, sports fields and community centres.



Facilities means buildings or structures built on Council land.

Lease means a formal agreement for the exclusive occupation and/or use of a Council property or a specified area within a Council property.

Licence means a formal agreement for non-exclusive, intermittent or shared use of a Council facility (e.g. the use of sports grounds).

Tenant means the lessee or licensee.

POLICY STATEMENT

General Approach

1. Council will manage its property resources efficiently, equitably, and transparently, including how we allocate facilities and charge for their usage.
2. Council encourages use of its facilities and properties by a broad range of groups and organisations where they provide for a need within the community, provide required services or aid in building a strong and connected community.
3. Council will comply with all relevant legislation in relation to the use of its property.

Appropriate use of Council property

4. In allocating its property for community use, Council will endeavour to provide the most appropriate available Council facility to meet the needs of the user.
5. Council will promote and arrange shared use of public facilities where feasible and within the carrying capacity of the facility. This may involve sharing buildings or spaces at the same time or at different times.
6. Council will maximise the use of vacant or underutilised land to provide greater community benefit as opportunities are identified.
7. Council reserves the right to refuse to lease or licence any property or facility for events or activities that do not meet its criteria or conflict with its plans and strategies.
8. The Tenant is responsible for obtaining any required statutory permits (e.g. Planning Permits) relating to the Tenants occupation and use of the facility

Allocations

9. In allocating its properties, Council will take into consideration:
 - the type of use deemed most appropriate for the property;
 - availability of alternative property;
 - whether applicants or their memberships are predominantly based in Glenorchy;



- any prior tenancy history of the applicant;
- existing seasonal use;
- applicants' willingness to share facilities with other user groups where feasible; and
- uses that align with Council's strategic plan or other strategies in regard to achieving our community's goals

Lease or licence agreements over Council property

10. All leases and licences will be subject to formal written agreements reflecting appropriate legal and commercial standards.
11. All lease and licence agreements will reflect the nature of the occupancy and contain terms and conditions that comply with this policy.
12. The term of a lease or licence must not exceed 5 years unless there are extenuating circumstances that would cause unreasonable disadvantage to either party. These circumstances could include where the tenant has fully funded the development of the property and/or is making a substantial investment in the property that aligns with Council's goals. Terms exceeding 5 years must be approved by the Manager Property Environment and Waste and will only be granted by exception and where in the best interests of the Council. Lease terms exceeding 5 years are also subject to Council's Disposal of Council Land Policy and Section 178 of the *Local Government Act 1993*.
13. Tenants must provide appropriate public liability insurance and comply with legal work health and safety requirements.
14. Tenants will not be permitted to sublet without Council's express written consent.

Income from use of Council property

15. To help ensure continued provision of appropriate, well-maintained facilities for the foreseeable future, Council will generally aim to obtain a market commercial return on the commercial use of its properties. However, Council recognises that some groups receive no or minimal profit and provide particular benefits to the community and takes this into account when determining lease and licence fees. Examples of such groups include charities, not for profits, sporting and community groups.
16. Wherever possible, Council will recover its costs in supplying a property, unless concessions are made in accordance with 14 above.
17. Lease and licence charges are guided by Council's Leasing and Licensing Directive.
18. Council reserves the right to complete background checks of tenants, including financial sustainability, in accordance with legislative controls.



Capital works by lessee or licensee

19. Capital works must not be carried out on land leased or licensed from Council without first obtaining the written consent of the Manager Property, Environment and Waste.
20. If statutory approval is required (e.g. Planning, Building or Plumbing Permits), the tenant is responsible for lodging the applications and meeting all the requirements including obtaining landowner consent and payment of fees associated with the applications.
21. If all necessary approvals have been obtained, the tenant must ensure the works are carried out professionally, to required standards and within a reasonable time frame.
22. All new assets built legally on Council land will become the property of Council upon completion, unless explicitly agreed otherwise by Council in writing.

BACKGROUND

This policy supersedes the previous version adopted in 2020. It operates in conjunction with Council's Leasing and Licensing Directive which sets out the operational aspects of leasing and licensing which Council staff are required to follow.

DOCUMENT CONTROL

Version:	2.0	Adopted	DD Month YYYY	Commencement Date	DD Month YYYY
Minutes Reference	#####			Review Period	4 Years from adoption
Previous Versions:	v 1.0 adopted 29 June 2020 (Council meeting, Item 15)				
Responsible Directorate	Infrastructure and Works		Controller:	Manager Property, Environment and Waste	
ECM Document No.:	Policies by Directorate				

COUNCIL POLICY

EVENT MANAGEMENT POLICY



PURPOSE

This policy sets out Council's approach to permitting and licensing events within its jurisdiction, including events on Council land and mass outdoor public events not on Council land. The objectives are to:

- Promote the health and safety of event attendees;
- Minimise adverse impacts of events under Council's control on the natural and built environments, including neighbouring properties;
- Provide clarity for event organisers about Council's requirements;
- Protect Council property; and
- Meet our legislative requirements.

SCOPE

This policy applies to any person or group of people organising an event in Glenorchy municipality under Council's jurisdiction. This includes all private and public events on Council land, whether run by Council or by an external party, and mass outdoor public events not on Council land.

It does not apply to indoor events, or seasonal or casual use of Council sports grounds covered by a lease or licence with Council [or the assessment of any other permit or licence required under any other Act or Regulation](#).

STRATEGIC PLAN ALIGNMENT

[Making Lives Better](#)

[Objective 1.1](#) — [Know our communities and what they value](#)

[Strategy 1.1.1](#) — [Guide decision making through continued community engagement based on our community plan](#)

[Leading Our Community](#)

[Objective 4.1](#) — [Govern in the best interests of our community](#)

[Strategy 4.1.1](#) — [Manage Council for maximum efficiency, accountability and transparency](#)

[Strategy 4.1.3](#) — [Maximise regulatory compliance in Council and the community through our systems and processes](#)

[Objective 4.2](#) — [Prioritise our resources to achieve our community's goals](#)

[Strategy 4.2.1](#) — [Deploy the Council's resources effectively to deliver value](#)

STATUTORY REQUIREMENTS

Acts	Local Government Act 1993, (Tas) Public Health Act 1997, (Tas) Food Act 2003, (Tas) Work Health and Safety Act 2012, (Tas)
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	<i>Building Act 2016-</i> (Tas) <i>Land Use Planning and Approvals Act 1993-</i> (Tas)
Regulations	Work Health and Safety Regulations 2012.
Australian/International Standards	N/A

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DEFINITIONS

Assistance Animal means as defined in the Disability Discrimination Act 1992 (Cwlth).

Charity Event means an event where all profits go to a registered charity or charitable project. It does not include events primarily for sporting, religious, social, political or promotional purposes, fundraising for business or promoting the interests of a member group, such as professional, trade or union groups.

Community Event means a free or non-profit event which encourages local celebration, community capacity building, local environmental enhancement or restoration, ect.

Event means an organised activity or gathering of people brought together at a pre-arranged time for a common purpose.

Major Event means an event of 1,000 people or more present for less than two hours.

Mass Outdoor Public Event means an outdoor event of 1,000 people or more present for two hours or more.

Medium Event means an event of 150-999 people.

Minor Event means an event of up to 149 people.

Permit means written approval issued by Council for purposes relevant to this policy, including a letter, licence or other approval.

Place of Assembly licence means a licence issued under the *Public Health Act 1997* permitting a mass outdoor public event.

Planning Scheme means a planning scheme currently in operation under the *Land Use Planning and Approvals Act 1993* within the municipality of Glenorchy.

~~**Private Event** means an event limited to members/guests of a family, organisation or club. For example, weddings, staff parties, barbecues with family and friends.~~

~~**Public Event** means any event open to the public whether for profit or not eg. A performance, exhibition, circus, festival, market, sports event, dance, public talk etc.~~

RELATED DOCUMENTS

~~Possible to include as a link that links directly to website~~

Access Policy

Advertising Devices on Council Land Policy

Helicopter and Other Aircraft Operations on Council Property Policy



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Remission and Rebate of Fees and Charges Policy

Tolosa Park Usage Policy

~~Use of Jumping Castles and Similar Equipment on Council Property Policy~~

The use of Animals for Entertainment and use of Jumping Castles on Council Property Policy

Waste Services Policy

[Include other regulations here from below](#)

POLICY STATEMENT

General use

1. Council welcomes and encourages events on both public and private land where these strengthen community wellbeing and connectivity or enhance the appeal and vibrancy of the municipality.
2. To promote the health of participants and people nearby, all events held on Council land and all mass outdoor public events are to be smoke-free.

~~3. Organisers must ensure compliance with this and all other relevant Council policies and by laws.~~

Mass outdoor public events require a Place of Assembly Licence

~~4.3.~~ All mass outdoor public events need a Place of Assembly Licence whether on Council land or elsewhere. In deciding whether or not to grant a Place of Assembly licence, the Council may have regard to any other relevant Council policies or guidelines.

Events on Council land – general requirements

~~5.4.~~ Organisers of events on Council land must ensure their event does not create a nuisance (including excessive noise, pollution or risk), leave any mess or cause any damage to Council property.

~~6.5.~~ Event organisers will be required to reimburse Council for the cost of any works undertaken by Council to rectify any damage or mess on Council land. A bond may be required in advance.

~~7.6.~~ Public toilets are available for events on Council land, but larger events may be required to include additional toilets depending on the type and scope of event and the facilities available.

~~8.7.~~ Council will require all events on its land to be free of single use plastics, within 3 years of adoption of this policy. In the interim, Council will phase out single use plastics at its own events and will encourage external event organisers and stallholders to avoid single use plastics. Amend here – Council encourages all event organisers and stallholders to avoid single use plastics.

Events on Council land – event permit requirements

~~9.8.~~ The following events require an event permit if held on Council land:

- Any medium, major or mass event;
- Any commercial event;
- Any event involving motorised vehicles;
- Any event of 30 or more participants involving bicycles, skateboards, roller skates or other similar wheeled transport in an area designed for the purpose (e.g. the Criterium Circuit in Tolosa Park or a Council Skate park);



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- Any event of 10 or more participants involving bicycles, skateboards, roller skates or other wheeled transport not in an area designed for the purpose;
 - Any sporting event of 30 or more participants not involving wheeled transport, including games, running, climbing, etc.;
 - Any ~~ie~~ event involving:
 - Animals other than guide dogs or assistance animals;
 - Power generators, amplified sound or significant noise levels;
 - Temporary structures including tents, stages, portable toilets, signage, shade umbrellas, etc.
 - Open flame barbecues or other cooking equipment;
 - Digging, excavating, boring or driving in tent pegs, poles, etc.;
 - Any event involving:
 - Any event planned to be held on a Council owned or managed road reservation, including road pavement, footpaths and nature strip that may disrupt or obstruct normal use of the road; and
 - Any event where food will be sold or included in the admission fee.
9. Permits may be issued for single events or for multiple events in one year. Multi-year permits may also be considered for events that have a history of high-quality event management and compliance.
10. Any road or footpaths closures must be undertaken in accordance with section 19 or 20 of the Local Government (Highway) Act 1982. Approval will be required from the Transport Commission and Commissioner of Police and an advertisement will be required in the local paper. Affected properties, drivers and pedestrians must be notified. The exception to this is if the road closure is undertaken by the Police.
- ~~10.~~
11. Permit applications must be submitted on a "Public Events on Council Land-Event Application" form. Applications will be assessed on their own merits with consideration to adjacent events and benefit to community. ~~considered on a first come, first serve basis.~~
12. The Council may refuse, or apply conditions to, any applications if:
- The proposed event does not align with Councils objectives or policies;
 - Any other relevant permit has not been obtained;
 - The proposed event conflicts with a planning permit condition or planning scheme requirement;
 - The proposed event conflicts with a previously permitted event at the same location;
 - The location requested does not have the capacity needed for the event;
 - The event poses an unreasonable risk to public safety or may create a nuisance;
 - All required information has not been provided within specified timeframes; or
 - An applicant has previously not complied with conditions of a permit or Council policy.

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13. Unless allowed under another Council policy, event permits do not provide exclusive use of a site.

Supporting information required with application

14. Event permit/Place of Assembly applications must be supported by any information required by Council and in the required form. Appendix 1 sets out the information requirements at the date of adoption of the policy. These may be updated from time to time.
15. Event organisers are responsible for managing all other [approvals](#), information, applications and fees required for secondary/additional participants such as food suppliers and ride operators.

Applications and supporting information must be received within required timeframes

16. All application information must be provided within timeframes specified. Appendix 2 contains timeframes at the date of adoption of the policy. These may be updated from time to time.
17. An event permit or Place of Assembly licence will only be issued once all required documentation has been approved and fees and charges have been paid in full.
18. Council, ~~subject to an additional late fee, may accept late applications at its discretion will try to process all Place of Assembly applications but may charge extra fees for fast track processing of late applications.~~ Very late applications may not be ~~processed~~[accepted](#).

Requirements for other permits

19. Organisers of events are responsible for obtaining all other required permits including, for instance, a planning permit under the relevant planning scheme.
20. Additional time may be required to process other permits. In particular, organisers should find out early if a planning permit is needed and allow time for processing.

Compliance with Policy

21. The Council may inspect any event to ensure compliance with relevant requirements.
22. The cost of compliance inspections for Place of Assembly licence events will be charged to the organiser/s of the event.

Fees and Charges

23. Fees for Place of Assembly and event permit applications are included in the Council's Schedule of Fees and Charges, updated annually. Payment is required at the time of application.
24. Event permit application fees may be waived or reduced for charity or community events. Organisers seeking a remission of fees on these grounds should submit a written application, stating the reasons for the request. No waiver or reduction is available for Place of Assembly application fees.

Cancellations

25. Application fees will not be refunded for major or mass public outdoor events if the event is cancelled after Council has begun to assess the application. Council may consider refunding part or all of an application fee for minor and medium events where assessments are at an early stage.

BACKGROUND

This policy replaced the Event Management Policy adopted in February 2016, which dealt with mass outdoor public events only. To date, there has been no explicit written policy setting out how events on Council land more generally will be handled.



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DOCUMENT CONTROL

Version:	2.0	Adopted	DD Month YYYY	Commencement Date	DD Month YYYY
Minutes Reference	#####			Review Period	4 Years from adoption
Previous Versions:	v 1.0 adopted 29 June 2020 (Council meeting, Item 15)				
Responsible Directorate	Stakeholder Engagement		Controller:	Events Officer	
ECM Document No.:	Policies by Directorate				



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Appendix 1: Supporting information to accompany event applications

Event type	Mandatory Information	Information that may be required
Minor events on Council land Requiring event permit	<ul style="list-style-type: none"> • Risk management plan • Event site plan • Certificate of Currency- \$20m public liability insurance 	<ul style="list-style-type: none"> • A valid planning permit or letter from Council's planning services area indicating a permit is not required. • Certificate of Currency – property and equipment insurance • Traffic management plan • Waste management plan • Smoke management plan • Accessibility events checklist • Further licences, permits, information on a case by case basis
Medium events on Council land	<ul style="list-style-type: none"> • Event and risk management plan • Certificate of Currency - \$20m public liability insurance • Traffic management plan 	<ul style="list-style-type: none"> • A valid planning permit or letter from Council's planning services area indicating a permit is not required. • Certificate of Currency – property and equipment insurance • Waste management plan • Smoke management plan • Accessibility events checklist • Further licences, permits, information on a case by case basis
Major/ mass public events on Council land	<ul style="list-style-type: none"> • Event and risk management plan • Event site plan • Certificate of Currency - \$20m public liability insurance • Certificate of Currency – business insurance, equipment insurance, motor vehicle insurance, workers compensation as relevant to the event • Traffic management plan • Waste management plan • Smoke management plan 	<ul style="list-style-type: none"> • A valid planning permit or letter from Council's planning services area indicating a permit is not required. • Further licences, permits, information on a case by case basis (for instance, temporary occupancy permits, food vendor registration, etc)
Mass public events not on Council land	<ul style="list-style-type: none"> • Event management plan • Risk management plan • Event site plan • Traffic management plan • Waste management plan • Smoke management plan 	<ul style="list-style-type: none"> • A valid planning permit • Further licences, permits, information on a case by case basis (for instance, temporary occupancy permits, food vendor registration, etc.)



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Appendix 2: Timeframes for applications and supporting information

Event type	Requirement	Timeframe
Minor events (where required)	Event permit application and permit fee	Minimum 3 weeks prior to event
	Supporting information	Minimum 1 week prior to event
Medium events	Event permit application and permit fee	Minimum 6 weeks prior to event
	Supporting information	Minimum 3 weeks prior to event
Major events and mass outdoor public events	Event permit application and permit fee	Minimum 8 weeks prior to event
	Place of Assembly application form and prescribed fee (as required)	Minimum 8 weeks prior to event
	Event and Risk Management Plan	Minimum 6 weeks prior to event
	Food business applications	Minimum 4 weeks prior to event
	Temporary Occupancy Permit	Within timeframes specified under the <i>Building Act 2016</i> .
	Other required information	Minimum 3 weeks prior to event

COUNCIL POLICY EVENT MANAGEMENT



PURPOSE

This policy sets out Council's approach to permitting and licensing events within its jurisdiction, including events on Council land and mass outdoor public events not on Council land. The objectives are to:

- Promote the health and safety of event attendees;
- Minimise adverse impacts of events under Council's control on the natural and built environments, including neighboring properties;
- Provide clarity for event organisers about Council's requirements;
- Protect Council property; and
- Meet our legislative requirements.

RELATED DOCUMENTS

- Access Policy
- Advertising Devices on Council Land Policy
- Helicopter and Other Aircraft Operations on Council Property Policy
- Remission and Rebate of Fees and Charges Policy
- Tolosa Park Usage Policy
- The use of Animals for Entertainment and use of Jumping Castles on Council Property Policy
- Waste Services Policy

SCOPE

This policy applies to any person or group of people organising an event in Glenorchy municipality under Council's jurisdiction. This includes all private and public events on Council land, whether run by Council or by an external party, and mass outdoor public events not on Council land.

It does not apply to indoor events, or seasonal or casual use of Council sports grounds covered by a lease or licence with Council or the assessment of any other permit or licence required under any other Act or Regulation.

STATUTORY REQUIREMENTS

Acts	<i>Local Government Act 1993</i> (Tas) <i>Public Health Act 1997</i> (Tas) <i>Food Act 2003</i> (Tas)
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	<i>Work Health and Safety Act 2012</i> (Tas) <i>Building Act 2016</i> (Tas) <i>Land Use Planning and Approvals Act 1993</i> (Tas)
Regulations	Work Health and Safety Regulations 2012
Australian/International Standards	N/A

DEFINITIONS

Assistance Animal means as defined in the Disability Discrimination Act 1992 (Cwlth).

Charity Event means an event where all profits go to a registered charity or charitable project. It does not include events primarily for sporting, religious, social, political or promotional purposes, fundraising for business or promoting the interests of a member group, such as professional, trade or union groups.

Community Event means a free or non-profit event which encourages local celebration, community capacity building, local environmental enhancement or restoration, ect.

Event means an organised activity or gathering of people brought together at a pre-arranged time for a common purpose.

Major Event means an event of 1,000 people or more present for less than two hours.

Mass Outdoor Public Event means an outdoor event of 1,000 people or more present for two hours or more.

Medium Event means an event of 150-999 people.

Minor Event means an event of up to 149 people.

Permit means written approval issued by Council for purposes relevant to this policy, including a letter, licence or other approval.

Place of Assembly licence means a licence issued under the *Public Health Act 1997* permitting a mass outdoor public event.

Planning Scheme means a planning scheme currently in operation under the *Land Use Planning and Approvals Act 1993* within the municipality of Glenorchy.

POLICY STATEMENT

General Use

1. Council welcomes and encourages events on both public and private land where these strengthen community wellbeing and connectivity or enhance the appeal and vibrancy of the municipality.
2. To promote the health of participants and people nearby, all events held on Council land and all mass outdoor public events are to be smoke-free.

Mass Outdoor Public Events Require a Place of Assembly Licence

3. All mass outdoor public events need a Place of Assembly Licence whether on Council land or elsewhere. In deciding whether or not to grant a Place of Assembly Licence, the Council may have regard to any other relevant Council policies or guidelines.

Events on Council Land – General Requirements

4. Organisers of events on Council land must ensure their event does not create a nuisance (including excessive noise, pollution, or risk), leave any mess or cause any damage to Council property.
5. Event organisers will be required to reimburse Council for the cost of any works undertaken by Council to rectify any damage or mess on Council land. A bond may be required in advance.
6. Public toilets are available for events on Council land, but larger events may be required to include additional toilets depending on the type and scope of event and the facilities available.
7. . Amend here – Council encourages all event organisers and stallholders to avoid single use plastics.

Events on Council land – Event Permit Requirements

8. The following events require an event permit if held on Council land:
 - Any medium, major or mass event;
 - Any commercial event;
 - Any event involving motorised vehicles;
 - Any event of 30 or more participants involving bicycles, skateboards, roller skates or other similar wheeled transport in an area designed for the purpose (e.g. the Criterium Circuit in Tolosa Park or a Council Skate park);
 - Any event of 10 or more participants involving bicycles, skateboards, roller skates or other wheeled transport not in an area designed for the purpose;
 - Any sporting event of 30 or more participants not involving wheeled transport, including games, running, climbing, etc.;



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- Any event involving:
 - Animals other than guide dogs or assistance animals;
 - Power generators, amplified sound or significant noise levels;
 - Temporary structures including tents, stages, portable toilets, signage, shade umbrellas, etc.
 - Open flame barbecues or other cooking equipment;
 - Digging, excavating, boring or driving in tent pegs, poles, etc.;
 - Any event involving:
 - Any event planned to be held on a Council owned or managed road reservation, including road pavement, footpaths and nature strip, that may disrupt or obstruct normal use of the road; and
 - Any event where food will be sold or included in the admission fee.
9. Permits may be issued for single events or for multiple events in one year. Multi-year permits may also be considered for events that have a history of high-quality event management and compliance.
10. Any road or footpaths closures must be undertaken in accordance with section 19 or 20 of the Local Government (Highway) Act 1982. Approval will be required from the Transport Commission and Commissioner of Police and an advertisement will be required in the local paper. Affected properties, drivers and pedestrians must be notified. The exception to this is if the road closure is undertaken by the Police.
11. Permit applications must be submitted on a "Public Events on Council Land-Event Application" form. Applications will be assessed on their own merits with consideration to adjacent events and benefit to community.
12. The Council may refuse, or apply conditions to, any applications if:
- The proposed event does not align with Councils objectives or policies;
 - Any other relevant permit has not been obtained;
 - The proposed event conflicts with a planning permit condition or planning scheme requirement;
 - The proposed event conflicts with a previously permitted event at the same location;
 - The location requested does not have the capacity needed for the event;
 - The event poses an unreasonable risk to public safety or may create a nuisance;
 - All required information has not been provided within specified timeframes; or
 - An applicant has previously not complied with conditions of a permit or Council policy.



April 2023

13. Unless allowed under another Council policy, event permits do not provide exclusive use of a site.

Supporting Information Required with Application

14. Event permit/Place of Assembly applications must be supported by any information required by Council and in the required form. Appendix 1 sets out the information requirements at the date of adoption of the policy. These may be updated from time to time.
15. Event organisers are responsible for managing all other approvals, information, applications and fees required for secondary/additional participants such as food suppliers and ride operators.

Applications and Supporting Information Must be Received Within Required Timeframes

16. All application information must be provided within timeframes specified. Appendix 2 contains timeframes at the date of adoption of the policy. These may be updated from time to time.
17. An event permit or Place of Assembly licence will only be issued once all required documentation has been approved and fees and changes have been paid in full.
18. Council, subject to an additional late fee, may accept late applications at its discretion. Very late applications may not be accepted.

Requirements for Other Permits

19. Organisers of events are responsible for obtaining all other required permits including, for instance, a planning permit under the relevant planning scheme.
20. Additional time may be required to process other permits. In particular, organisers should find out early if a planning permit is needed and allow time for processing.

Compliance with Policy

21. The Council may inspect any event to ensure compliance with relevant requirements.
22. The cost of compliance inspections for Place of Assembly licence events will be charged to the organiser/s of the event.

Fees and Charges

23. Fees for Place of Assembly and event permit applications are included in the Council's Schedule of Fees and Charges, updated annually. Payment is required at the time of application.
24. Event permit application fees may be waived or reduced for charity or community events. Organisers seeking a remission of fees on these grounds should submit a written application, stating the reasons for the request. No waiver or reduction is available for Place of Assembly application fees.

Cancellations

25. Application fees will not be refunded for major or mass public outdoor events if the event is cancelled after Council has begun to assess the application. Council may consider refunding part or all of an application fee for minor and medium events where assessments are at an early stage.

BACKGROUND

This policy replaced the Event Management Policy adopted in February 2016, which dealt with mass outdoor public events only. To date, there has been no explicit written policy setting out how events on Council land more generally will be handled.

DOCUMENT CONTROL

Version:	2.0	Adopted	DD Month YYYY	Commencement Date	DD Month YYYY
Minutes Reference	#####			Review Period	4 Years from adoption
Previous Versions:	v 1.0 adopted 25 March 2019 (Council meeting, Item 15)				
Responsible Directorate	Corporate Services	Controller:		Executive Officer	
ECM Document No.:	#####				

Quarterly Report

Quarter 3 2023



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Strategic and Operational Highlights for the Quarter

As Acting General Manager, I am pleased to bring you the strategic and operational highlights for the quarter ending 31 March 2023.

GLENORCHY CITY COUNCIL 2023 – 2032 STRATEGIC PLAN

As reported last month, every local government in Tasmania needs to develop and maintain a Strategic Plan. The purpose of this Plan is to set Council's strategic direction over the projected 10-year period. The Strategic Plan considered by Council contains the purpose, values, community goals, objectives, strategies and measures of success to define that future direction. The plan is to be reviewed every four years and the elected Council have just completed this through an intensive period during January and February this year.

The draft plan was considered at the February 2023 meeting and was released for public comment from 28 February until 19 March.

Council received 16 detailed responses from community members and another 10 responses supporting the draft plan. Comments have been considered and, in some cases, included into the final draft.

At the March 2022 Council meeting the 2023 – 2032 Glenorchy City Council Strategic Plan was unanimously adopted.

You can find the 2023 – 2032 Glenorchy City Council Strategic Plan at www.gcc.tas.gov.au or collect a hard copy from Council offices in Main Rd Glenorchy, or from the Moonah Arts Centre on Albert Rd, Moonah.

GENERAL MANAGEMENT COMMITTEE OF LOCAL GOVERNMENT ASSOCIATION OF TASMANIA (LGAT)

The Tasmanian Electoral Commissioner has invited nominations for President of LGAT and for membership on the LGAT General Management Committee. Nominations will close on 19 April 2023.

Glenorchy City Council can make one nomination under the LGAT rules. The person nominated may be an alderman or councillor from Glenorchy City Council, Clarence City Council or Kingborough Council.

Council's Mayor, Bec Thomas has nominated and been supported by the Council as a candidate for the President of LGAT and for the General Management Committee.

We wish Mayor Thomas well in the upcoming LGAT elections.

EXPECTATIONS OF BEHAVIOUR

A letter from the Director of Local Government was tabled regarding expectations of behaviour for elected members. The letter makes reference to specific behaviours that won't be tolerated across all Councils. The Director of Local Government sent the letter to all Tasmanian Councils and requested it be tabled at each Council's next meeting.

CAPITAL WORKS UPDATE

During the quarter Council has been updated on the large Capital Works program for 2022/2023 that is aiming to spend over \$20m this financial year. As we move into the third quarter of the year progress was reported on the following projects:

- Goblins Reserve Playspace – works on this much anticipated project has commenced during March 2023. Keep an eye out as this exciting space is built.
- Montrose Bay Foreshore Skatepark – As per the above project contractors have moved on to the site during March 2023 to commence works and are hopeful of this project being completed by the end of June 2023.
- Solar Panel Installation on Council Offices – Main Rd Glenorchy – with an estimated annual saving of \$25,000, works to install solar panels on Council Chambers roof are well underway with the roof and switchboard upgrades now complete ready for solar panel installation.
- Prince of Wales Bay Sports Ground Drainage – This project has made great progress after some initial setbacks and is now complete. The finished project will see much improved and drained play surfaces for the incumbent soccer, softball and baseball clubs.
- Football (Soccer) Packages – KGV has seen a new synthetic pitch laid with the associated lighting upgrades completed. North Chigwell has seen newly completed grounds sown with grass seed with designs on the new pavilion being finalised and about to be submitted for planning application with the support of the tenant clubs.
- BMX Track Relocation – After lengthy negotiations with the Southern City BMX Club, Sorell Council and the Tasmanian Government the relocation of the BMX track to Pembroke Park in Sorell will deliver a brand new, state of the art BMX facility to Southern Tasmania while allowing Glenorchy to progress its vision for the area under the Berriedale Peninsula Master Plan. Now that Sorell Council have agreed to construct the track it is estimated the completed track will be ready in the October/November 2023 period.
- Tolosa Park Dam Reintegration Project – residents would have seen initial earth moving works have been started with TasWater calling for tenderers in late February 2023. The project is on schedule to be completed by April 2024.
- Playground Renewal – work has started on the replacement of playgrounds at Collinsvale and Cairnduff Reserve, with works at Cairnduff complete and the installation at Collinsvale to be completed by late April 2023. This follows the completion of Booth Ave. Officers have also started on the community engagement process and preliminary concept planning for the Benjafield Park playspace in Moonah.

FUTURE OF LOCAL GOVERNMENT REVIEW OPTIONS PAPER

Readers will be familiar with the Future of Local Government review currently underway. In relation to this review, Council resolved to make a submission to the Review Board addressing questions posed. The detail of the submission can be found in the Council agenda papers but three points summarise the submission;

- Council looks forward to continuing to engage constructively with the Review process as it proceeds.
- Council intends to remain open to potential reform opportunities while honouring its duty to look after the best interests of its community.
- As there is not yet enough specific detail about the structural reform pathways, it would be premature of Council to form a concluded view. However, Council looks forward to exploring options and moving towards informed consent.

LOCAL GOVERNMENT ELECTIONS REVIEW PROCESS

The Minister for Local Government in Tasmania, Nic Street MP has written to all Tasmanian councils asking for feedback on the October 2022 local government elections, following the introduction of compulsory voting.

Council endorsed a submission making several suggestions, including the consideration of a single polling day, improved systems to confirm voter identity, reviewing the requirement to vote for a minimum of 5 candidates with a view to increasing the minimum to the number of members to be elected, and the transfer of responsibility of the General Manager's Roll to the Tasmanian Electoral Commission.

GLENORCHY JOBS HUB STRATEGIC PLAN, STEERING COMMITTEE TERMS OF REFERENCE AND WORKPLAN

Jobs Hubs are an initiative of the State Government that operate at a local level (out of St Matthew's Church in Glenorchy) and bring together job seekers, employers and training providers to connect local people to local jobs and help meet local demand for workers.

The Glenorchy Jobs Hub was established by Council in August 2021, with \$1m in State Government funding providing for the establishment and one year of operations. In 2022, Council received further State Government funding of \$1,950,000 over three years to continue the operations of the Glenorchy Jobs Hub.

The State Government funding agreement requires Council to develop a Jobs Hub Steering Committee Terms of Reference, Strategic Plan and Workplan to guide the governance and direction of the Jobs Hub over the next three years and Council endorsed these documents at its meeting.

INVESTIGATIONS INTO THE POTENTIAL SALE OF 23A NORMAN CIRCLE, GLENORCHY CITY COUNCIL

After resolving in March 2022 to undertake an engagement process with local residents about the proposed sale of 23a Norman Circle in Glenorchy, a report was considered with the engagement outcomes. Responders ranged from supportive of the sale to allow infill development to assist with the housing crisis to rejecting sale based on the retention of green space.

Council resolved to move forward on this sale by advertising through the formal section 178 process of the local government act. This requires a range of advertising process and for another chance to object to the sale with Council needing to consider this at a future meeting.

PRELIMINARY INVESTIGATION INTO DISPOSAL OF 12 ROTHESAY CIRCLE RESERVE, GOODWOOD

During the quarter Council also resolved to commence investigations into the disposal of 12 Rothesay Circle Reserve, Goodwood, and authorised Council officers to undertake a community engagement process to identify any concerns about the potential disposal of this parcel of land.

MOTION – ALD MOLLY KENDALL – ALDERMEN OR COUNCILLORS

A notice of motion was considered from Alderman Molly Kendall that the elected members of the Glenorchy City Council choose to be known as Councillors, rather than Aldermen.

The motion was lost, however it was noted that as per the Local Government Act a person elected to a city council is a Councillor but may be known as an Alderman, so Glenorchy City Council elected members are able to choose their preferred title. On this basis eight Aldermen will continue with the Alderman title, while Councillor Kendall and Quick have adopted the use of the title 'Councillor'.

REVIEW AND COUNCIL SERVICES

During the quarter, two reports were presented to Council about the Moonah Arts Centre (MAC) considering ways to improve revenue into the centre and exploring potential cost sharing opportunities and Council's Community Development function.

A range of possibilities have been identified for the MAC and will be considered as the business plan is reviewed as a matter of priority in the coming months.

Also, the Arts and Culture/MAC section has been renamed to "Creative Communities" to better reflect its grassroots community function.

In regard to Council's Community Development function, the aim of the review was to ensure this area is best structured to deliver on Council's Community Strategy and demonstrate the department's contribution to Council's goal of "making lives better", in delivering for the community.

Several recommendations were made around communication, structure of the department and identity. The review is now complete, and Council adopted the action plan setting out how the Community Development area will deliver on the Community Strategy.

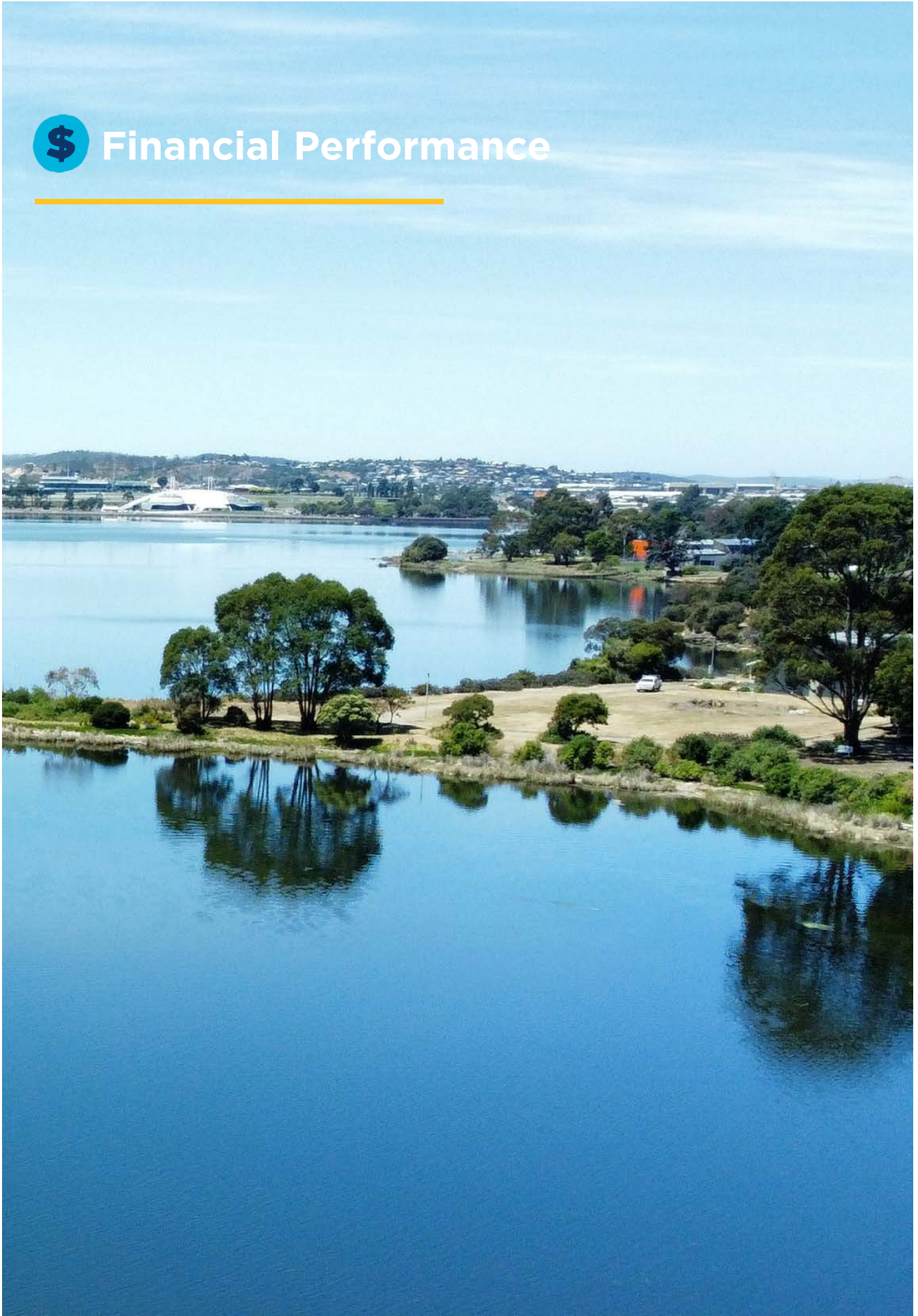
Emilio Reale

Acting General Manager

April 2023



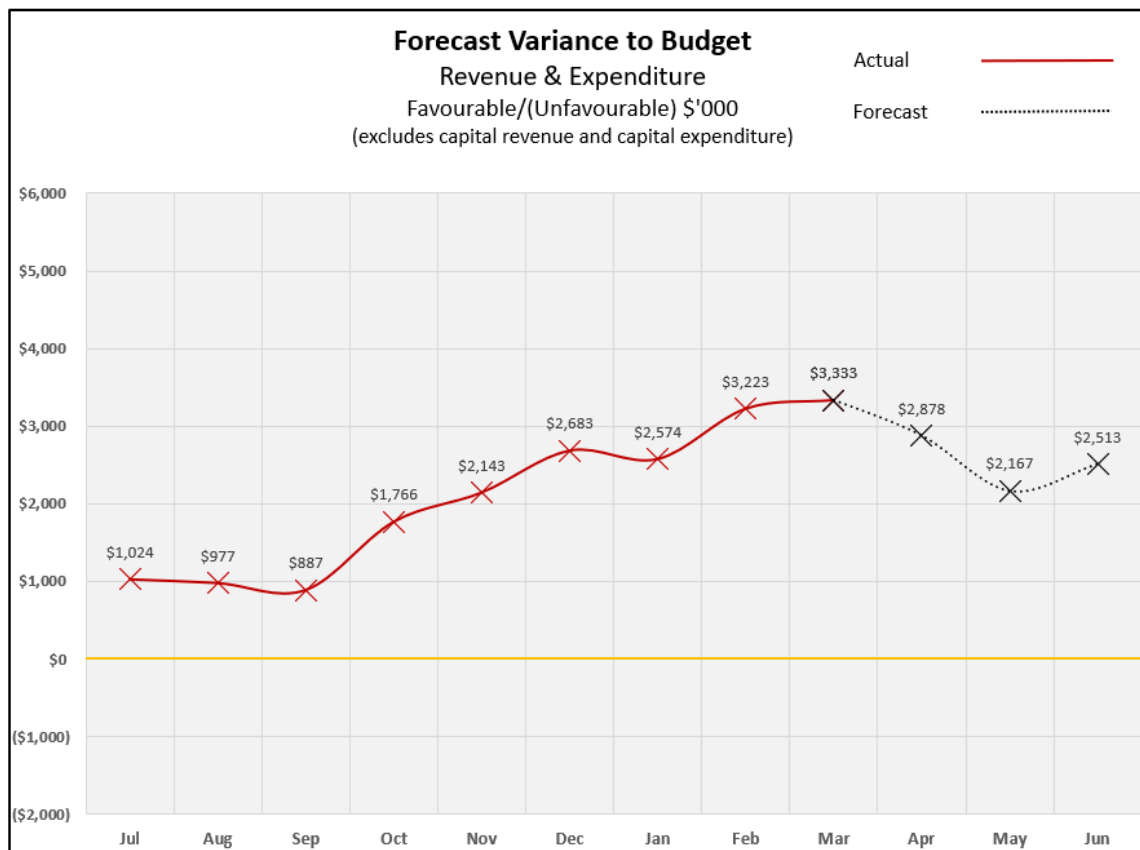
Financial Performance



Quarterly Financial Performance Report

OPERATING SUMMARY

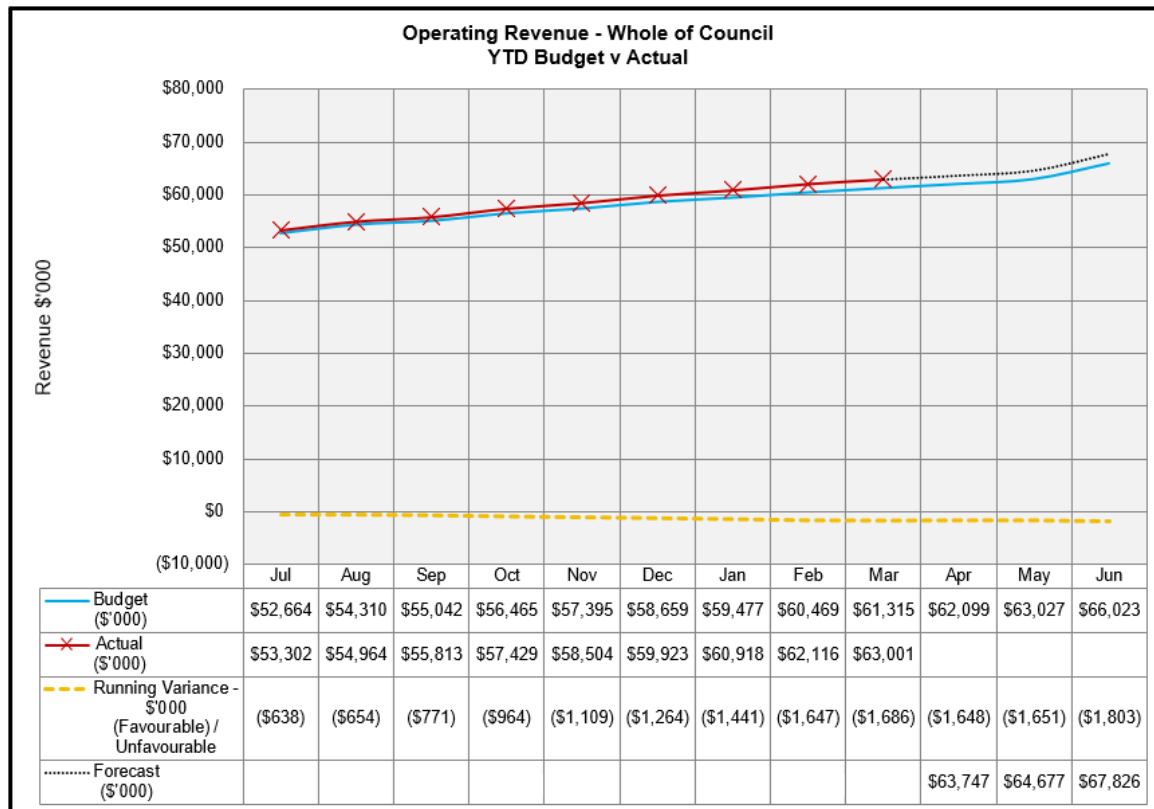
Council's operating result as at the end of December is \$3.333m better than the budgeted position. The favourable variance is the combined result of \$1.686m more revenue than budgeted and \$1.647m less expenditure than budgeted.



Note 1: The data in this chart is a compilation of actual, budget and forecast revenue / expenditure. It is recalculated each month to ensure it represents the most up-to-date analysis of Councils financial position which may result in differences to previously reported charts.

OPERATING REVENUE

Year-to-date operational revenue is \$63.001m compared to budgeted operational revenue of \$61.315m. This represents a favourable result of \$1.686m or 2.8% against budget.



Note: operational revenue does not include capital revenue or gain/loss on sale of assets but does include unspent grants received in the prior year.

NOTE 1 - RATES REVENUE

Favourable to budget by \$124k, noting year to date supplementary growth of \$57k and overdue penalties \$84k.

NOTE 2 - USER CHARGES AND LICENCES REVENUE

Favourable to budget by \$302k, noting additional kerbside waste management revenue of \$228k, landfill fees \$197k and property leases/licences \$79k, however planning fees are down \$274k.

NOTE 3 - INTEREST ON INVESTMENTS

Favourable to budget by \$636k, noting the average investment rate across all of Councils investment accounts is 4.01%.

NOTE 4 - OPERATING GRANTS

Favourable to Budget by \$610k, noting unspent grants from last year \$590k, 26TEN Community \$141k and childcare WT3 \$181k, less Glenorchy Jobs Hub grant to receive \$226k in accordance with contractual obligations.

NOTE 5 - CONTRIBUTIONS

Favourable to Budget by \$3k, noting two contributions in lieu of open space have been received \$22k against \$12k budget, less reduced private stormwater connections \$12k against \$18k budget.

NOTE 6 - TASWATER INCOME

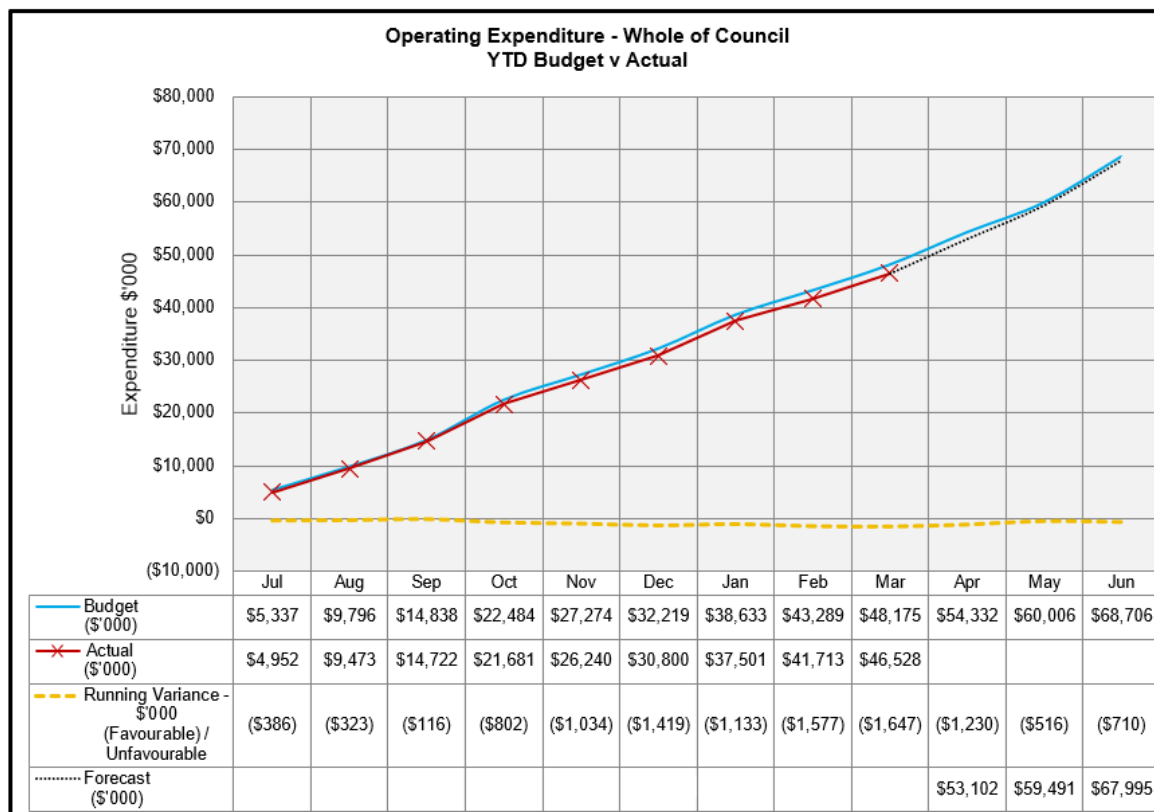
Materially in line with Budget \$1.086m received to date.

NOTE 7 - OTHER INCOME

Favourable to Budget by \$10k, noting insurance claims of \$33k, less reduced fuel tax credits \$24k.

OPERATING EXPENDITURE

Year-to-date operational expenditure is \$46.528m compared to budgeted expenditure of \$48.175m. This represents a favourable result of \$1.647m or 3.4% against budget.

**NOTE 8 - EMPLOYMENT COSTS**

Favourable to Budget by \$1.455m for the year to date, representing cumulative savings on temporary vacancies since 1 July and permanent position vacancies that commenced on 1 July.

NOTE 9 - MATERIALS AND SERVICES EXPENDITURE

Unfavourable to budget by \$363k, noting increased contractor costs \$444k particularly in vegetation control.

NOTE 10 – DEPRECIATION AND AMORTISATION

Favourable to Budget by \$1.516m, noting amortisation \$1.047m of fleet and property leases to 31 March is to be undertaken which will offset partially the underspend in Depreciation & Amortisation against the overspend in Other Expenses.

NOTE 11 – FINANCE COSTS

Favourable to Budget by \$97k, noting amortisation \$101k of interest on fleet and property leases to 31 March is yet to be undertaken.

NOTE 13 – BAD AND DOUBTFUL DEBTS

Materially in line with Budget with no debts identified this year.

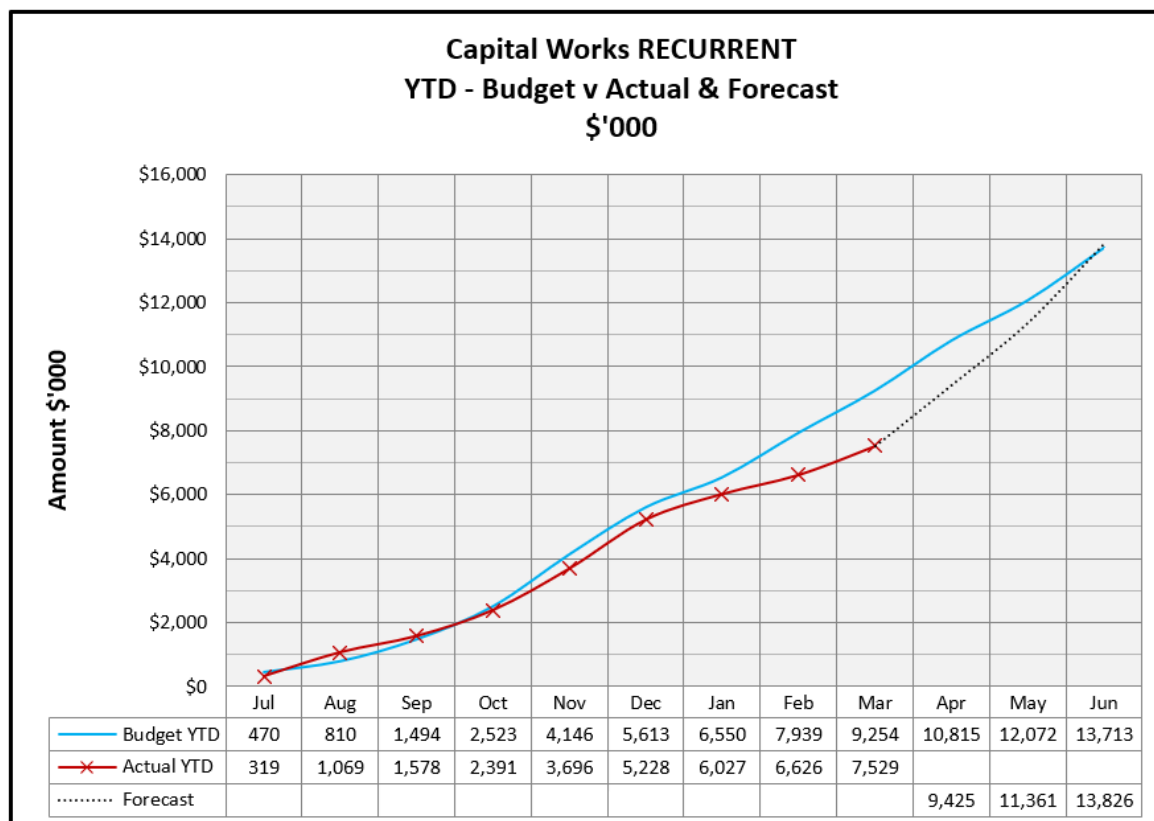
NOTE 14 – OTHER EXPENSES

Unfavourable to Budget by \$953k, noting amortisation \$906k of fleet and property leases to 31 March is to be undertaken which will offset the overspend in Other Expenses against the underspend in Depreciation & Amortisation.

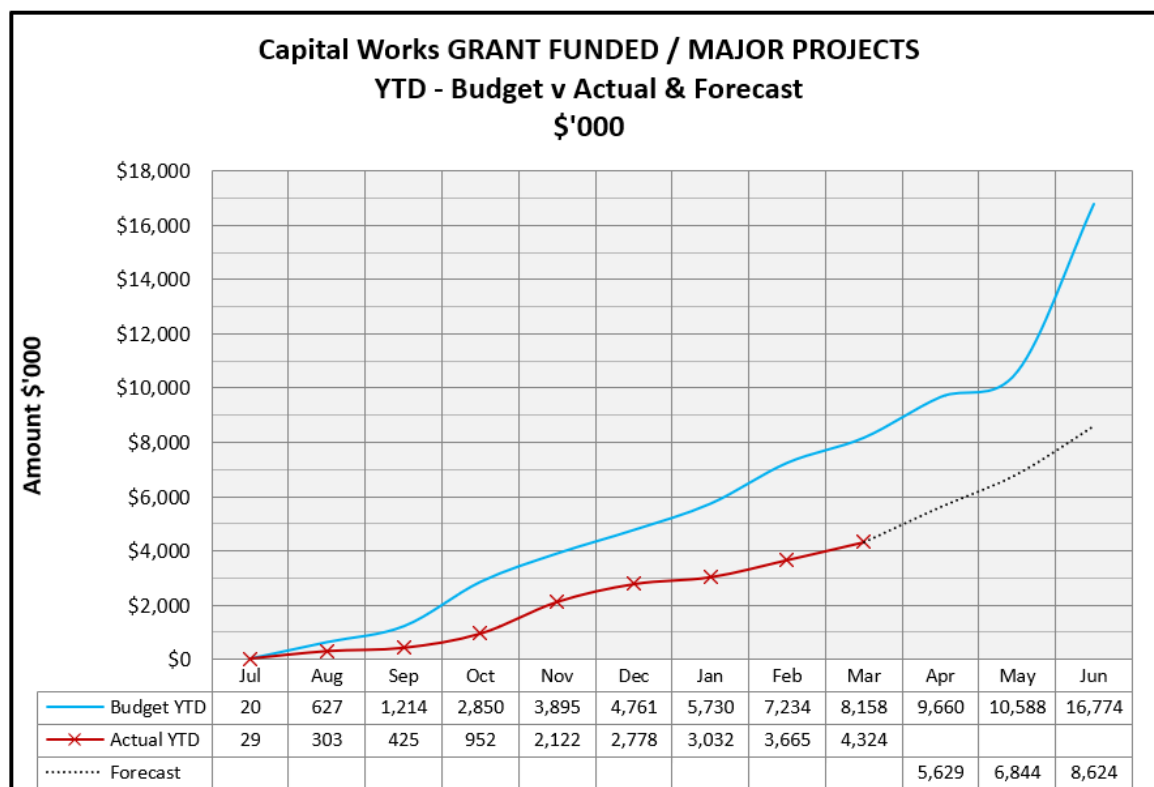
CAPITAL WORKS

Year-to-date Capital Works expenditure is \$11.853m against a combined annual budget of \$30.486m and a combined annual forecast spend of \$22.449m. At the end of March, \$7.529m has been expended on Council funded recurrent projects and \$4.324m for Grant Funded / Major Projects.

CAPITAL PROGRAM - RECURRENT



CAPITAL PROGRAM - MAJOR GRANT FUNDED PROJECTS*



*The following projects form the Grant Funded / Major Projects capital works program:

Project	YTD Actual	YTD Budget	Annual Budget	Annual Forecast
101059 - CSR - KGV Soccer - Design & Construction	\$1,799,699	\$2,718,925	\$4,195,000	\$2,149,699
101241 - JLE - Jackson Street Landfill Extension	\$298,285	\$0	\$0	\$298,285
101246 - Grant - Giblins Reserve Play Space	\$120,254	\$1,627,500	\$3,255,000	\$1,470,254
101248 - Grant - Eady St Sports Facility	\$28,534	\$0	\$0	\$28,534
101250 - Grant - North Chigwell Football and Community Facility	\$1,279,821	\$1,505,931	\$5,425,000	\$2,029,821
101282 - Grant - Montrose Foreshore Park Skatepark	\$7,020	\$0	\$440,000	\$627,020
101517 - Upgrade Interchange Facilities at KGV Oval for GDFC	\$850	\$0	\$0	\$850
101519 - New Lighting at Cadbury Oval	\$318,670	\$0	\$0	\$318,670
101532 - Shooobridge Park - Proposed Sports Lights	\$55,756	\$0	\$0	\$55,756
101536 - Tolosa Park Dam Rehabilitation	\$9,943	\$2,306,052	\$3,459,075	\$586,453
101538 - KGV Audio Visual System Replacement	\$97,946	\$0	\$0	\$97,946
101629 - Drainage & Sports Surface Improvements POW Reserve	\$307,333	\$0	\$0	\$352,333
101930 - Eady St Sportsfield Lighting	\$0	\$0	\$0	\$118,000
101931 - Mountain Bike Renewal	\$0	\$0	\$0	\$410,000
101932 - Cadbury Sportsfield Lighting	\$0	\$0	\$0	\$80,000
	\$4,324,111	\$8,158,408	\$16,774,075	\$8,623,621

NON-OPERATING REVENUE

NOTE 15 – CONTRIBUTIONS – NON MONETARY ASSETS

Favourable to Budget by \$2.214m, noting some assets have been brought to account in advance of the budgeted 30 June reconciliation date of \$5.300m.

NOTE 16 – GAIN OR LOSS ON DISPOSAL OF FIXED ASSETS

Favourable to Budget by \$84k, noting \$930k in Disposed /Derecognised assets offset by Gain on Sales \$1.406m.

NOTE 17 – CAPITAL GRANTS

Favourable to budget by \$2.211m, noting \$1.700m of unspent grants from the previous financial year carried as well as receipts for Eady Street Clubrooms grant \$400k and blackspot funding \$230k, less still to receive final Local Roads and Community Infrastructure Phase 2 \$165k.

NON-OPERATING EXPENDITURE

NOTE 12 – ASSETS WRITTEN OFF

Unfavourable to budget by \$0.374m, noting some assets have been written-off in advance of the budgeted 30 June reconciliation date of \$2.564m.

CASH AND INVESTMENTS

At 31 March 2023, actual funds available in cash and investments totalled \$44.448 million compared to \$41.704 million for the same period last year. This increase in available funds substantially reflects the reported favourable Operating position of \$3.333m.

RATES COLLECTIONS

At 31 March 2023, Rates collected totalled 95.98% which, while meeting the target of 96.0%, is behind last year's comparable result of 96.24%. There is evidence of a downturn of on-time rate payments which can be attributed to difficult economic conditions including high inflation, rising interest rates, unaffordable housing and low wage growth.

STATEMENT OF COMPREHENSIVE INCOME

STATEMENT OF COMPREHENSIVE INCOME TO 31 MARCH 2023

YEAR-TO-DATE (YTD)	NOTE	2023 BUDGET \$'000	2023 ACTUAL \$'000	2022 ACTUAL \$'000	2023 VARIANCE ACTUAL TO BUDGET
Operating Revenue					
Rates	1	45,654	45,778	43,724	▲
User charges and licences	2	11,813	12,115	11,767	▲
Interest	3	38	675	48	▲
Grants	4	2,415	3,025	4,191	▲
Contributions – cash	5	30	34	111	▲
Investment income from TasWater	6	1,086	1,086	1,086	↔
Other income	7	278	289	349	▲
Total Operating Revenue		61,315	63,001	61,276	▲
Operating Expenditure					
Employment costs	8	19,565	18,110	18,141	▼
Materials and services	9	11,758	12,226	11,009	▲
Depreciation and amortisation	10	12,598	11,081	11,770	▼
Finance costs	11	111	14	97	▼
Bad and doubtful debts	13	-	-	-	↔
Other expenses	14	4,143	5,096	4,056	▲
Total Operating Expenditure		48,175	46,528	45,072	▼
Total Operating Surplus/(Deficit)		13,140	16,473	16,204	▲
Non-Operating Revenue					
Contributions – non-monetary assets	15	-	2,214	11,774	▲
Net gain/(loss) on disposal of property, infrastructure, plant and equipment	16	385	469	54	▲
Capital grants received specifically for new or upgraded assets	17	4,150	6,362	3,431	▲
Total Non-Operating Revenue		4,535	9,045	15,260	▲
Non-Operating Expense					
Assets written off	12	-	374	229	▲
Total Non-Operating Expense		-	374	229	
Total Surplus/(Deficit)		17,675	25,518	31,464	▲

STATEMENT OF FINANCIAL POSITION

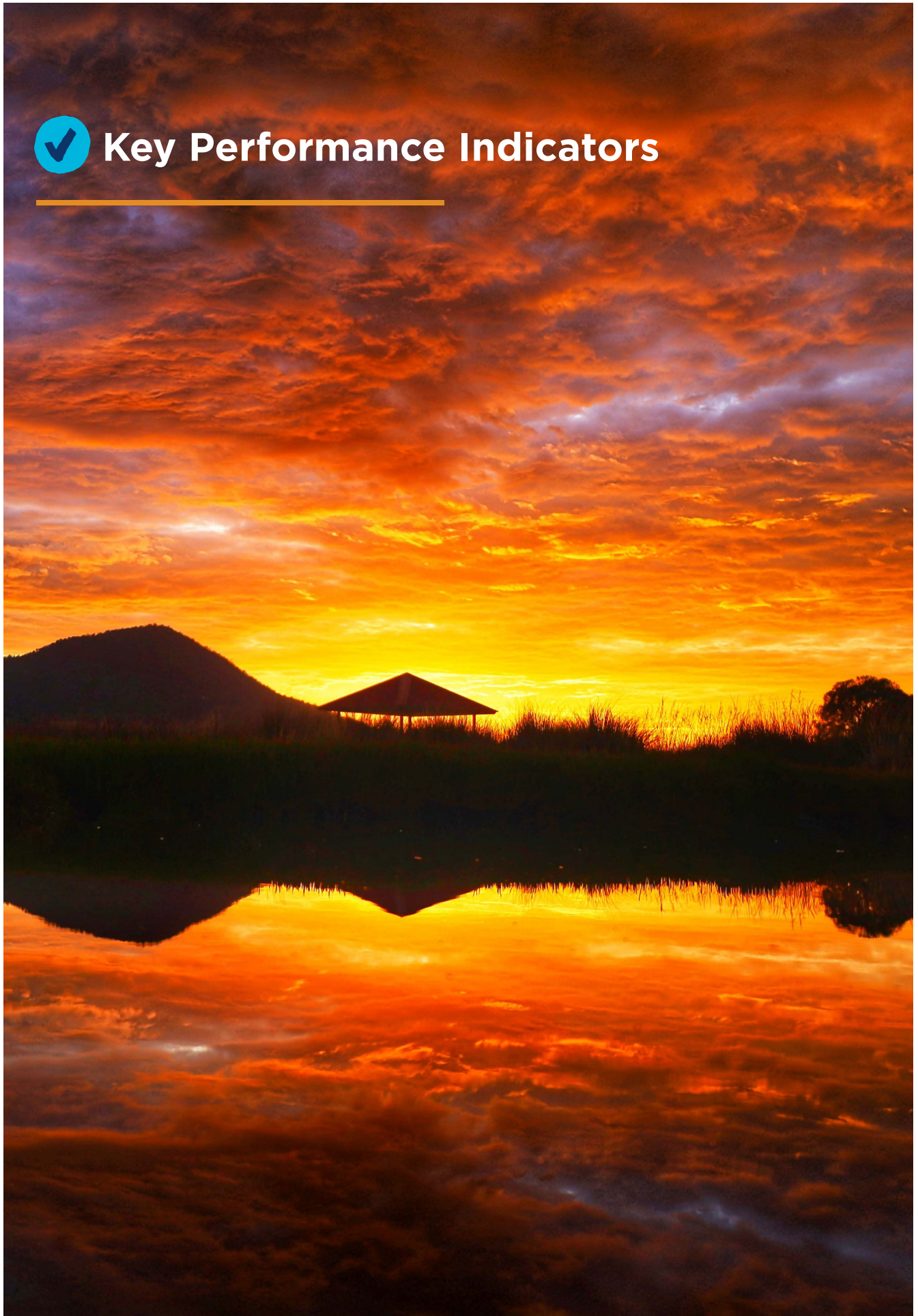
STATEMENT OF FINANCIAL POSITION TO 31 MARCH 2023	2023 YTD \$'000	2022 YTD \$'000
Asset		
Current assets		
Cash and Cash Equivalents	8,926	5,975
Trade and Other Receivables	5,160	3,560
Inventories	125	106
Assets Classified as Held for Sale	5,478	2,208
Contract Assets	0	0
Current Investments	34,184	33,472
Other Current Assets	70	0
Total Current Assets	53,943	45,321
Non-Current Assets		
Property, Infrastructure, Plant and Equipment	810,459	741,344
Investment in Water Corporation	163,198	158,717
Intangible Assets	4	19
Right of Use Assets	2,078	(154)
Other Non-Current Assets	14,624	11,943
Total Non-Current Assets	990,363	911,870
Total Assets	1,044,307	957,191
Liabilities		
Current Liabilities		
Trade & Other Payables	2,123	723
Provisions	5,068	5,432
Borrowings	315	1,225
Trust Funds and Deposits	613	741
Lease Liabilities	702	280
Contract Liabilities	0	0
Other Liabilities	89	51
Total Current Liabilities	8,910	7,892
Non-Current Liabilities		
Provisions	3,864	3,565
Borrowings	1,621	1,727
Lease Liabilities	1,442	206
Total Non-Current Liabilities	6,927	5,497
Total Liabilities	15,837	13,389
Net Position	1,028,469	943,802

ADJUSTMENTS TO AMOUNTS PREVIOUSLY REPORTED

There are instances where ledger adjustments are required in respect of amounts reported in prior periods. These adjustments will be visible when comparing this report against previously presented Financial Performance Reports.



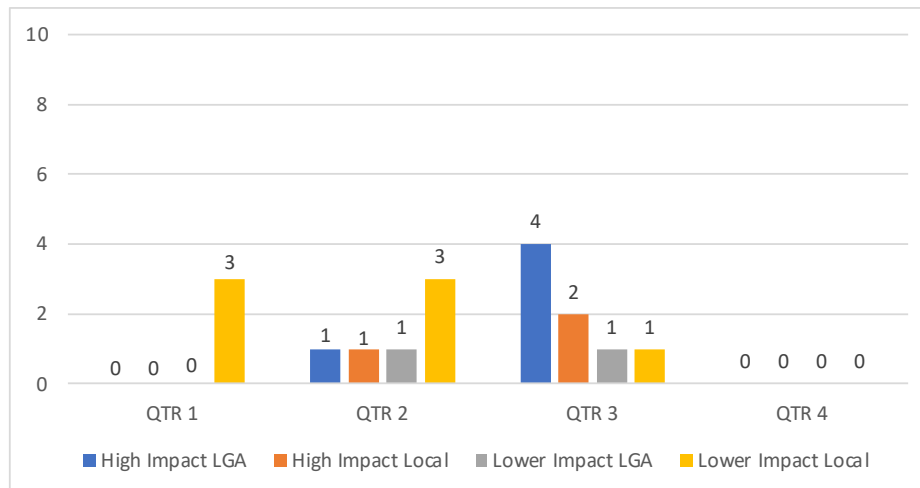
Key Performance Indicators



GCC Annual Plan Quarterly Indicators

MAKING LIVES BETTER

Number and types of community engagement undertaken



There were 8 external engagement projects during Q3 as follows:

- Community Engagement Review
- Community Engagement Review Vox-Pops
- Main Road Granton Shared Path
- Renfrew Circle Traffic Calming
- Benjafield Playspace Renewal
- Glenorchy City Council Strategic Plan Review
- Reconciliation Action Plan – Community page
- Intention to Dispose of Council Land at 23a Norman Circle, Glenorchy

Of these, 3 engagements were at the “Consult” level on the Spectrum of Public Participation and 5 were at the “Involve” level. 4 engagements were at Level of Impact 1 (High impact on Glenorchy LGA), 2 were at Level 2 (High impact on local area/group), 1 was at Level 3 (Lower impact on Glenorchy LGA) and 1 was at Level 4 (Lower impact on local area/group).

There were 5 internal engagement projects during Q3:

- Reconciliation Action Plan – GCC Staff Page
- Reconciliation Action Plan – GCC Staff Survey
- Project Hudson Procurement
- Strategic Plan Review 2023 – elected members
- Project Bell

Non-GCC engagements shared via Council's online engagement platform included:

- State Government Bus Stop Upgrade Program
- What's On at the Glenorchy Library
- State Government Landfill Levy
- Local Government Review

During the third quarter Council's online engagement platform site (Let's Talk, Glenorchy) had a total of 4,200 visitors which included:

- 3,000 aware participants (visited at least one page)
- 1,500 informed participants (viewed a video or photo, downloaded a document, visited multiple project pages, contributed to a tool)
- 539 engaged participants (participated in surveys or quick polls, contributed to ideas)

There are currently 1,299 people registered on the site, with 207 new registrations during Q3.

COMMUNITY ENGAGEMENT REVIEW

Council's Community Engagement Review is 50% completed, Round 1 of the consultation process ran from 6 October 2022 – 28 February 2023 with Council's Community Engagement Officer spending over 55 hours speaking to over 270 people at community events and organisations. Council has heard from over 600 people – there have been both online and in person opportunities for people to contribute. Round 2 of consultation will be open from 24 April – 8 May and will focus on receiving further feedback on engagement tools and boosting representation from under-represented demographic groups. Framework update planning has commenced.

Number of local people placed in full time, part time and casual jobs through the Glenorchy Jobs Hub

Over the last quarter the Jobs Hub has continued to complete training (with training partners UTAS, 26TEN and MEGT) in adult literacy & numeracy, interview practice and a specific youth focused session.

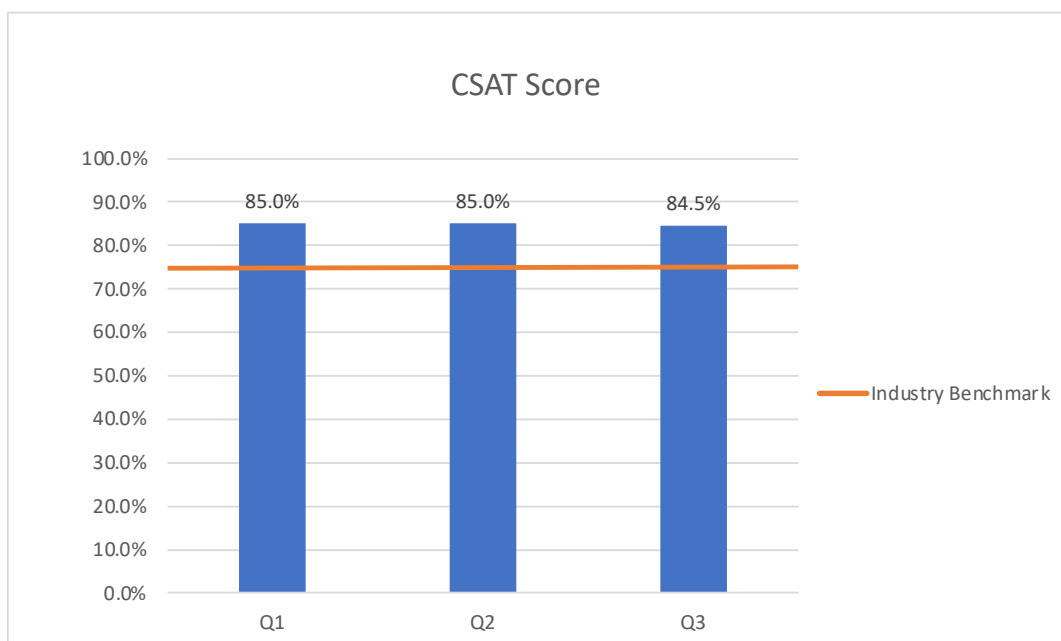
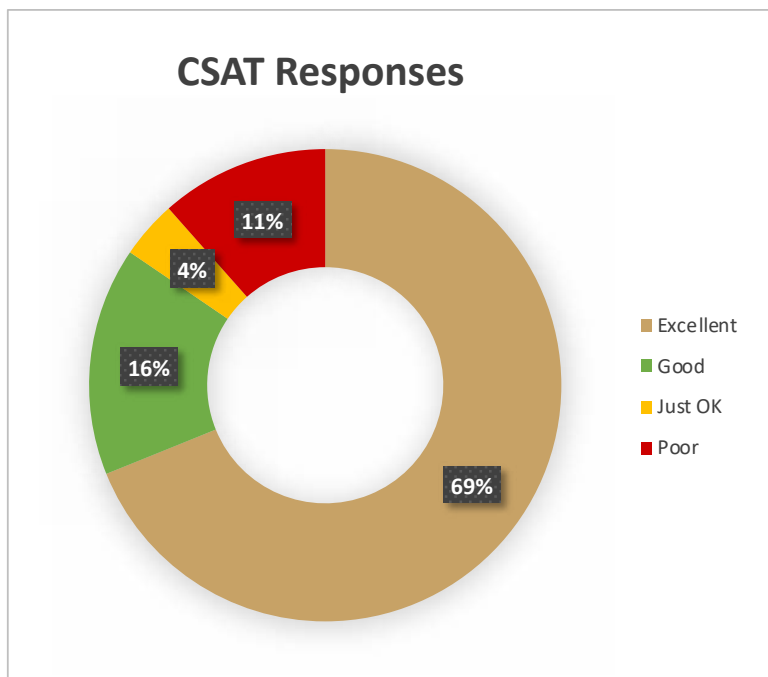
The Glenorchy Jobs Fair was also held on the GCC grounds attracting approx 1,700 attendees. With 30 exhibitors the day was a huge success.

	JAN – MAR	TOTAL SINCE NEW CONTRACT – AUGUST 2022	TOTAL SINCE OPENING OF HUB –AUGUST 2021
Jobs Hub – Employer Vacancies	118	311	482
Jobs Hub – Hub Vacancies Filled	12	39	176
Jobs Portal – Vacancies	24	46	164
Job Filled – Self Sourced by participant	97	281	613
Jobs outside of LGA filled with local participants	60	155	396

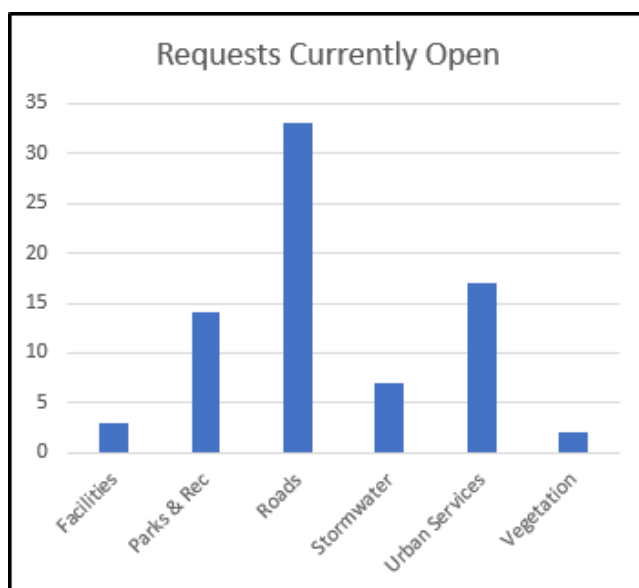
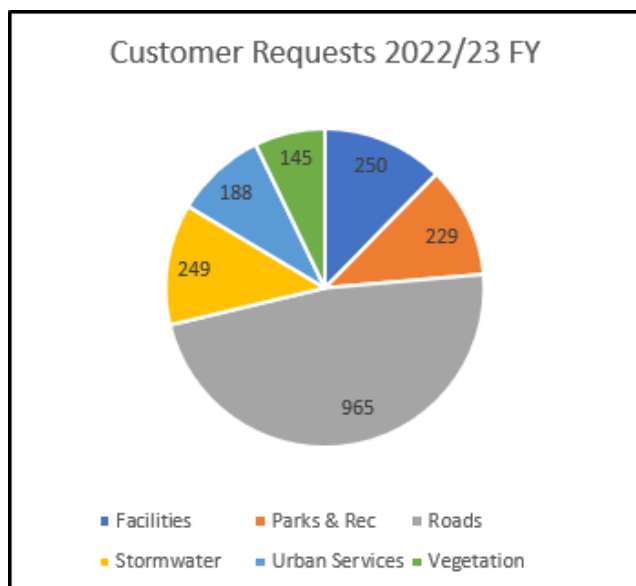
Customer Service Satisfaction rating of 75% or more

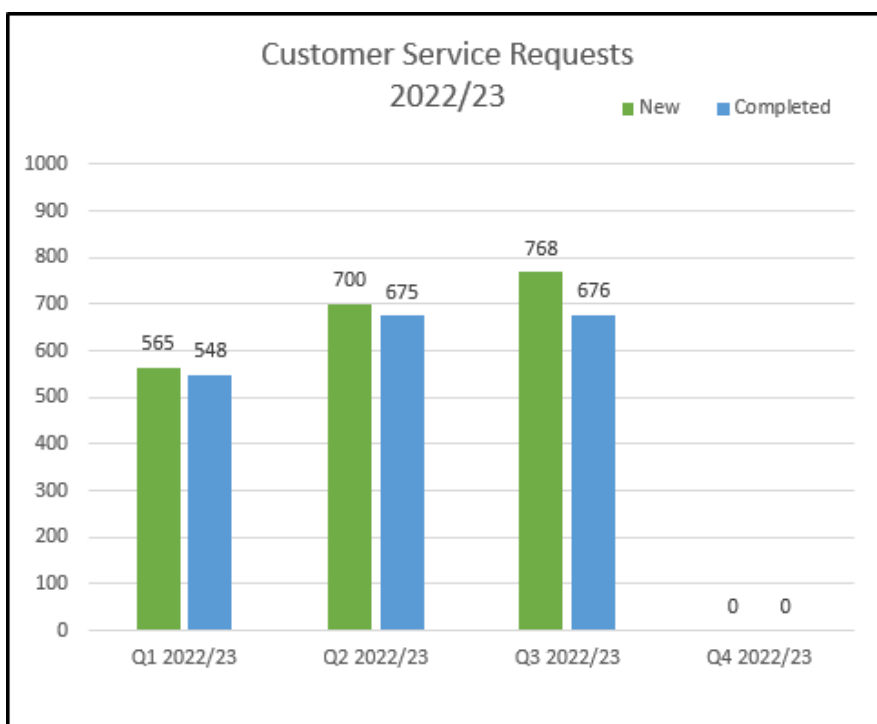
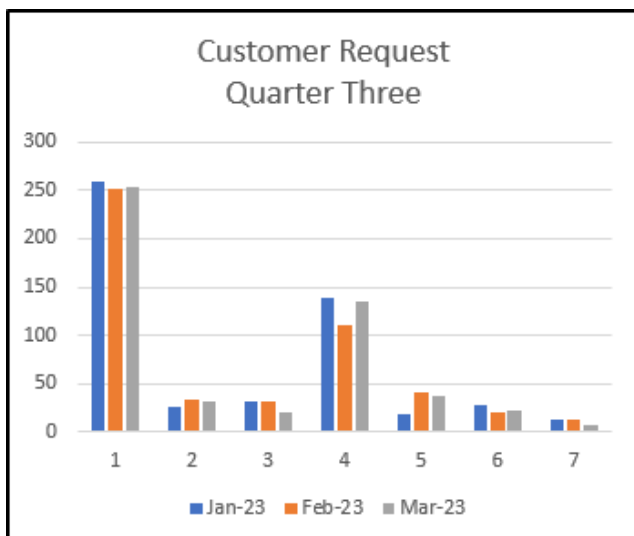
For Q3, Council received 642 responses to the Customer Satisfaction Survey that is offered at the end of phone calls, on tablets in Chambers and via corporate email auto responses and staff email signatures. These responses were overwhelmingly positive, with 84.5% of customers satisfied with the service they received. Bearing in mind the responsibility of Local Government and its requirements when completing its functions, the industry standard for an organisation such as Glenorchy City Council is a target CSAT Score of 75%, which we proudly scored higher than.

Comments that are left with the responses, especially the red 'poor' ones, are valuable, and are used to improve our service. This quarter we received 61 comments.

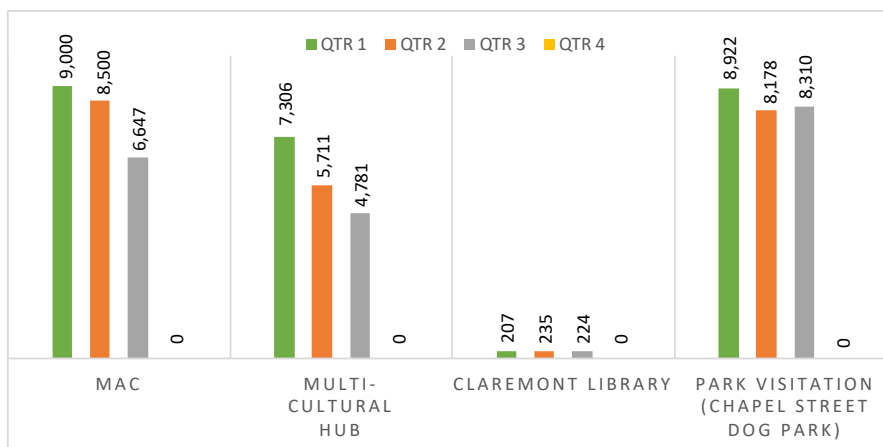


The following graphs outline the specific requests received through our Customer Service Centre that relate to tasks for the Works Centre and the break down into categories for the quarter.





Number of people using the Moonah Arts Centre (MAC), Multi-Cultural Hub, Chapel St Dog Park, Claremont Library



During the quarter the MAC had 6647 visitors with a program focusing on young artists, CALD artists and celebrating local stories. The MAC featured six dedicated exhibitions celebrating young artists under the age of 25 and presented performances for Moonah Sounds of the World and Harmony Week from 160 individual CALD artists. Council's Arts and Culture team now known as 'Creative Communities' hosted the gathering of several different First Nations language groups to develop songs and content for a unique MONA FOMA concert.

The Multicultural Hub had 4781 visitors representing multiple different groups and activities including: Shan Deng (TasSwing) Wenyi Tas Chinese singing and dancing group, Tasmanian Muslim Association, Telugu Association of Tasmania, Community Pongal Celebration, Hobart Bangla School, Intl Mother Language Day, Women's Group Gathering, Fil Tas Hugyaw Choir Practice, Tamil Arts & Cultural Society of Tasmania, Bangladesh Student Association of the University of Tasmania, Friends of Palestine Practice Session, Shia Association of Ahl e Bayt Tasmania, Bhrahma Kumaris Shivjayanti celebration, Hare Krishna Hobart Sankirtan, Shaukat Kahnun Memorial Hospital.

The Claremont Community Library continues to average over 200 visitations per quarter with continued strong numbers of visitors in Q3 providing important social connections in the Glenorchy community. The library is planning a book sale for the final quarter of the financial year.

The January to March quarter saw 8,310 visits to the Chapel Street Dog Park (up from 8,178 visits the previous quarter). The highest visitation was in January (2,960), followed by February (2,931) and March (2,419).

OPEN FOR BUSINESS

Engagement with local business and industry

The position of Economic Development Officer remains vacant; therefore, Council's Activity City website is not using its full capacity. There were two posts uploaded to the Activity City website this quarter, however the site continued to experience a general decline in sessions, users, and page views. 288 users visited the site this quarter, with 0m 35s the average engagement time that users are visiting the site. Page views on the site were 429 this quarter, with 226 users visiting from Australia, and 27 from the United States. Due to a change in analytics software, analytics from last quarter are unavailable for comparison. Next quarter Council will be able to compare quarters and have a fuller picture of the insights that analytics can provide us as to the Activity City site.

Number of planning, plumbing and building applications assessed

MEASURE	QUARTER 3 2021 - 2022	QUARTER 3 2022 - 2023
Percentage of planning applications determined within statutory time frames (target >98%)	149/149=100%	97/100=97%
Percentage of building permit applications determined within statutory time frames (target >98%)	23/26=88%	15/21=71%
Number of building notifiable applications received	93	60
Percentage of plumbing permit & notifiable applications determined within statutory time frames (target >98%)	78/81=96%	54/56=96%

Over the last quarter, there has been a noticeable reduction in the number of planning applications received falling from 125 in Q2 to 92 in Q3 and well below the high of 202 received in Q1 of 2021/2022. A decline in housing and commercial activity has been observed across other jurisdictions and the building industry in general. It is anticipated that activity will remain lower while the cost of living and interest rates fall.

Building and Plumbing application numbers have also fallen, reflecting general industry trends and what has been observed in planning application numbers.

Number of major projects submitted for planning approval

Five applications in excess of \$1M were decided during the period comprising three applications for 28, 11 and 3 multiple dwellings respectively.

The remaining two applications were for upgrades to the KGV soccer grounds as well as a new concrete batching plant in Derwent Park.

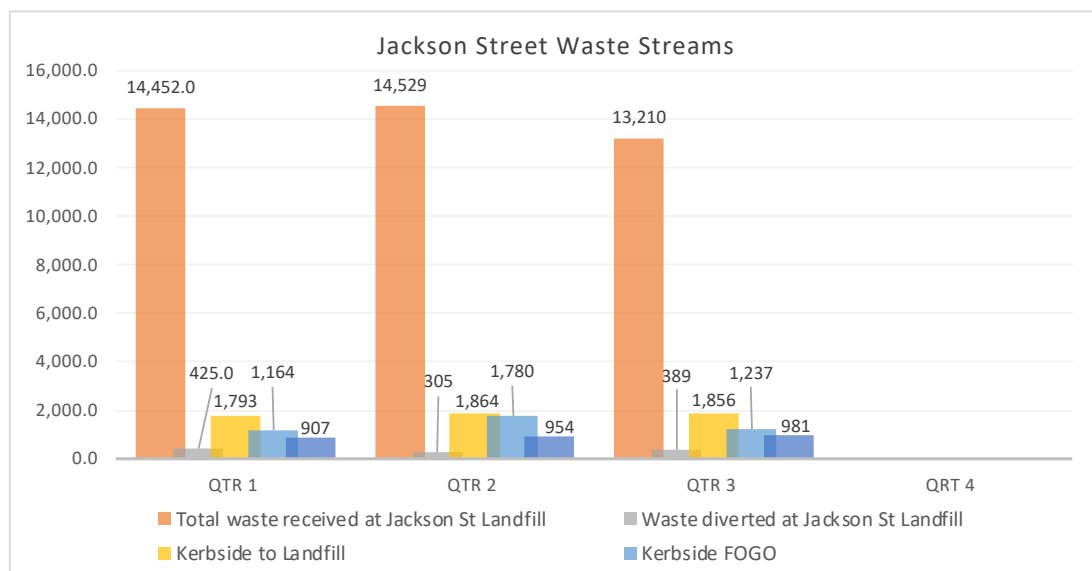
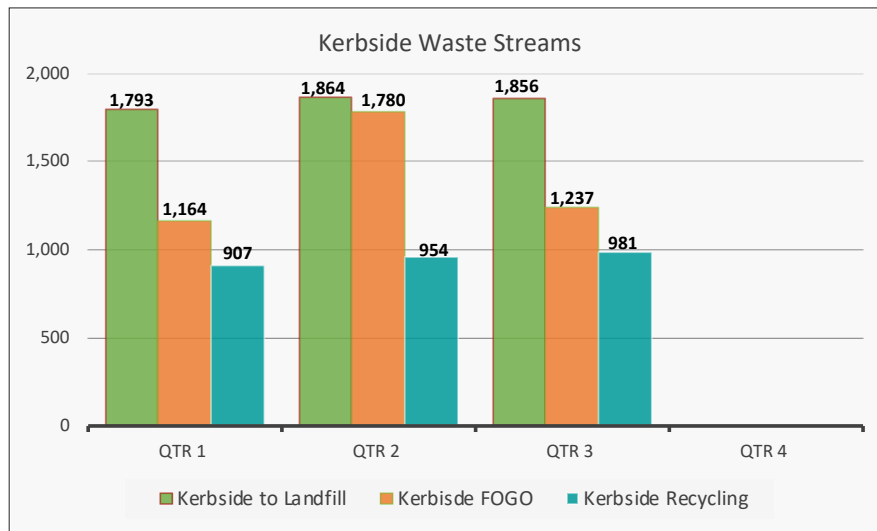
Glenorchy unemployment rate

The unemployment rate is derived from the ABS labour force survey and Centrelink data and compiled by the Department of Employment. The unemployment rate shown is the proportion of the resident labour force (those in work or looking for work and aged over 15) who are looking for work.

The latest data available is from the December 2022 quarter. In this quarter, the unemployment rate in the City of Glenorchy was 6.2%, compared to 4.3% for Greater Hobart, 4% for Tasmania and 3.7% for Australia. This shows slight increase in the unemployment rate from the September 2022 quarter, where the unemployment rate in the City of Glenorchy was 6.1%, compared to 4.3% for Greater Hobart, 4.3% for Tasmania and 4% for Australia.

VALUING OUR ENVIRONMENT

Waste received by Council



Participation in Wellington Park Trust governance group

The Wellington Park Management Trust meetings are held quarterly and have been attended by Council's Deputy Member for several meetings after the departure of Alderman Carlton. When the new Glenorchy City Council were elected in October 2022 various elected members were nominated for committees including the Wellington Park Management Trust. Councillor Molly Kendall was nominated as Council's representative for the Trust and has now received Ministerial approval to be the official Wellington Park Trust member for Glenorchy City Council.

All Management Advisory Committee (MAC) meetings and Wellington Park Management Trust (WPMT) meetings were attended to support the collaborative management of Wellington Park in conjunction with all of the relevant land management agencies that form the Wellington Park Trust.

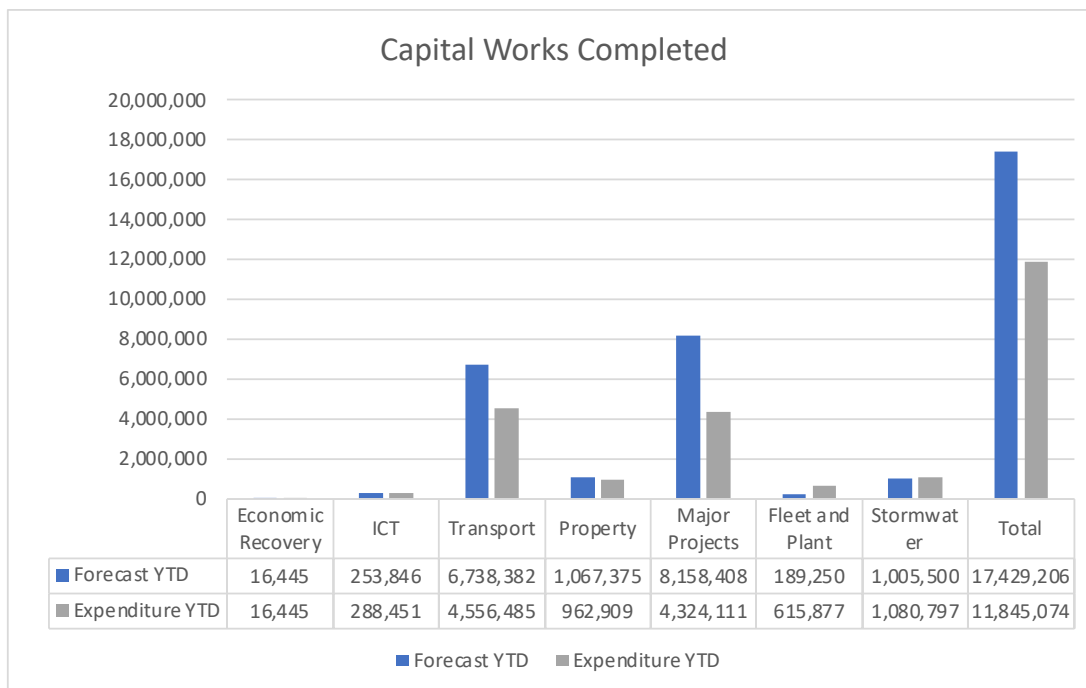
The difference between spending for each capital asset class and asset management plan budgets

CAPITAL WORKS EXPENDITURE PER ASSET CLASS AND BUDGETS

Council's Capital Works program has an annual budget for this year of \$30.5 million. Council's normal body of capital works is progressing slightly behind schedule (80% compared to original forecasts), with a large portion of road reseal works to occur in the last quarter. The majority of all road, footpath, bridge, stormwater and property renewal works that have been planned for this financial year will still be completed.

Council is undertaking a large program of grant funded major projects, which involves some major sporting facility redevelopments. The scope and size of these projects is a resource intensive process.

Council is continuing to experience delays in the supply of materials and contract services due to market constraints, increases in construction costs and the availability of contractors, due to a buoyant and heated construction market. 50% of expenditure has been recorded against original forecasts. The majority of these projects will be completed in the 23/24 financial year and have been budgeted accordingly.



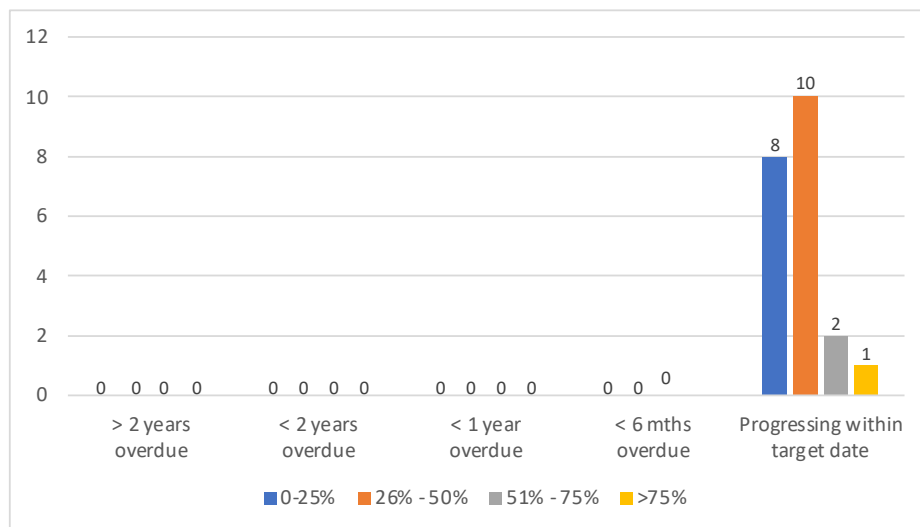
Participation in the Derwent Estuary Program

The Derwent Estuary Program's Recreational Water Quality sampling program commenced on the 1 December 2022, running through to 31 March 2023.

Council's Environmental Health Staff have now finished the Recreational Water Quality sampling program for the summer period of 22/23. There were no failed samples during the sampling program. Council staff will now continue compiling the Recreational Water Quality Report for the Department of Health's annual reporting.

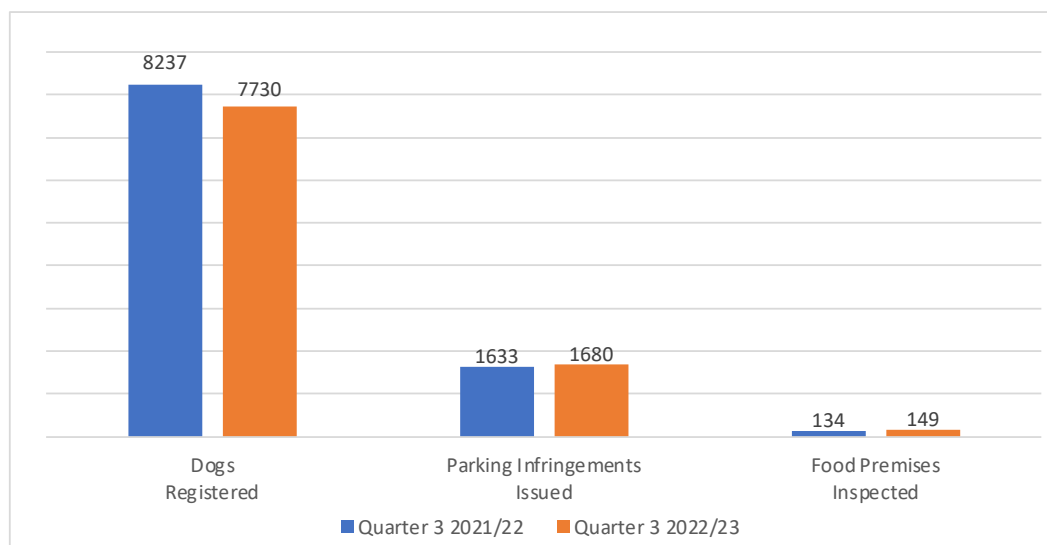
LEADING OUR COMMUNITY

Outstanding audit items complete



The outstanding items for the Audit Panel show that there remain 21 items as at 31 March 2023 that are progressing.

Compliance activities – dog registrations, parking infringement notices, food business inspections



During the 3rd quarter, responsible dog ownership with a focus on dog registration showed slight similarities to recent years, however, there has been a decrease in the number of dogs registered.

At the end of the 3rd quarter there were 7730 dogs registered in the municipality with 348 infringement notices issued, mostly consisting of non-registration of dog offences under the Dog Control Act 2000. Unregistered dogs will be audited until the end of the financial year and breaches against the Act will be subject to enforcement action.

Throughout the City, the abundance of off-street residential parking provides residents with a parking alternative to parking on a road which subsequently reduces the occurrences of parking non-compliance under the Road Rules (Tasmanian) 2019.

At the end of the 3rd quarter, 5159 parking infringement notices were issued for parking offences of which the majority of these were detected closer to shopping precincts and essential services.

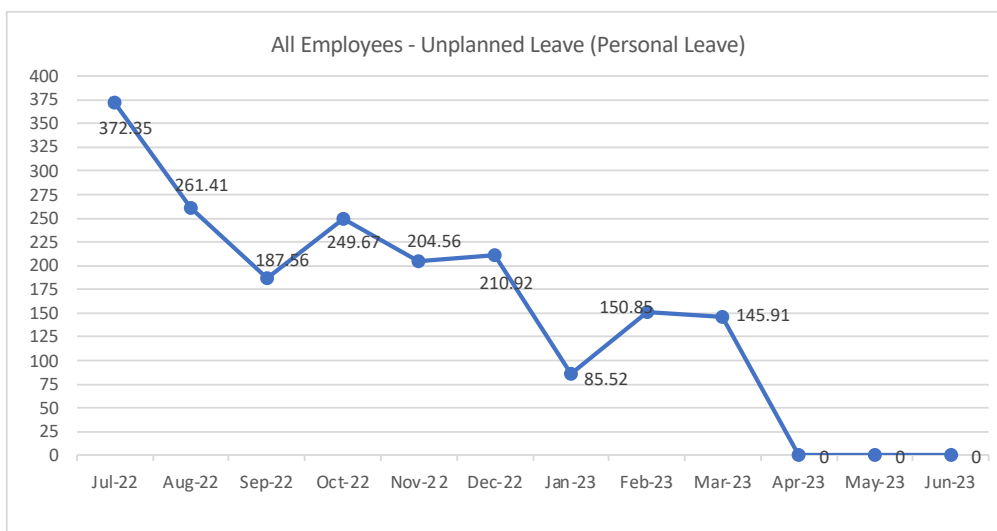
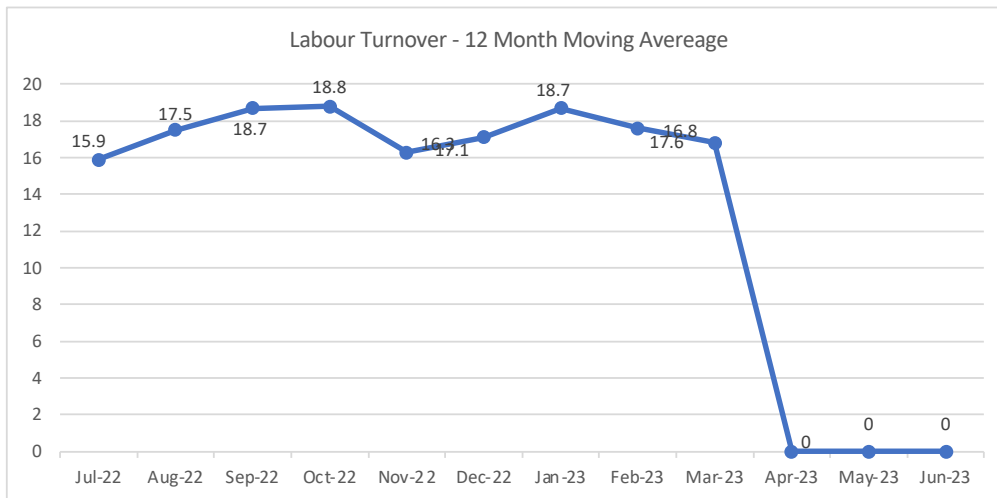
These offences were primarily identified during routine officer patrols, and some were a result of offences detected via the in-ground parking sensors situated in parking spaces on Main Road, Glenorchy. A smaller number of offences were identified as a result of customer requests received. Both residents and visitors to the City were identified as Infringement notice recipients.

The number of parking breaches identified at the end of the 3rd quarter are comparable, however slightly higher, to the same time period of recent years.

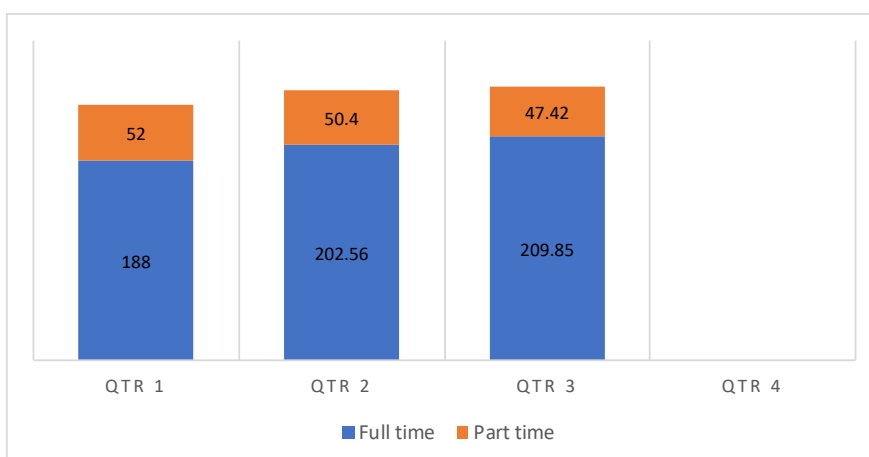
All food businesses and public health businesses are currently registered/licenced as per the legislative requirements.

149 inspections and follow ups of food businesses within the municipality were undertaken during the quarter and 98.2% of businesses received their minimum number of food safety inspections during the quarter.

Council staff retention and unplanned leave

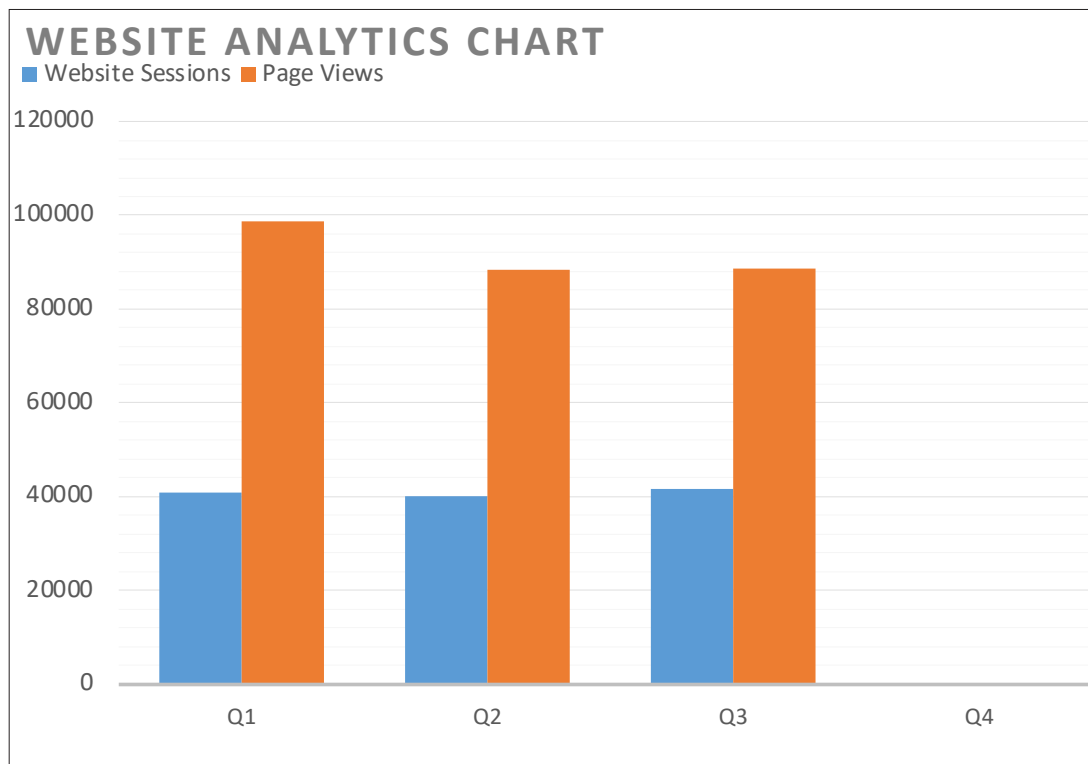


Number of full time equivalent employees



BUILDING IMAGE AND PRIDE

Council website engagement and visitation



Our website has been utilised by the community more than the previous quarter, with 41,651 sessions. This compares to 40,044 website sessions last quarter, which marks a 4% increase. This indicates how many browsing sessions have been undertaken by users. Page views also increased this quarter by 0.23%, from 88,417 to 88,628. Page users indicates pages on our website that are tracked by the analytics tracking code. It should be noted that each refresh of a page counts towards total page views.

The percentage of new visitors to our site has reduced slightly, with 61% of visitors to our page never having visited before compared to 63% last quarter. Returning visitation saw a slight increase, with 39% of visitors returning to the site rather than 37% the previous quarter. Optimal return visitor rates are considered anywhere upwards of 30%. The aim with this statistic is usually to maintain as close to possible of a 50/50 split of new and returning visitors.

When users have viewed our homepage of the website this quarter, there has been an average bounce rate of 53.23% of users deciding to leave the website without navigating to any further pages. This is compared to a bounce rate of 50.18% last quarter. An optimal bounce rate would be in the 20-40% range. Last quarter, our website tracked a 46.79% bounce rate. This could be decreased to optimal range by focusing on enhancing user experience, improving search functionality, and making content vibrant, easy-to-read, and accessible.

13,854 of our website visitors are from Australia, with 149 from the United States. The high amount of visitation from the United States could be explained by our namesake of Glenorchy in Virginia.

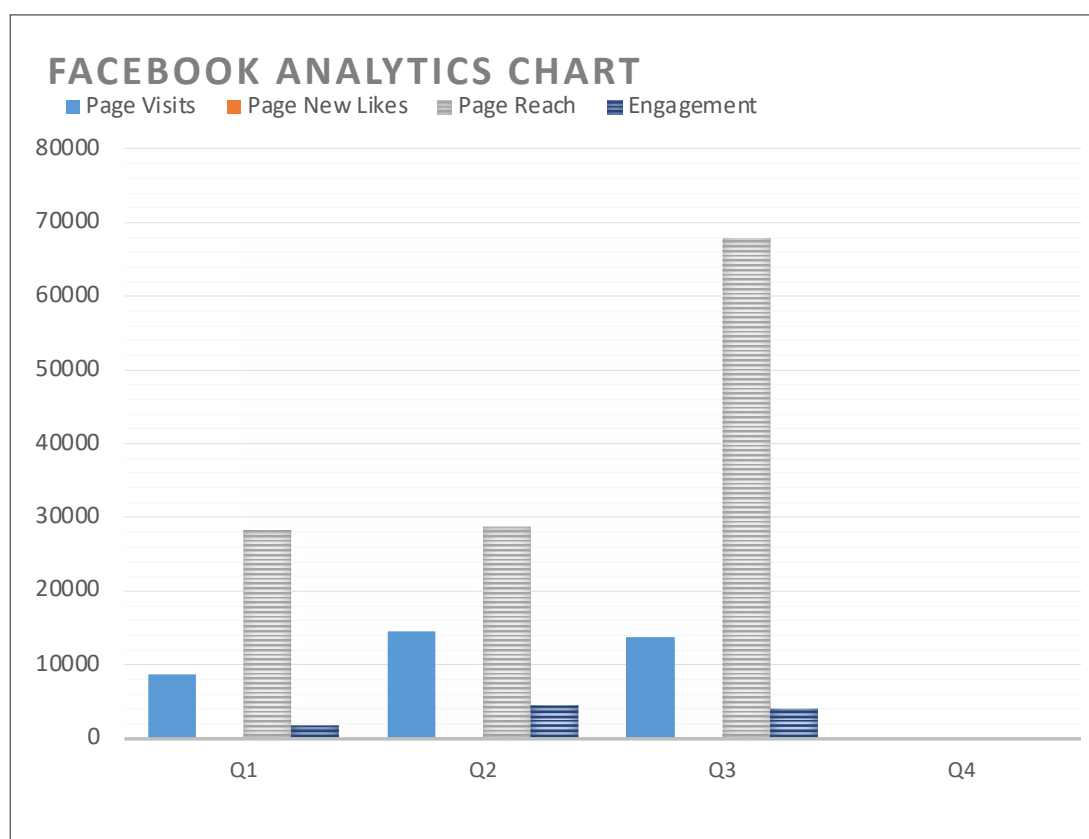
Users are most referred to the site from Facebook, with 817 visits to our site this quarter coming from Facebook, compared to 783 last quarter. This is promising as it has been a point of Council's social media strategy to make the website our base for longer form communications (such as news articles) and for Facebook to link to these pages.

Users have continued to access our website primarily from mobile devices, with 57% of visits to our website remaining mobile this quarter, which is consistent with last quarter. In line with last quarter's results, 41% of visits remained desktop and 2% via tablet.

The website's highest performing page (following our homepage) this quarter was once again our 'Contact Us' page, with 2225 views. Advertised Plans (1380 views) was once again our second highest performing page, followed again by Rubbish Collection (3354). Tolosa Park Huts remained in the top 5 pages list after becoming a new addition last quarter, with 734 views this quarter.

Council social media engagement and followers

FACEBOOK



Council's Facebook page has once again experienced promising growth this quarter, especially in terms of overall page reach. The page has been consistent in its uploads, and overall purpose of providing digital communications to the community.

Visits to our Facebook page have slightly fallen this quarter, with 13,799 visits compared to 14,501 last quarter. This will be an area for improvement next quarter, where we will look to attract new visitors to the page via promotion. Despite page visits being down this quarter, new page likes have increased, from 200 to 261.

Following a promising increase in page reach last quarter of 1.8%, this quarter saw an exponential increase in page reach. The overall reach of the GCC Facebook page more than doubled this quarter, from 28,688 last quarter to 67,846 this quarter. Reach indicates the amount of people who saw content from or about GCC, and includes posts, stories or social information from people who interact with our Page. This statistic does not include multiple views from the same person.

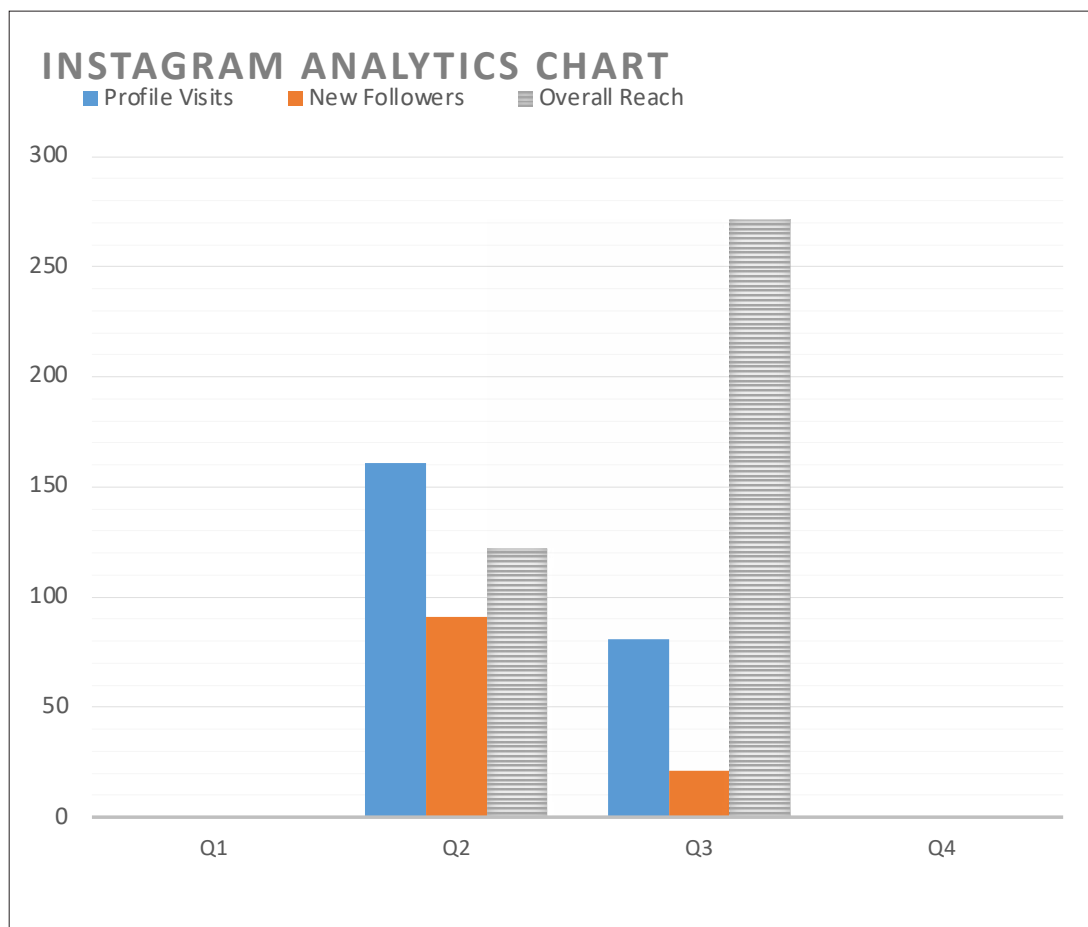
Increasing our reach has been a goal of our social media strategy this past quarter, and we have trialed boosting posts to achieve this. In the next quarter, we will continue to boost posts when appropriate to increase our reach and improve visibility of our content.

Overall engagement has fallen this quarter, down from 4500 last quarter to 3900. Engagement tracks the number of comments, likes, and shares on posts overall.

Our most popular post of the quarter (in terms of reach and engagement) was 15 March 2023 – *'Benjafeld Park Renewal Concepts, Vote Now!'*. This post had a total reach of 18,050 people and 317 reactions/comments/shares. This is consistent with a trend in popularity for playspace related posts, with last quarter's most popular post also concerning playgrounds – *'Collinsvale Playground, Coming Soon!'*, which had a reach of 7,100.

Our least popular post of the quarter was *'Applications for Permit, 11 January 2023'* which had a reach of 28 people, and received only 4 reactions, comments, or shares.

INSTAGRAM



Council's Instagram page was established last quarter and has since experienced a promising organic growth. There were 7 posts to Council's Instagram account this quarter. We received 81 profile visits, which was a slight decrease from last quarter, when we received 161 profile visits. Our overall Instagram reach has increased greatly, by 122% this quarter, from a reach of 122 individual Instagram accounts viewing our content to 271 this quarter. We saw fewer new followers than last quarter, with 91 new followers last quarter and 21 this quarter. Continuing to grow our account will be a focus of the next quarter, with a focus on tailored content for the platform which presents Glenorchy in pictures rather than words.

Number of events permits issued for use of Council land

During the quarter 9 event permits were issued for use of Council land. These included:

- Cadbury Marathon – event date 8/1/2023
- Christa Capel Rideo Mountain Biking multi-day training event – event dates 25/01/2023, 31/01/23, 01/02/23, 02/02/23
- Chigwell Community Garden reopening – event date 02/02/23
- Derwent Estuary Program, Clean-up – event date 28/02/2023
- Glenorchy Reads – event date 09/03/2023
- Sea Shepherd Marine Debris Clean-up – event date 19/03/2023
- Glenorchy Jobs Fair – event date 21/03/2023
- Mountain Bike Park, Hutchins School – event date 21/03/2023
- Wellways Dog Walk – event date 11/10/2023

*Community newsletter distributed***OUR GLENORCHY NEWSLETTER**

A decision has been made to not continue to produce the Our Glenorchy Newsletter following a review during the last quarter of 2022. Instead, focus has been placed on producing content for Council's website and social media sites (as reported above), as well as external publications such as the Glenorchy Gazette.

During the quarter there were three Glenorchy Gazette newspapers printed/made available online which Council provided content to. Articles included Mayor's Sporting and Academic Fund, Benjafield Park playspace renewal, food vans, childcare recruits, engagement opportunities, 26Ten, Council meeting news, citizenship ceremony, Booth Avenue playspace, Community and Volunteer Awards, Glenorchy Reads, Reconciliation Action Plan, Community Engagement Review, Glenorchy Garden Club, sale of Council land in Chigwell, Claremont traffic calming, Strategic Plan Review, Glenorchy Carols Grants overview, GCC IT systems upgrade, Full Gear program and the Glenorchy PCYC partnership.



Risk Management Dashboard Report

1 January 2023 – 31 March 2023



GENERAL RISK UPDATE

The Internal Audit on Risk Management being undertaken by CROWE is due to start in May 2023 which will review our current risk management framework and the way Council monitor and manage their risks, this will prompt risk workshops with Council departments.

Active Risks:

There are 10 Strategic Risks which have Operational Risks within them.

- Workforce has 9 Operational Risks
- Stakeholder Engagement and Relationship has 4 Operational Risks
- Management of Council Assets has 6 Operational Risks
- IT Security and Data has 9 Operational Risks
- Governance has 34 Operational Risks
- Financial Sustainability and Budget control has 10 Operational Risks
- Efficient and Effective Service Delivery has 23 Operational Risks
- Environmental Management has 1 Operational Risk
- Advocacy and Role of Council in Social Outcomes has Nil Operational Risks
- Compliance has Nil Operational Risks

NEW RISKS**Internal Audit Risks**

WLF Accounting & Advisory have undertaken an Internal Audit on Council's Gifts & Benefits and Conflicts of Interest Practices. This was presented to Audit Panel at the February 2023 meeting.

The findings from this audit include three medium risk issues surrounding risk policy framework, application and reporting and transparency. Eight recommendations were made to improve current practice.

CURRENT RISKS

There has been one treatment closed between 1 January 2023 – 31 March 2023:

Workforce Risk: The implementation of a Workforce Development Framework.

UPCOMING REPORTING/ WORKSHOPS

Following the adoption of the new Strategic Plan, a workshop will be held with elected members in May/June 2023 to review Strategic Risks and Council's Risk Appetite.

Quarterly Risk Reporting as at 30 June 2023 – due to ELT July 2023.

COMPARISON OF STRATEGIC RISK RATING TO RISK APPETITE THIS QUARTER

STRATEGIC RISK NAME	RISK DESCRIPTION	OPENING RISK STATUS 2020	COUNCIL'S RISK APPETITE	CURRENT RISK STATUS	ADDITIONAL TREATMENT REQUIRED
Governance	The ability of GCC to maintain effective and transparent governance processes including the management and reporting of actions and priorities through the council structure, and accurate and timely reporting to all levels within Council.	Moderate	Low	Low	<p>No additional treatments required. Progress has been made with treatment actions being closed off relating to fraud, hazard exposure, and inaccurate information to regulatory bodies. Significant improvements having been undertaken surrounding the review and renewal of policies and directives.</p> <p>The risk status meets Council's risk appetite.</p>
Efficient and Effective Service Delivery	The ability of GCC to deliver services in an efficient and effective way within the resources available.	Moderate	Moderate	Moderate and declining	<p>This area continues to be a work in progress. We have seen a significant progress with Customer Service Audit recommendations being implemented and closed, specifically around reporting and analysis of customer complaints.</p> <p>Further improvements are being undertaken within Asset Management and Community Services surrounding service delivery, maintenance works and change management. Asset Management Plans have been developed and implemented to prioritise asset renewals, upgrades and maintenance in key areas of the municipality. There will be Ongoing Annual Reviews for these plans.</p>

STRATEGIC RISK NAME	RISK DESCRIPTION	OPENING RISK STATUS 2020	COUNCIL'S RISK APPETITE	CURRENT RISK STATUS	ADDITIONAL TREATMENT REQUIRED
IT Security and Data	Ability of GCC to keep data and information secure and maintain a functioning IT system according to legislative requirements and expectations of the community.	Moderate to High	Moderate	Moderate	<p>Although this risk meets Council's risk appetite, it continues to be a work in progress with the core system review process.</p> <p>The ICT Disaster Recovery Plan has been approved by Council's Audit Panel and Executive Leadership Team and is to be tested early in 2023. There is continued staff awareness training and phishing testing. A transfer of residual risk to Cyber Insurance.</p> <p>We have seen ongoing business engagement between ICT and all GCC Directorates.</p>
Compliance	Ability to ensure the Council is compliant with all relevant legislation, regulation, and contractual obligations.	Moderate	Low	Low	No additional treatments are required. The risk status now meets Council's risk appetite.
Workforce	Ability to attract, retain and develop a workforce with the right skills, capabilities, and attitudes to service the community.	Moderate	Moderate	Moderate	<p>No additional treatments required.</p> <p>This quarter has seen progress of the HR Workforce Plan and investigating an attraction and retention stance for Council. Casual employment is being explored more fully and investigating an internal career development pathway for Council staff.</p> <p>The risk status now meets Council's risk appetite.</p> <p>The workforce development framework has been created and approved.</p>

STRATEGIC RISK NAME	RISK DESCRIPTION	OPENING RISK STATUS 2020	COUNCIL'S RISK APPETITE	CURRENT RISK STATUS	ADDITIONAL TREATMENT REQUIRED
Financial Sustainability and Budget Control	Ability of GCC to manage the financial sustainability of the Council and deliver the services expected by the community including the revenue base, cost control, maintenance of infrastructure, and the management or sale of key assets.	Moderate	Moderate	Moderate and constant	No additional treatments required. This quarter an operational risk has been closed, namely 'The Strategic Asset Management Plan (SAMP) should provide decision makers with sufficient information to manage infrastructure assets'. The risk status now meets Council's risk appetite.
Stakeholder Engagement and Relationship	Ability to create, maintain and develop positive stakeholder relationships including good communication and consultation, managing stakeholder risks, and proactive engagement.	Moderate to High	Moderate	Moderate	No additional treatments required. There have been no material changes since the last quarterly report. The risk status now meets Council's risk appetite.
Environmental Management	Ability of GCC to effectively manage environmental risks such as natural disasters and waste management, including the impacts of climate change.	Moderate to High	Moderate	Moderate to High	This risk is constant. Following the notice from the EPA regarding non-compliances at the Jackson Street Landfill. Council responded in December 2022 and there has been no further action taken from the EPA. Further work to be undertaken to bring the risk status down to meet Council's risk appetite.
Advocacy and Role of Council in Social Outcomes	Ability of GCC to manage or influence social outcomes within the municipality including key issues such as homelessness.	Moderate	Moderate	Moderate	No additional treatments required. The risk status now meets Council's risk appetite.
Management of Council's Assets	The ability of Council to manage all assets effectively and efficiently from acquisition/ construction through to disposal.	Moderate to High	Moderate	Moderate and declining	This risk is declining. Continued progress in this area is ongoing. Controls are being updated and are moving closer to closing operational risks which have brought the risk status down to meet Council's risk appetite. Further updates to be provided next quarter.

RISK MANAGEMENT HEATMAP COMPARISON

TABLE 1. 1 OCTOBER 2022 – 31 DECEMBER 2022

Consequence	Severe (5)	Moderate (5) 2 ↔	Moderate (10) 3 ↔	High (15)	Extreme (20)	Extreme (25)
	Major (4)	Low (4) 6 ↔	High (8) 2 ↔	High (12) 3 ↔	High (16) 3 ↔	Extreme (20)
	Moderate (3)	Low (3) 2 ↓	Moderate (6) 12 ↓	Moderate (9) 29 ↑	Moderate (12) 4 ↔	High (15) 1 ←
	Minor (2)	Low (2) 3 ↔	Low (4) 13 ↑	Low (6) 8 ↔	Moderate (8) 1 ↔	Moderate (10)
	Insignificant (1)	Low (1) 3 ↔	Low (2) 1 ↔	Low (3) 1 ↔	Low (4) 1 ↔	Low (5)
		Rare (1)	Unlikely (2)	Possible (3)	Likely (4)	Almost Certain (5)
Likelihood						

TABLE 2. 1 JANUARY 2023 – 31 MARCH 2023

Consequence	Severe (5)	Moderate (5) 1 ↔	Moderate (10) 2 ↓	High (15)	Extreme (20)	Extreme (25)
	Major (4)	Low (4) 7 ↑	High (8) 1 ↓	High (12) 2 ↓	High (16) 2 ↓	Extreme (20)
	Moderate (3)	Low (3) 3 ↑	Moderate (6) 9 ↓	Moderate (9) 25 ↓	Moderate (12) 4 ↔	High (15) 1 ←
	Minor (2)	Low (2) 3 ↔	Low (4) 19 ↑	Low (6) 10 ↑	Moderate (8) 1 ↔	Moderate (10)
	Insignificant (1)	Low (1) 3 ↔	Low (2) 1 ↔	Low (3) 1 ↔	Low (4) 1 ↔	Low (5)
		Rare (1)	Unlikely (2)	Possible (3)	Likely (4)	Almost Certain (5)
Likelihood						



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www.gcc.tas.gov.au

● Draft
 ● Not started
 ● Behind
 ● On Track
 ● Overdue
 ● Complete
 → Direct Alignment
 ---→ Indirect Alignment

GLENORCHY CITY COUNCIL PLAN

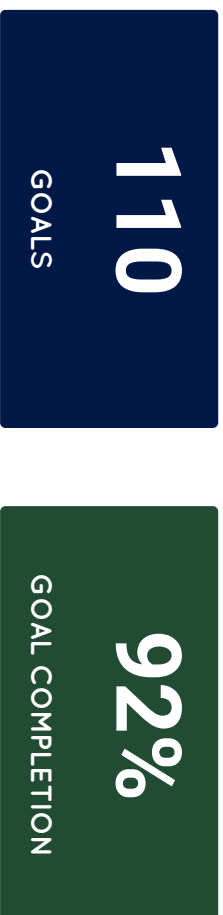
Goal	Owner	Update	Start Date	Due Date	Current Completion
1.1.04 Undertake a review of the Community Engagement framework : 2 Milestone(s)	Coordinator Communications & Engagement	NEW Comments: Council's Community Engagement Review is 50% completed. Round 1 of the consultation process ran from 6 October 2022 – 28 February 2023 with Council's Community Engagement Officer spending over 55 hours speaking to over 270 people at community events and organisations. Council has heard from over 600 people – there have been both online and in person opportunities for people to contribute. Round 2 of consultation will be open from 24 April – 8 May and will focus on receiving further feedback on engagement tools and boosting representation from under-represented demographic groups. Framework update planning has commenced. 12/04/2023	01/07/2022	01/07/2023	50% 1 / 2 Milestone(s)
1.2.05 Plan and support the delivery of community events and /or/ programs : 6 Event(s)	Coordinator Communications & Engagement	NEW Comments: Events/event planning during quarter 3 included: <ul style="list-style-type: none"> Review of the Moonah Taste of the World Festival – interviews and surveys with event stakeholders (external and internal) and the Project Consultant developed several models for Council's consideration. Workshop planned for elected members in quarter 4. Community and Volunteer Awards – working group met and developed a format for the 2023 Awards. Call for nominations was extended to a wide range of community and business organisations. Citizenship ceremonies – 2 citizenship ceremonies were held during the quarter in January (64 new citizens) and March (64 new citizens). ANZAC Day – planning commenced for the 2023 ANZAC Day ceremony, including event management/logistics and invitations to organisations and schools inviting them to lay a wreath. Christmas Carols Grants – acquittals received from organisations who received a Glenorchy Carols Grant. Support of external events through the event on Council land process. 12/04/2023	01/07/2022	30/06/2023	76% 4.56 / 6 Event(s)
2.1.04 Provide and maintain a range of community and creation facilities : 100%	Operations & Maintenance Supervisor	NEW Comments: Continuing to work with the property area to deliver capital projects and reviewing maintenance programs within the Parks & Recreation/ Urban Services areas. 16/02/2023	01/07/2022	01/07/2023	60% 60 / 100%

1.1.04 Identify and progress amendments required to council's planning scheme to facilitate growth : 100%	Senior Strategic Planner	NEW	Comments: Q3: Controls for the Principal Activity Centre Specific Area Plan (PAC SAP) and the Northern Apartments Corridor Specific Area Plan (NAC SAP) are on exhibition (30 March to 1 May). Both controls support housing opportunities with the NAC SAP allowing apartments above and behind business in the Commercial Zone along Main road	01/07/2022	01/07/2023	75% 75 / 100%
1.1.07 Undertake structure planning for the future release of residential land in Granton : 100%	Senior Strategic Planner	NEW	Comments: Q3: Drafting of structure planning controls for Hilton Hill nearing completion. Granton Structure Plan still to be lodged by applicant. Investigations into development potential opportunities for 261 Main Road initiated, however will be dependant on results of contamination assessments.	01/07/2022	01/07/2023	75% 75 / 100%
2.1.01 Deliver, partner and advocate for the implementation of the Berriedale Peninsula Masterplan : 100%	Manager Development	NEW	Comments: Q3: Sorrell Council to commence construction of BMX track in Oct 2023. The relocation of BMX club in Berriedale is dependent on the completion of this work.	01/07/2022	01/07/2023	76% 76 / 100%
1.3.01 Manage and maintain a road network that meets the transport needs of the community : 100%	Manager Infrastructure, Engineering & Design	NEW	Comments: Claremont Parking Survey complete, traffic count program on track	01/07/2022	01/07/2023	77% 77 / 100%
1.3.02 Renew Council Infrastructure through the delivery of capital works program : 100%	Civil Supervisor	NEW	Comments: Capital works program progresses in all asset classes for the second half of the year. The delivery targets of Council's recurrent capital works is met and scheduled to be completed by the end of this financial year.	01/07/2022	01/07/2023	68% 68 / 100%
1.3.03 Provide a network of shared paths, footpaths and trails that is safe and provides access to all abilities : 100%	Operations & Maintenance Supervisor	NEW	Comments: Remedial works on footpath defects are continuing, with works prioritised using condition surveys.	01/07/2022	01/07/2023	55% 55 / 100%
1.2.08 Implement Stage One of the Tolosa Park Master Plan with TasWater : 100%	Project Manager - Sport and Recreation	NEW	Comments: Project progressing with Taswater as the lead	01/07/2022	01/07/2023	80% 80 / 100%
1.1.08 Facilitate the development of a new Strategic Plan and other plans, strategies and policies as per Section 70E of the Local Govt act : 100%	Manager Stakeholder Engagement	NEW	Comments: Council adopted the new 2023 - 2032 GCC Strategic Plan at the March 2023 Council meeting. The final component to be considered and adopted by Council is measures for the Strategic Plan that will be presented and adopted before the end of the 22/23 financial year.	01/07/2022	01/07/2023	90% 90 / 100%
1.2.03 Sustainably manage Council's property, parks and recreation infrastructure and facilities : 100%	Manager Property, Environment & Waste	NEW	Comments: Sport and Recreation, and Playspace Strategies both developed and endorsed in December 2021 which outline the framework and priorities for sustainably managing recreation spaces.	01/07/2022	01/07/2023	80% 80 / 100%

3.1.02 Deliver the Australian government funded recreation projects : 100%		Manager Property, Environment & Waste	NEW	30/06/2021	01/07/2024	
			Comments: Comments: New landfill cell fully completed and operational.			
			Eody Street clubrooms and changerooms completed and operational.			
			Ground works and lighting works for both major soccer projects (KGV and North Chigwell) have commenced and are almost completed. New synthetic pitch and lighting upgrades at KGV are in the final stages. New pitches, pitch upgrades and lighting due to be completed at North Chigwell by May 2023 (grow in period for new turf).			
			Designs for KGV changerooms and toilets submitted for Planning Permits. Architect designs for North Chigwell clubrooms/changerooms have commenced.			
			Regional Playspace at Gibbins Reserve - most elements have been awarded to various contractors with works expected to commence by March and be largely completed this calendar year.			
			Montrose Skatepark Planning Permit granted and construction awarded to Grind Projects. Construction due to commence in March/April and be completed this FY.			
			Funding secured (\$1M) for renewal of Benjafield Playground in 23/24 FY. Concept planning commenced.			
			18/01/2023			
			NEW			
		Manager Community	Comments: Attended the 2nd Women's Housing (HWS) Working Meeting 20 March 2023. Key messages from the meeting for Council - echoing the 1st Women's Housing Working Meeting i.e. Call for support from Councils to consider donation of land. HWS have requested a follow up meeting with the Mayor and Deputy Mayor as both unable to attend the meeting hosted by the Governor. Potential disposal of 23a Norman Circle has progressed to the formal advertising of the intent to dispose of public land under s178 of the Local Government Act. Submissions will then be reported to Council for a final decision. The land is suitable for multiple dwellings and Homes Tas (and other developers) has expressed an interest in. Two planning scheme amendments (PLAM-22/04 the Principal Activity Centre Specific Area Plan and PLAM-22/10 the Northern Apartments Corridor Specific Area Plan) are currently on exhibition. PLAM-22/04 focuses on improving urban design in the Glenorchy CBD and the PLAM-22/10 seeks to allow apartments above and behind commercial uses along main road. Both amendments are seeking to improve opportunities for more housing in the City.	01/07/2022	30/06/2023	
			04/04/2023			
						80% 80 / 100%
						75% 75 / 100%

1.1.01 Implement the Communications Strategy : 100%	Coordinator Communications & Engagement	NEW	01/07/2022	01/07/2023	
1.1.11 Engage with our Aboriginal Community to develop a reconciliation Action Plan : 100%	Manager Community	<p>Comments: Q3 saw increased content through Council's social media channels and website, as well as to the externally published Glenorchy Gazette.</p> <p>A decision was made not to continue with Council's quarterly newsletter, but to focus on maximising content distribution through other mediums.</p> <p>Work continued on updating the Communications Strategy in line with current resourcing, which will be finalised in Q4.</p> <p>Content forms for internal communications were streamlined.</p> <p>12/04/2023</p>			75% 75 / 100%
		<p>NEW</p> <p>Comments: Reflect RAP Let's Talk surveys for community and staff were launched in January 2023.</p> <p>Three Reconciliation Tasmania Come Walk With Us Workshops delivered to staff and Aldermen.</p> <p>Three Reconciliation Action Working Group (RAWG) meetings and one RAWG Engagement planning workshop held. There are 15 staff from across 10 areas of Council involved in the RAWG, including one who identifies as palawa.</p> <p>Two Project Management Team meetings held.</p> <p>The Mayor's Face Book video on the RAP was viewed by 4725 people and 321 people clicked through to the link and visited the Let's Talk page.</p> <p>The following face to face staff consultations held - 90 staff in total:</p> <ul style="list-style-type: none"> 1 March - Managers Meeting 2 March - Creative Communities team 8 March - GCC Coordinators meeting 9 March - Community Development 20 March - Council Early Years programs <p>Consultations with community and Aboriginal Organisations</p> <ul style="list-style-type: none"> 9 March - Glenorchy Reconciliation Group 9 March - Leprena UAICC pre consultation discussion 10 March - Karadi Aboriginal Corporation 30 March - First Tasmanians <p>March - RAWG members have directly spoken with a local Church group and eight landcare groups and provided hard copy surveys.</p> <p>03/04/2023</p>	01/07/2022	30/06/2023	75% 75 / 100%

1.1.12 Investigate the Multicultural Hub model : 100%	Manager Community	NEW	01/07/2022	30/06/2023	
<p>Comments: Finalised signing of grant deed to develop the Multicultural Hub Kitchen to commercial standard.</p> <p>Prepared submission for the Commonwealth Local Multicultural Programs funding stream for the \$100,000 contribution towards completion of the Kitchen.</p> <p>Continue fortnightly operational oversight meetings.</p> <p>Met with State Government to discuss the continued funding requirements to support delivery of the Hub.</p>			03/04/2023		<div>75%</div> <div>75 / 100%</div>



● Draft
 ● Not started
 ● Behind
 ● On Track
 ● Overdue
 ● Complete
 → Direct Alignment
 ----> Indirect Alignment

GLENORCHY CITY COUNCIL PLAN

Goal	Owner	Start Date	Due Date	Current Completion
1.1 Know our communities and what they value. : 100%	Manager Stakeholder Engagement	01/07/2019	30/06/2023	85%
→ 1.1.1 Guide decision making through continued community engagement based on our Community Plan : 100%	Manager Community	01/07/2019	30/06/2023	75%
→ 1.1.1.02 Support the operation of Council's Special Committees and Reference Groups 2022-2023 : 100%	Manager Community	01/07/2022	30/06/2023	75%
→ 1.1.1.03 Engage with our communities to guide our decision-making, using the Community Engagement Framework : 100%	Coordinator Communications & Engagement	01/07/2022	01/07/2023	72%
→ 1.1.1.04 Undertake a review of the Community Engagement Framework : 2 Milestone(s)	Coordinator Communications & Engagement	01/07/2022	01/07/2023	50%
→ 1.1.2 Encourage diversity in our community by facilitating opportunities and connections : 100%	Manager Community	01/07/2019	30/06/2023	95%
→ 1.1.2.04 Implement the Community Strategy 2022-23 : 100%	Manager Community	01/07/2022	30/06/2023	75%
→ 1.1.2.05 Plan and support the delivery of community events and awards programs : 6 Event(s)	Coordinator Communications & Engagement	01/07/2022	30/06/2023	76%
2 Support our communities to pursue and achieve their goals	Manager Stakeholder Engagement	01/07/2019	30/06/2023	96%
→ 1.2.2 Build relationships and networks that create opportunities for our communities : 100%	Manager Community	01/07/2019	30/06/2023	97%
→ 1.2.2.03 Partner with other stakeholders to support priority initiatives which address	Manager Community	01/07/2022	30/06/2023	75%

Goal	Output	Start Date	Due Date	Current Completion
→ 1.2.3 Promote creative expression and participation and life-long learning as priorities for our communities : 100%	Manager Community	01/07/2019	30/06/2023	97%
→ 1.2.3.01 Deliver, partner, and support community and cultural development through programs, events, and awards : 100%	Coordinator Communications & Engagement	01/07/2022	30/06/2023	50%
→ 1.2.3.04 Plan, promote and present an annual program of arts and cultural exhibitions, workshops, concerts and events : 4 Quarter(s)	Coordinator Arts & Culture	01/07/2022	30/06/2023	100%
→ 1.2.1 Encourage and support communities to express and achieve their aspirations : 100%	Manager Community	01/07/2019	30/06/2023	94%
→ 1.2.1.04 Provide and maintain a range of community and recreation facilities : 100%	Operations & Maintenance Supervisor	01/07/2022	01/07/2023	60%
→ 1.3 Facilitate and/or deliver services to our communities	Manager Stakeholder Engagement	01/07/2019	30/06/2023	86%
→ 1.3.1 Directly deliver defined service levels to our communities : 100%	Manager Stakeholder Engagement	01/07/2019	30/06/2023	95%
→ 1.3.1.02 Implement year two actions from the Customer Service Strategy : 4 Quarter(s)	Manager Customer Services	01/07/2022	01/07/2023	75%
→ 1.3.1.03 Deliver waste services to reduce waste to landfill : 100%	Waste Services Coordinator	01/07/2022	01/07/2023	80%
→ 1.3.1.04 Deliver Customer Service Charter commitments : 4 Quarter(s)	Coordinator Customer Service	01/07/2022	30/06/2023	75%
→ 1.3.2 Identify and engage in partnerships that can more effectively deliver defined service levels to our communities. : 100%	Placeholder	01/07/2019	30/06/2023	77%
→ 1.3.2.01 Facilitate the operation of the Glenorchy Jobs Hub to connect local people with local jobs : 100%	Manager People and Governance	01/07/2022	01/07/2023	54%
→ 1.1 Stimulate a prosperous economy	Manager Stakeholder Engagement	01/07/2019	30/06/2023	67%
→ 2.1.1 Foster an environment that encourages investment and jobs : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	75%
→ 2.1.1.01 Implement the Open for Business improvement plan : 100%	Manager Development	01/07/2022	01/07/2023	29%
→ 2.1.1.02 Review the Glenorchy Parking Strategy 2017-2027 : 100%	Manager Infrastructure, Engineering & Design	01/07/2022	01/07/2023	75%
→ 2.1.1.04 Identify and progress amendments required to Glenorchy's planning scheme to facilitate growth : 100%	Senior Strategic Planner	01/07/2022	01/07/2023	75%
→ 2.1.1.05 Make zoning amendments where required to ensure sufficient industrial and commercial land supply : 100%	Senior Strategic Planner	01/07/2022	01/07/2023	75%
→ 2.1.1.06 Provide quality, sustainable, compliant childcare services for Glenorchy children 2022-23 : 100 % Compliant to 100 % Compliant	Child Care Delivery Coordinator	01/07/2022	30/06/2023	On Track 100%

Goal	Outcome	Start Date	End Date	Current Completion
2.1.1.07 Undertake structure planning for the future release of residential land in Granton : 100%	Senior Strategic Planner	01/07/2022	01/07/2023	75%
	Information Management Officer	01/07/2019	30/06/2023	83%
	Coordinator Eco Dev (Unappointed)	01/07/2022	01/07/2023	43%
2.1.2 Build relationships with government and the private sector that create job opportunities for our communities : 100%	Manager Stakeholder Engagement	01/07/2019	30/06/2023	75%
2.2 Identify and support priority growth sectors	Placeholder	01/07/2019	30/06/2023	76%
2.2.1 Target growth sectors based on our understanding of the City's competitive advantages : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	50%
2.2.1.03 Develop investment and funding prospectuses to enable growth and diversification of the City's economy : 2 Communication(s)	Manager Stakeholder Engagement	01/07/2022	01/07/2023	30%
2.2.1.04 Deliver, partner and advocate for the implementation of the Glenorchy Park Masterplan : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	30%
2.2.1.05 Deliver, partner and advocate for the implementation of the Marine and Innovation Masterplan : 100%	Manager Development	01/07/2022	01/07/2023	76%
2.2.1.01 Deliver, partner and advocate for the implementation of the Berriedale Peninsula Masterplan : 100%	Manager Development	01/07/2022	01/07/2023	75%
2.2.1.02 Facilitate major developments and investments 2022-23 : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	90%
1.1 Create a liveable and desirable City	Director Infrastructure & Works	01/07/2019	30/06/2023	82%
3.1.1 Revitalise our CBD areas through infrastructure improvements	Manager Stakeholder Engagement	01/07/2022	01/07/2023	100%
3.1.1.01 Investigate opportunities for implementation of the CityScape Sub-precinct Masterplan : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	30%
3.1.1.02 Implement the Greater Glenorchy Plan year two priority projects : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	92%
3.1.3 Manage the City's transport network and the associated infrastructure to promote sustainability, accessibility, choice, safety and amenity for all modes of transport : 100%	Manager Infrastructure, Engineering & Design	01/07/2022	01/07/2023	77%
3.1.3.01 Manage and maintain a road network that meets the transport needs of the community : 100%	Civil Supervisor	01/07/2022	01/07/2023	68%

Action	Owner	Start Date	End Date	Current Completion
→ 3.1.3.03 Provide a network of shared paths, footpaths and trails that is safe and provides access to all abilities : 100%	Operations & Maintenance Supervisor	01/07/2022	01/07/2023	55%
→ 3.1.4 Deliver new and existing services to improve the City's liveability : 100%	Operations & Maintenance Supervisor	01/07/2019	30/06/2023	95%
→ 3.1.4.04 Ensure assessments under the Planning Scheme meet Council's statutory obligations : 100%	Coordinator Planning Services	01/07/2022	01/07/2023	75%
→ 3.1.4.05 Ensure assessments under building legislation meet Council's statutory obligations : 100%	Coordinator Building/Plumbing Services	01/07/2022	01/07/2023	75%
→ 3.1.4.03 Implement and update the Waste Management Strategy : 100%	Manager Property, Environment & Waste	01/07/2022	01/07/2023	80%
→ 3.1.4.06 Deliver, partner and advocate for the implementation of the Active Glenorchy 2040 Sport and Recreation Framework : 100%	Manager Property, Environment & Waste	01/07/2022	01/07/2023	80%
→ 3.1.4.07 Review and implement the Public Toilet Strategy 2020-2030 : 50% to 100%	Property Assets Coordinator	01/07/2022	01/07/2023	80%
→ 3.1.2 Enhance our parks and public spaces with public art and contemporary design : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	93%
→ 3.1.2.07 Review and update Council's Open Space Strategy : 100%	Manager Property, Environment & Waste	01/07/2021	28/06/2024	80%
→ 3.1.2.06 Invest strategically in parks, reserves and sporting facilities 2022-23 : 100%	Recreation & Environment Coordinator	01/07/2022	01/07/2023	80%
→ 3.1.2.08 Implement Stage One of the Tolosa Park Master Plan with TasWater : 100%	Project Manager - Sport and Recreation	01/07/2022	01/07/2023	80%
→ 3.1.2.09 Implement the Glenorchy Playspace Strategy 2021- 2041 : 100%	Recreation & Environment Coordinator	01/07/2022	01/07/2023	80%
→ 3.1.2.10 Establish the Public Art Oversight Group whose role is to oversee and advise on the development and maintenance of Council's Public Art in the City, addressing the strategies opportunities to embed arts into public spaces : 100%	Manager Community	01/07/2022	30/06/2023	50%
2. Manage our natural environments now and for the future	Director Infrastructure & Works	01/07/2019	30/06/2023	86%
→ 3.2.1 Identify and protect areas of high natural values : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	84%
→ 3.2.1.01 Support stewardship of our natural environment : 100%	Acting Environment Coordinator (Unappointed)	01/07/2022	01/07/2023	60%
→ 3.2.1.02 Implement the Bushfire Mitigation Program : 100%	Coordinator Bushfire Management (Unappointed)	01/07/2022	01/07/2023	50%
→ 3.2.1.03 Review the Environment Strategy 2013 - 2023 : 100%	Recreation & Environment Coordinator	01/07/2022	01/07/2023	80%
→ 3.2.2 Encourage access to and appreciation of natural areas through the development of trail networks and environmental education : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	75%

Goal	Outcome	Start Date	End Date	Current Completion
→ 3.2.02 Seek investment to facilitate implementation for the Mountain Bike Masterplan : 100%	Manager Property, Environment & Waste	01/07/2022	01/07/2023	80%
→ 3.2.3 Enhance, protect and celebrate the Derwent Foreshore : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	100%
→ 3.2.3.02 Participate in the Derwent Estuary Program by undertaking water quality monitoring and reporting : 100%	Coordinator Environmental Health Services	01/12/2022	31/03/2023	100%
1 Govern in the best interests of our communities	Director Infrastructure & Works	01/07/2019	30/06/2023	90%
→ 4.1.1 Manage Council for maximum efficiency, accountability and transparency : 100%	Director Corporate Services	01/07/2019	30/06/2023	86%
→ 4.1.1.02 Develop and monitor Councils Annual Plan : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	56%
→ 4.1.1.06 Issue Council's Annual Report : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	75%
→ 4.1.1.08 Facilitate the development of a new Strategic Plan and all other plans, strategies and policies as per Section 70E of the Local Govt act : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	90%
→ 4.1.1.03 Implement the Project Management Framework : 100%	Director Infrastructure & Works	01/07/2022	01/07/2023	58%
→ 4.1.1.04 Deliver on all priority Audit panel recommendations 2022-2023 : 100%	Manager People and Governance	01/07/2022	01/07/2023	73%
→ 4.1.1.07 Complete a targeted review of Council services : 100%	General Manager	01/07/2022	01/07/2023	75%
→ 4.1.2 Manage the City's assets soundly for the long-term benefit of the Community : 100%	Director Infrastructure & Works	01/07/2019	30/06/2023	92%
→ 4.1.2.04 Ensure we are prepared for disaster and maintain Emergency Management Strategies 2022/23 : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	58%
→ 4.1.2.02 Provide stormwater infrastructure with a priority on reducing the risk of flooding : 100%	Manager Infrastructure, Engineering & Design	01/07/2022	01/07/2023	75%
→ 4.1.2.03 Sustainably manage Council's property, parks and recreation Infrastructure and facilities : 100%	Manager Property, Environment & Waste	01/07/2022	01/07/2023	80%
→ 4.1.2.05 Update Council's Asset Management Strategy : 100%	Manager Infrastructure, Engineering & Design	01/07/2022	01/07/2023	90%
→ 4.1.2.06 Collaborate with Regional Climate Change Initiative on the development of new regional strategies : 100%	Director Infrastructure & Works	01/07/2022	01/07/2023	60%
→ 4.1.2.07 Operate according to the requirements of the Financial Management Strategy : 100%	Chief Financial Officer	01/07/2022	01/07/2023	100%
→ 4.1.3 Maximise regulatory compliance in Council and the community through our systems and processes : 100%	Director Corporate Services	01/07/2019	30/06/2023	93%
→ 4.1.3.02 Ensure businesses comply with	Coordinator Environmental	01/07/2022	01/07/2023	75%

Goal	Outcome	Start Date	End Date	Current Completion
→ 4.1.3.01 Ensure residents comply with dog management regulations 2022-23 : 4 Quarter(s)	Public Compliance Coordinator	01/07/2022	30/06/2023	75%
→ 4.1.3.03 Ensure residents comply with parking regulations 2022-2023 : 4 Quarter(s)	Public Compliance Coordinator	01/07/2022	30/06/2023	75%
2 Prioritise resources to achieve our communities' goals	Director Corporate Services	01/07/2019	30/06/2023	94%
→ 4.2.1 Deploy the Council's resources effectively to deliver value : 100%	Director Corporate Services	01/07/2019	30/06/2023	91%
→ 4.2.1.01 Implement the year ONE program in the Information, Communication and Technology Strategy 2022-25 : 100%	Manager ICT Services	01/07/2022	01/07/2023	66%
→ 4.2.1.03 Review the Corporate Risk Management Directive 2022-2023 : 100%	Manager People and Governance	01/02/2023	01/07/2023	24%
→ 4.2.1.05 Prepare the plan for core technology implementation : 100%	Manager ICT Services	01/07/2022	01/07/2023	67%
→ 4.2.2 Ensure that we have a skilled, capable and safety-focused workforce : 100%	Director Corporate Services	01/07/2019	30/06/2023	96%
→ 4.2.2.04 Implement the People Strategy 2022 : 100%	Manager People and Governance	01/07/2022	01/07/2023	72%
→ 4.2.2.05 Deliver the People and Culture business as usual : 100%	Manager People and Governance	01/07/2022	01/07/2023	75%
3 Build strong relationships to deliver our communities' goals	General Manager	01/07/2019	30/06/2023	77%
→ 4.3.1 Foster productive relationships with other levels of government, other councils and peak bodies to achieve community outcomes : 100%	General Manager	01/01/2019	30/06/2023	89%
→ 4.3.1.02 Deliver the Australian government funded recreation projects : 100%	Manager Property, Environment & Waste Senior Strategic Planner	30/06/2021	01/07/2024	80%
→ 4.3.1.01 Participate in the implementation of the Greater Hobart Plan and the Hobart City Deal : 100%	Senior Strategic Planner	01/07/2022	01/07/2023	75%
→ 4.3.1.04 Facilitate and engage with partners to advocate for the reduction of harm caused to individuals, families, and the broader community by gaming machines in our City : 100%	Manager Community	01/07/2022	01/07/2023	75%
→ 4.3.1.05 Facilitate and engage with partners to advocate for the development of safe, liveable, affordable housing options in our City : 100%	Manager Community	01/07/2022	30/06/2023	75%
1 All the activities of Council contribute to and support our Community's goal to Build Image and Pride : 100%	General Manager	01/01/2019	30/06/2023	94%
→ 5.1.1 We will show pride in our city and others will see it : 100%	General Manager	01/07/2019	30/06/2023	94%
→ 5.1.1.05 Partner with Destination Southern Tasmania to promote Glenorchy to visitors 2022-23 : 100%	Manager Stakeholder Engagement	01/07/2022	01/07/2023	70%

Goal	Outcome	Start Date	End Date	Current Completion
→ 5.1.1.01 Implement the Communications Strategy : 100%	Coordinator Communications & Engagement	01/07/2022	01/07/2023	75%
→ 5.1.1.02 Review Welcoming Cities Standards for Local Government against Councils policies and practice : 100%	Community Development Coordinator	01/07/2022	30/06/2023	75%
→ 5.1.1.10 Implement the year two projects from the City of the Arts Strategy : 100%	Coordinator Arts & Culture	01/07/2022	01/07/2023	50%
→ 5.1.1.11 Engage with our Aboriginal Community to develop a Reconciliation Action Plan : 100%	Manager Community	01/07/2022	30/06/2023	75%
→ 5.1.1.12 Investigate the Multicultural Hub model : 100%	Manager Community	01/07/2022	30/06/2023	75%