

**COUNCIL MEETING
AGENDA
MONDAY, 29 AUGUST 2022**



GLENORCHY CITY COUNCIL

QUALIFIED PERSON CERTIFICATION

The General Manager certifies that, in accordance with section 65 of the *Local Government Act 1993*, any advice, information and recommendations contained in the reports related to this agenda have been prepared by persons who have the qualifications or experience necessary to give such advice, information and recommendations.

A handwritten signature in blue ink, appearing to read 'Tony McMullen'.

Tony McMullen
General Manager
24 August 2022

Hour: 6.00pm

Present (in Chambers):

Present (by video link):

**In attendance (in
Chambers):**

**In attendance (by video
link):**

Leave of Absence:

**Workshops held since
last Council Meeting**

Date: Monday, 1 August 2022

Purpose: To discuss:

- Events and Awards

Date: Monday, 15 August 2022

Purpose: To discuss:

- TasWater
- Greater Hobart Resilience program

Date: Monday, 22 August 2022

Purpose: To discuss:

- New Bridgewater Bridge update
- Community Strategy Implementation plan
- Review of child care services

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1. APOLOGIES

2. CONFIRMATION OF MINUTES (OPEN MEETING)

That the minutes of the Council meeting held on 18 August 2022 be confirmed.

3. ANNOUNCEMENTS BY THE CHAIR

4. PECUNIARY INTEREST NOTIFICATION

5. RESPONSE TO PREVIOUS PUBLIC QUESTIONS TAKEN ON NOTICE

6. PUBLIC QUESTION TIME (15 MINUTES)

Please note:

- the Council Meeting is a formal meeting of the Aldermen elected by the Glenorchy community. It is chaired by the Mayor
- public question time is an opportunity in the formal meeting for the public to ask questions of their elected Council representatives about the matters that affect ratepayers and citizens
- question time is for asking questions and not making statements (brief explanations of the background to questions may be given for context but comments or statements about Council's activities are otherwise not permitted)
- the Chair may permit follow-up questions at the Chair's discretion, however answers to questions are not to be debated with Council
- the Chair may refuse to answer a question, or may direct a person to stop speaking if the Chair decides that the question is not appropriate or not in accordance with the above rules
- the Chair has the discretion to extend public question time if necessary.

Questions on notice – Robert Fitzsimon, Montrose (received 27 July 2022)

I ask that this email be read at the next planning application committee meeting and at the next city meeting. As the GCC is well aware, the drainage easement off 24 Fosbrook court is still failing 2 years after requests were made by myself that it be repaired. My house is flooding and the walls are now rotting away requiring expensive building repairs to the frame of the building. A river has now formed from the spill point of the drain down into our house. I ask again. Could the Glenorchy City Council please fix the drainage easement so that it it may flow into the stormwater system. We are really getting frustrated with our house getting flooded for days after every rain. Our family continues to be placed in increasing danger as this problem is ignored and landslips continue to be a problem that plague our house because this has not been managed. When will this be fixed? I am strongly considering erecting signage to assist your planning department that will be visible via aerial photography.

Questions on notice – Bill Dodd, Claremont (received 27 July 2022)

- Q1. A barrier to the rapid construction of new housing is a shortage of materials and labour. Exploring alternative sources of labour and materials then represents a potential solution. Tasmania has a proud tradition of owner building and has been a pioneer in the use of sustainable materials such as rendered strawbale and the establishment of housing cooperatives. Could GCC earmark future land releases for a 'sweat equity' housing cooperative pilot, and prescribe small scale and sustainable design?**
- A.** Council does release land for sale that is surplus to Council requirements, including to support residential development. Whilst Council does not prescribe what construction methods are used on land released by the Council (beyond statutory requirements under the Planning Scheme and Building Act), Council is open to considering any specific proposal put forward by housing

providers or cooperatives who wish to purchase Council land that is programmed for disposal.

Questions on notice – Nickola Orr, Glenorchy (received 4 August 2022)

We have three people living in our house. Our neighbours both have four people. This area has a lot of people renting so more than one or two people per house and the twice a month trash collection isn't enough. We all end up having trash bags in our house or garden waiting for collection.

Q1. What is the possibility of having a weekly rubbish and recycling pick up?

A: Councils standard service is a fortnightly collection with three bins, where residents are provided with a 140 Litre bin for Waste, a 240 Litre bin for Recycling, and a 240 Litre bin for FOGO. Exemptions to these services are kept to a minimum to encourage separation of waste streams into the three bins so that all recyclables and organics are appropriately processed and kept out of landfill.

Residents with a 140 Litre waste bin do have the option to increase to a 240 Litre bin, as per Councils waste policy as long as they meet following criteria:

14. An upgrade of a general refuse MGB from 140L to 240L will only be permitted where both of the following apply:

- *there are 5 or more people residing in the household (including member of the same family), and adequate evidence of this has been provided to Council (e.g. a Medicare card), and*
- *the property owner has agreed to the upgrades and to pay the additional fee (in accordance with Council's Schedule of Fees and Charges).*

Alternatively, any resident struggling to manage their waste volumes can contact Council's waste collection contractor (Veolia) to apply for a private arrangement directly with Veolia for a weekly service at an additional cost to the resident.

Veolia advised on 15 August 2022, where a weekly service can be provided by Veolia, the following additional costs apply:

140 Litre Bin - \$125 per annum

240 Litre Bin - \$160 per annum

Questions on notice – Robert Turner, Rosetta (received 6 August 2022)

Q1. Can a car park on a public road for 3 months without moving or attending to the vehicle.? I send you a Email yesterday concerning this problem in Rocklyn Ave top part where the circle is located. The car in question is a white car Registration Number A93TZ. The neighbours are very concerned the car is never moved where it's parked on the narrowness part of the road where a accident may occur.

A: Time restrictions for vehicles parking on public roads are sign posted. If there are no signs displaying a restriction, the area is unrestricted. In both situations, the owner must adhere to all other applicable laws, including maintaining at least 3m of carriageway for vehicles to pass, and keeping the vehicle registered. Registration status can be checked, by anyone, on the Tasmanian Government Transport website (www.transport.tas.gov.au). The vehicle in question is currently registered.

Q2. The offending car is interfering with the business at 18 Rocklyn Avenue Moonah is it stolen

A: The Tasmanian Government Transport website's registration checker indicates the vehicle is not stolen. Our Compliance Officers also visited the vehicle on Monday, 8 August 2022 and confirmed it is parked legally and safely.

Questions on notice – Eddy Steenbergen, (received 18 August 2022)

Regarding the August 2022 GPA meeting. I'd planned to watch the livestream as I could not physically get to the meeting. It was very disappointing to learn less than an hour before the meeting that there would be no livestream. Consequently I know nothing of decisions made at the meeting but all applicants and representors do (and may already be acting on that information). I have two questions.

Q1. Could the draft minutes of the August 2022 GPA meeting be uploaded ASAP to the council website so the public can learn what decisions were made?

A. Yes, they were completed and uploaded onto the Council website on Tuesday, 23 August 2022.

Q2. Council has occasionally in the past uploaded draft minutes so it seems there is no legal impediment to that. So will council make it standard practice to upload draft GPA minutes ASAP after every GPA meeting? I look forward to a response.

A. Yes, where resourcing allows Council will upload the unapproved draft GPA minutes onto the website. Please note livestreaming of the GPA will recommence from September and the video will be uploaded onto the website within 5-business days of the meeting.

7. PETITIONS/ADDRESSING COUNCIL MEETING (DEPUTATION)

COMMUNITY

Community Goal – Making Lives Better

8. ACTIVITIES OF THE MAYOR

Author: Mayor (Ald. Bec Thomas)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference: Mayoral Announcements

Community Plan Reference:

Under the City of *Glenorchy Community Plan 2015 – 2040*, the Community has prioritised ‘transparent and accountable government’.

Strategic or Annual Plan Reference:

Objective 4.1 Govern in the best interests of the community

Strategy 4.1.1 Manage Council for maximum efficiency, accountability, and transparency

Reporting Brief:

To receive an update on the recent activities undertaken by the Mayor.

Proposal in Detail:

The following is a list of events and external meetings attended by Mayor Thomas during the period from Monday, 18 July to Sunday, 21 August 2022 and Acting Mayor Steven King during the period from Monday, 1 August to Monday, 8 August 2022.

Monday 18 July 2022

- Met with Andrew Moore from Clubs Tasmania
- Participated in the LGAT GMC meeting
- Chaired the Council Workshop

Tuesday 19 July 2022

- Met with representatives of businesses in Sunmont Street, together with TasPolice to discuss the issue of hooning in the area
- Attended the Golden Years Club Ausmas Luncheon

Wednesday 20 July 2022

- Participated in the Greater Hobart Mayors Forum
- Participated in the Goodwood Community Yarn

Thursday 21 July 2022

- Met with a ratepayer

Friday 22 July 2022

- Participated in tree planting initiative coordinated by Council at Windermere Bay to celebrate Cadbury's 100 Year Anniversary

Monday 25 July 2022

- Participated in the 'Glenorchy on the Go' Winter Walk Challenge at Tolosa Park
- Chaired the Council Meeting

Tuesday 26 July 2022

- Participated in an interview on ABC Breakfast radio

Tuesday 9 August 2022

- Participated in a Healthy Communities Reference Group meeting

Wednesday 10 August 2022

- Met with prospective Local Government election candidates

Thursday 11 August 2022

- Met with Scott Wade, State Manager PCYC
- Met with a prospective Local Government election candidate
- Met with Premier Rockliff and Minister Ellis regarding anti-social behaviour in Glenorchy and the need for programs and spaces to support young people in our community

Friday 12 August 2022

- Attended the Children's Mini Expo at the Moonah Arts Centre
- Chaired the GMPRC workshop
- Attended the Red Shield Appeal meeting

Saturday 13 August 2022

- Met with a ratepayer
- Attended the Share the Dignity afternoon tea at the Goodwood Community Centre

Monday 15 August 2022

- Met with a prospective Local Government election candidate
- Chaired the Council workshop

Tuesday 16 August 2022

- Met with a ratepayer
- Met with Kirstin Fulton from Healthy Tasmania
- Guest speaker at Moonah Rotary business event

Wednesday 17 August 2022

- Hosted the Department of State Growth visit to Council, Jobs Hub and Troublesmiths
- Participated in the Greater Hobart Mayors' Forum
- Attended the Collinsvale Primary School assembly to present a Volunteer Recognition Award

Thursday 18 August 2022

- Attended the Vietnam Veteran's Day Service hosted by Claremont RSL at Windermere Bay

Friday 19 August 2022

- Attended the Greater Hobart Homelessness Alliance Forum

Friday 19 August 2022

- Attended the Variety Children's Charity Variety of Chefs Gala Ball

The following is a list of events and external meetings attended by Acting Mayor Steven King during the period Monday, 1 August 2022 to Monday, 8 August 2022.

Monday 1 August 2022

- Met with a ratepayer
- Chaired the Council Workshop

Tuesday 2 August 2022

- Met with ratepayers to discuss concerns over vandalism at Goodwood Shopping Centre
- Attended the State Cinema screening of 'I am Somebody' as part of Homelessness Week

Thursday 4 August 2022

- Attended Salvation Army screen viewing of 'I am Somebody' in support of Homelessness week
- Opened an art exhibition at the Moonah Arts Centre

Friday 5 August 2022

- Attended Salvation Army with Alderman Dunsby to acknowledge the delivery by the Governor, Her Excellency the Honourable Barbara Baker AC and staff of hundreds of precooked and frozen packed food for Homelessness Week
- Met with representatives from RSL Claremont

Monday 8 August 2022

- Chaired the Glenorchy Planning Authority Meeting

In addition to the above meetings and events, the Mayor and Acting Mayor attended numerous internal meetings and performed other administrative duties.

Consultations:

Nil.

Human Resource / Financial and Risk Management Implications:

Nil.

Community Consultation and Public Relations Implications:

Nil.

Recommendation:

That Council:

RECEIVE the report about the activities of Mayor Thomas and Acting Mayor King during the period from Monday, 18 July to Sunday, 21 August 2022.

Attachments/Annexures

Nil.

9. GCC EVENTS AND AWARDS PROGRAMS

Author: Executive Manager Stakeholder Engagement (David Ronaldson)

Qualified Person: Executive Manager Stakeholder Engagement (David Ronaldson)

ECM File Reference: Events

Community Plan Reference:

Building Image and Pride – We will show our pride as a city and others will see it.

Strategic or Annual Plan Reference:

Annual Plan Action: 1.1.2 Plan and support the delivery of community events and awards programs.

Reporting Brief:

To seek Council endorsement of some changes to event delivery following a review of Council events in line with Council's review of service delivery and financial circumstances.

Proposal in Detail:

In line with its civic responsibilities, Council has had a long involvement in conducting both events and awards ceremonies in the municipality.

The delivery of these events and awards aligns with both the 2015 – 2040 Community Plan and the 2016 – 2025 GCC Strategic Plan.

These activities also align with Council's;

- 2021 – 2030 Community Strategy
- 2020 - 2025 Economic Development Strategy, and
- Glenorchy A City of Arts 2024 Strategy.

This report responds to the 2022/23 GCC Annual Plan action: *1.1.2 Plan and support the delivery of community events and awards programs.*

In the context of organisational cost saving measures and service review, it recommends a way forward for Council with each activity.

Delivery of the following events has been considered in this report:

- the annual Moonah Taste of The World Festival
- the annual Carols Event
- the annual ANZAC Day Memorial Event

- the annual Community Awards, including Glenorchy Citizen and Young Citizen of the Year
- the annual Volunteer Awards
- Citizenship Ceremonies (approximately five ceremonies per year).

Moonah Taste of The World Festival

Moonah Taste of the World (MTOTW) has been the annual flagship event for our City, celebrating the rich cultural diversity found within Glenorchy's community. The Moonah Taste of the World Festival commenced in 2011. The festival was an initiative of the former Glenorchy Cultural Diversity Advisory Committee. It has grown from a local event to a regional festival, with great public interest. The most recent full event held in 2019 (pre-COVID pandemic) had approximately 10,500 attendees and included 31 food stalls, a large range of activity providers and 34 performance groups working across two stages. The event was cancelled in 2020 due to COVID-19. In 2021 reduced, in-venue activities were held and during 2022 a series of concerts, *the Moonah Sounds of the World* was delivered at Moonah Arts Centre. The event has been delivered by the Major Events Officer with support from the Events Support Officer and stage programming by the Cultural Program Officer from Council's Arts and Culture team.

Annual Budget Allocation

- MTOTW - \$75,750 (+\$10,000 State Government Grant) plus staffing
- as identified in previous presentations to Council, the event has now outgrown the existing budget.

Options

1. seek partnership with other provider to deliver – EOI process
2. consultation and then reframe event – in partnership
3. cease event completely
4. increase the budget allocation.

Proposed Action

It is proposed that an external review is conducted of the event in conjunction with Council officers and community stakeholder groups (including Karadi, Leprena, MCOT, MRC, migrant communities, schools, community houses) to explore the possible codesign of the event and / or programs which celebrate Glenorchy's multicultural community and diversity, building community capacity in a sustainable model within the next 18-months toward a reshaped event in 2024.

This work would engage with the community around the aims of the Festival and how it might be reshaped to achieve Council's Community Plan, Corporate Strategy and Community Strategy objectives.

An internal working group to draw on internal expertise (Community, Economic Development, Infrastructure & Works, Work Health & Safety) would support this work and engage with funders throughout the codesign process.

It is proposed that Council officers work with community stakeholder groups to codesign smaller scale opportunities for 2023 (as delivered during 2022) to build toward a reshaped event for 2024.

It is proposed to use a part of the existing MTOTW budget to fund this work.

Glenorchy Carols

The first Glenorchy Carols event was held on the Council lawns in 1976 and has continued to be delivered through a variety of partnerships, though led by Council since 1996. The Glenorchy Carols have been supported by a GCC Working Group comprising of two Aldermen.

Like the MTOTW, the Glenorchy Carols event is unsustainable in its current format within the existing budget.

The infrastructure, contractor and advertising costs to hold the Carols increase each year. However, the budget has not been increased correspondingly. There are also additional requirements to meet WHS and risk management obligations, as well as community expectations of what the event should look like.

Costs have been reviewed to determine if savings could be made. The findings were:

- most of the infrastructure costs are essential to the running of the event, such as toilets, safety fencing, waste etc
- most of the contractor costs are also essential to the running of the event, including power and staging requirements. External contractors including - event production management, traffic management and other contractors are required to meet safety compliance
- performers are currently being paid at a minimal rate, and opportunities for well-known performers have already been missed because they cannot be paid within the capacity of the existing budget.

It should also be noted that event patronage is relatively low for the financial investment, with approximately 1000 -1500 people generally attending the event.

Annual Budget Allocation

- Carols - \$35,000 plus staffing
- as identified above the event has now outgrown the existing budget.

Options

1. cease the event and provide a grant(s) to community groups who wish to conduct their own events. This option still requires a Council staff member to create and oversee a grants process, and this has not been scoped at this stage. There is also potential that if Council funds a third party to conduct an event, it may be called upon to further assist.
2. cease to deliver the event completely and promote other community-based opportunities that exist eg: existing church services / carols events.

Proposed Action

Cease to deliver the event completely and trial an EOI process for the distribution of grants to assist community-based carols events.

Timeline: Immediately.

Resources required

A budget exists to accommodate this action. Administration of this process will need to be developed to ensure advertising, response and allocations can be made in time for December 2022.

ANZAC Day Memorial Service at Council Chambers

Council has organised an ANZAC Day commemorative service on the front lawns of Council for a number of years. This previously included a dawn service organised by the Glenorchy RSL, followed by a main service co-ordinated by Council. The main service was supported by the Glenorchy RSL and included a march from the Glenorchy RSL to Council.

The Glenorchy RSL closed in 2019. Since then, the main service has continued to be organised by Council without a march, and there has been no dawn service.

In recent years the Claremont RSL service has expanded and included a march which has been attended by the Mayor prior to the Council service.

Annual Budget Allocation

- ANZAC Day - \$6,780 plus staffing.

Options

1. cease to deliver the event completely and use current 2022/23 budget messaging to withdraw from the event
2. cease the event at Glenorchy as the Glenorchy RSL no longer exists and work with the Claremont RSL to support that event as the service for the whole LGA
3. continue to deliver the Glenorchy ANZAC Day service in 2023 and seek to develop a relationship with the Claremont RSL that will be of mutual benefit to the ANZAC Day services within the Glenorchy municipality in future years.

Proposed Action

Deliver the Glenorchy ANZAC Day service in 2023 and seek to develop a relationship with the Claremont RSL that will be of mutual benefit to the ANZAC Day services within the Glenorchy municipality.

Timeline: Immediately.

Resources Required

A budget exists to accommodate this action.

Delivery of Annual Community Awards, incl Glenorchy Citizen and Young Citizen of the Year

The Glenorchy Citizen of the Year Award has been presented annually at least since 1984. The awards have evolved over the years to include a young citizen, community group of the year, schools award and an all-abilities award. The awards are a strong recognition by Council of outstanding work in our community from citizens keen to improve the local government area.

The Citizen and Young Citizen of the Year were previously announced at Council's Australia Day Citizenship Ceremony. However, since 2020 the rebranded Community Awards have been held as a stand-alone event just prior to Australia Day. As a stand-alone event the exposure of reward recipients has been reduced and this should be a factor considered moving forward ie: how to maximise the profile of the event and recognition of award recipients.

The awards process is supported by a Council Working Group chaired by the Mayor of the day and comprising of three Aldermen.

It is worth noting that most LGA's across the state and nation hold annual Citizen of the Year announcements / ceremonies at the commencement of each calendar year, but as community sentiment changes around the celebration of Australia Day other alternative times of the year could be explored.

Annual Budget Allocation

- Community Awards - \$8,735 (the budget allocation includes the annual Australia Day Citizenship Ceremony) plus staffing.

Options

1. cease to deliver the event completely
2. continue to deliver the event with the existing budget in place
3. combine this event with the Council's annual Volunteer Awards event.

Proposed Action

To maximise the exposure of the event, minimise event costings and align Council's celebration of our communities' volunteers, trial delivery of the annual event in conjunction with the Volunteer Awards event in late May of each year.

Timeline: Immediately, thus preparing for the 2023 Awards Ceremony.

Resources Required

Existing resources are in place.

Delivery of Annual Volunteer Awards

Council has had a long tradition of holding an event to celebrate and recognise the wide range of volunteers who contribute to our community and their achievements, dating back more than two decades. This event normally coincides with national volunteer week (May), which celebrates the efforts of volunteers across the nation.

The most recent event saw approximately 70 volunteers recognised for their work within the Glenorchy community.

Annual Budget Allocation

- Volunteer Awards - \$4,430 plus staffing.

Options

1. cease the event completely and use current 2022/23 budget messaging to withdraw from the event
2. as outlined above, combine the event with the annual Community Awards process in May
3. retain the event as a stand-alone celebration in National Volunteer Week annually.

Proposed Action

Retain the event in National Volunteer Week annually and combine as a trial with the annual Community Awards.

Timeline: Immediately, thus preparing for the 2023 Volunteer Awards Ceremony.

Resources Required

Existing resources are in place.

Delivery of Citizenship Ceremonies

Australian citizenship is an important common bond for all Australians whether Australians by birth or by choice and lies at the heart of a unified, cohesive and inclusive Australia. Since the early 1950's local governments have conducted the majority of citizenship ceremonies on behalf of the federal department responsible for citizenship. Local governments are well placed for this welcoming role holding ceremonies proceeded over by the Mayor of the day to formally induct conferees as new Australian Citizens.

Proposed ceremonies for the coming year are:

- Tuesday ,20 September 2022
- Thursday, 26 January 2023
- Thursday, 30 March 2023
- Thursday, 6 July 2023
- Tuesday, 19 September 2023

Annual Budget Allocation

- Citizenship - \$4,900 (plus the above allocation for Australia Day) plus staffing.

Options

- continue to deliver Citizenship Ceremonies

Proposed Action

Continue to deliver Citizenship Ceremonies

Timelines: Immediately, the next ceremony has been booked for September 2022.

Resources Required

Existing resources are in place.

Issues identified by Review

The Review has identified several issues:

1. there are increasing compliance obligations upon Council when conducting events. Significant expertise is needed to account for and coordinate Work Health and Safety, planning, building, environmental health, traffic management and volunteer management requirements
2. there are increasing infrastructure costs when hosting events while budgets to deliver events are not eg: cost for staging, fencing, portable toilets, security etc.
3. there is little community benefit in Council simply duplicating activities already occurring across the municipal area
4. given Council's financial position and focus on services that are delivered, all event / awards activities must produce clear public benefit to justify their ongoing delivery by Council.

Consultations:

Consultation has occurred with the following internal stakeholders:

Executive Leadership Team
Director Infrastructure and Works
Manager Community
Community Department Coordinators
Manager Corporate Governance
Stakeholder Engagement Department

Human Resource / Financial and Risk Management Implications:Financial

Each event has an annual allocation as outlined above to support the delivery of the event (exclusive to staffing).

Opportunity exists to reduce expenditure in the future delivery of the Carols, ANZAC Day and Moonah Taste of the World Festival based on the outcome of the recommended actions. However, the extent of this cannot be quantified at this time.

Further, to enable the delivery of the activities recommended to be continued sustained budget allocation is required.

Human resources

Once Council has determined its appetite for delivery of Events and Awards as per the recommendations of this report, staffing allocations will be determined.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation				
Moonah Taste of the World – possible change to the previously developed format of the festival.	Moderate (C3)	Possible (L3)	Medium	A clear reset is required around the MTOTWF given the mounting costs. Clear communication and consultation with the community is required to find an agreeable path forward.
Glenorchy Carols – cease deliver of a Council run Carols event.	Moderate (C3)	Possible (L3)	Medium	Council still providing an opportunity to support groups who wish to conduct carols events is key to transitioning away from the delivery of this event.
ANZAC Day – Continue to deliver an event that duplicates an existing RSL supported event	Major (C4)	Likely (L4)	High	Any change with this event needs to be explored carefully in conjunction with the community as the event holds significant value to the Australian community.
Awards Ceremonies – combining the Volunteer and Community Awards ceremonies could be perceived as under valuing each award event.	Moderate (C3)	Likely (L4)	High	Communication needs to be clear identifying why Council holds award ceremonies, when they are held and maximising exposure for recipients.
Do not adopt the recommendation	M	L	H	

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
MTOTWF – Continue to deliver a full day festival that currently exceeds the budget provided to run the event.				The festival will overrun existing budget allocations and thus, reduction of the festival costs could be pursued leading to reduction in the festival outcomes.
Glenorchy Carols – Continue to deliver a Carols event that currently exceeds the budget provided to run the event.	Major (C4)	Likely (L4)	High	The event will overrun existing budget allocations and thus, reduction of the event costs could be pursued leading to reduction in the delivery of the event drawing criticism.
ANZAC Day – cease duplication of ANZAC Day services in the municipality.	Major (C4)	Likely (L4)	High	ANZAC Day events are delivered by state and local RSL's with support from local government areas. The Glenorchy area has a strong RSL delivering a service for the community in Claremont. Council support to ensure this service remains strong is a clear indication Council values and supports this important day on the Australian Calendar
Awards Ceremonies continue to be held separately thus duplicating effort and lessening the opportunity for exposure for the Citizen of the Year etc.	Moderate (C3)	Possible (L3)	Medium	Communications campaign is developed to ensure the Community Awards are understood and valued by the community.

Community Consultation and Public Relations Implications:

Community consultation

There has been no community consultation on the items in this report. However, the Moonah Taste of the World Festival is much loved by the broader community and every survey taken at the Festival highlights the high regard for the current format. Thus, the project plan will need to consider opportunity for community to be involved in any reimagination of the event.

Public relations

Council continues to review and refine its service delivery ensuring best public value for ratepayer outlay while balancing local government's role in the delivery of civic functions and events.

Recommendation:

That Council:

1. ENDORSE the undertaking of a full review of the Moonah Taste of the World Festival with a further report to be brought back to Council setting out options for the Festival in preparation for the 2023/24 budget process.
2. TRIAL an Expression of Interest process for community-run Carols events in the Glenorchy Municipality, replacing the Glenorchy Carols event previously run by Council.
3. DELIVER the 2023 Glenorchy ANZAC Day service in Glenorchy and seek to develop a relationship with the Claremont RSL that will be of mutual benefit to the ANZAC Day services within the Glenorchy municipality.
4. TRIAL a combined annual Volunteer and Community Awards ceremony (incorporating Glenorchy Citizen of the Year, Glenorchy Young Citizen of the Year, Community Group of the Year, School of the Year, Sports Achievement of the Year and All Abilities Award) during National Volunteer Week in May of 2023.
5. CONTINUE to deliver Citizenship Ceremonies in conjunction with the Federal Government Department for Immigration.

Attachments/Annexures

Nil.

10. COMMUNITY STRATEGY (2021-2030) ANNUAL REPORT 2021-2022

Author: Manager Community (Marina Campbell)
Community Development Coordinator (Jill Sleiters)

Qualified Person: Director Corporate Services (Jenny Richardson)

ECM File Reference: Community Strategy

Community Plan Reference:

Making Lives Better

We continue to be a safe, inclusive, active, healthy and vibrant community. We will focus on developing a hub of multiculturalism, arts and culture.

Strategic or Annual Plan Reference:

Making Lives Better

- Objective 1.1 Know our communities and what they value
- Strategy 1.1.1 Guide decision making through continued community engagement based on our Community Plan
- Strategy 1.1.2 Encourage diversity in our community by facilitating opportunities and connections
- Action 1.1.1.02 Support the operation of Council's Reference Groups
- Action 1.1.2.04 Implement year two actions from the Community Strategy
- Objective 1.2 Support our communities to pursue and achieve their goals
- Strategy 1.2.1 Encourage and support communities to express and achieve their aspirations
- Strategy 1.2.2 Build relationships and networks that create opportunities for our communities
- Strategy 1.2.3 Promote creative expression and participation and life-long learning as priorities for our communities
- Objective 1.3 Facilitate and/or deliver services to our communities
- Strategy 1.3.1 Directly deliver defined service levels to our communities
- Strategy 1.3.2 Identify and engage in partnerships that can more effectively deliver defined service levels to our communities

Leading our Community

- Objective 4.3 Build strong relationships to deliver our communities' goals.
- Strategy 4.3.1 Foster productive relationships with other levels of government, other councils and peak bodies to achieve community outcomes
- Action 4.3.1 Facilitate and engage with partners to advocate for the development of safe, liveable, affordable housing options in our City

Building Image and Pride

- Position Glenorchy as a welcoming community and the place to be
- Action 5.1.1 Investigate the Multicultural Hub model
- Action 5.1.1 Engage with our Aboriginal Community to develop a Reconciliation Action Plan

Reporting Brief:

Present the Community Strategy Annual Report 2021-22 progress aligned to the Community Strategy (2021-2030).

Proposal in Detail:**Overview**

The City of Glenorchy Community Strategy (**Strategy**) 2021-2030 (Attachment 1) is a strategy for a welcoming, safe, healthy and learning community and delivers on our Community's goal of *Making Lives Better*.

Council have previously received reports related to the Strategy; in June 2021 to review the draft and again in August 2021 where the Strategy was adopted.

Council uses a Community Development approach in delivering the actions of the Strategy. Council engages with residents, businesses, community groups and organisations utilising a blend of evidence based, community driven actions in which Council manage/leads (delivers), partners, advocates, facilitates, supports initiatives.

The Strategy informs all areas of Council activity, from wide-ranging plans and policies already in place, or developed during the term of the Strategy, through to delivery. Collective action across Council Departments is reflecting Council's values of *Together we are better* and is an intentional way of working together in sharing knowledge and resources to achieve the common goals in the Strategy.

The Strategy provides a clear focus for Council with four priority outcomes:

- Accessible, inclusive and diverse – we are a welcoming, accessible and inclusive community, caring for all.
- Safe – we are a safe community with a strong sense of belonging, ownership, and pride.

- Healthy – we are a healthy, thriving, vibrant and strongly-connected community.
- Education and learning for life – we are a community that is engaged in diverse learning opportunities to achieve our aspirations.

Future of Local Government Review Stage One Interim Report June 2022

The recently released Future of Local Government Review Interim Report has recognised the role of local government in addressing wellbeing through mental health services, cultural activities, and provision of sporting and active spaces. The report recognises the need expressed by community for a coordinated funding and service delivery approach, that allows for tailoring to local community needs. Local government and the community wellbeing sector identified the importance of information and knowledge sharing. The report emphasised that mental health is a key challenge to achieving community wellbeing and should be responded to by local government into the future. The top three areas of importance, identified across the stakeholder groups, are climate change and environment, human services and service delivery.

Implementation of the Strategy

All Council Departments have engaged in a staff workshop and one-on-one meetings to become familiar with the Strategy, its goals and the relevance to individual work areas, contributing to the overall success in implementing the Community Strategy.

This work has contributed to the implementation of the strategy and the development of the Community Strategy Action Plan. It represents the focus areas for Council, predominantly with the Community Development team taking the lead. The actions have been developed with a keen understanding of community priorities and Council's roles and capacity to respond. Each action is supported by research, planning and an understanding of the community needs and the current government and non-government service delivery framework.

Measuring success

Measures of success are developed as part of the Results Based Accountability (RBA) template, a project development planning tool. Measuring the community benefit of what we do means we can better understand efforts and outcomes, encourage involvement, and communicate opportunities and results more effectively. RBA is a best practice way to ensure outcomes are tracked and achieved. It takes a collective impact approach towards collaborating with local communities in making positive, sustainable change on complex social issues. RBA is a quality improvement framework that asks: how much did we do? how well did we do it? is anybody better off? Over time, accumulated RBA results determine how much change we are making at a population level and informs our decision-making processes.



Community Strategy Annual Report 2021-2022

The Community Strategy Annual Report 2021-2022 (as per [Attachment 2](#)) summarises the implementation of the Community Strategy in its first twelve months, as well as a broader summary of the last three months of the reporting year 2021-22.

The key outcomes including a story to highlight the measures of success within each priority area of the Strategy are as follows:

Accessible, inclusive and diverse

- Commenced planning toward the development of a Reconciliation Plan including engagement with multiple stakeholders,
- Delivered the Multicultural Hub,
- Signed Refugee Welcome Zone Declaration,
- Delivered a Refugee Week dinner and Advisory meeting at the Multicultural Hub,
- Supported Karadi Aboriginal Corporation NAIDOC Week events,
- Worked with the Access and Inclusion Reference Group to respond to access requests from the community, and
- Provided feedback on Stage Two Reform of the Disability Standards for Accessible Public Transport.

Measure of Success**Council facilitating opportunities for people with lived experience to have their say in community**

The Access and Inclusion Reference Group have worked with Council officers to provide advice that has provided a lived experience viewpoint on Council services and projects as well as community access issues including:

- responded to access issue request in Chigwell
- responded to Eureka Club house access enquiries regarding parking issues
- responded to access issue raised in relation to the YMCA carpark
- provided feedback on Stage 2 Reform of the Disability Standards for Accessible Public Transport
- corresponded to Redline Coaches regarding improving accessibility in the City; and
- commenced planning a Southern Access Forum with Clarence and Hobart Councils where the topic will focus on how services can improve their accessibility.

Safe

- engaged key stakeholders in responding to CBD Safety, including the development of a Community Action Plan
- researched best practice youth spaces and programs
- delivered the weekly Safer Communities project at Salvos (see measure of success highlighted below)
- made submissions to Government and Liquor Licensing regarding the Responsible Gambling Mandatory Code of Practice and Gaming Control (Community Support Fund) Regulations 2022
- delivered Full Gear Motorbike Safety programs at Bucaan Community House and supported pilots in the north of the State and Derwent Valley as per the funding agreement (see measure of success highlighted below)
- contributed to the development of the draft State Government Housing Strategy, and
- commenced the Greater Hobart Sparking Conversations-Igniting Action bushfire resilience project.

Measure of Success**Council working with Glenorchy Salvos to deliver a valued community project**

Glenorchy Salvos expressed an interest in starting up a Thursday community art session and GCC Safer Communities Officer asked to become a part of 'Team Thursday'. Initially no food was provided on a Thursday at Salvos; the need became apparent as the Community Development Officer noticed that people were arriving at the art workshops hungry. So, food soon became an important part of the fellowship as we made art and shared food together.

Word spread quickly in the community about the meals; and those joining us for food also started joining us for art - providing a valuable opportunity for people to engage in moments of self-exploration and self-expression. A sense of family and safety has progressively developed as people built trust, insight and understanding as they share the stories of their lives, both past and present. People started bringing musical instruments along, singing started, the sense of harmony and inclusion began to grow and continues to grow and strengthen every week. Thursdays provide an opportunity to gain genuine insight and understanding as to the needs, challenges, and successes of some of the most vulnerable people in our community.

The success of this initiative is apparent to all who attend; and the project will continue as Council's Safer Communities Officer supports the initiative having secured intermediate funding from, National Motor Vehicle Theft Reduction Council and is now seeking longer term financial support.

Council working with Bucaan Community House to deliver a road safety program

The Full Gear Motorcycle Safety program was launched by Glenorchy Council and Bucaan Community House in 2017 in response to concerning road safety statistics that showed young people were over-represented in crashes and fatalities, and community concern about unlicensed and dangerous riding in the Chigwell area. The program is funded by the Department of State Growth with a Full Gear Project Officer employed by the funding at the Glenorchy City Council, 1-day per week.

This innovative program is co-designed by young people and encourages participants to engage positively in motorcycle road safety education. In exchange, participants receive help to overcome the cost of obtaining a motorbike licence - a common barrier for many young people. The program contributes \$400 toward safety gear and is supported by AJL Training, Legal Aid, and the Motorcycle Riders Association.

Since 2017 the outcomes from this program have been significant and positive for individuals as well as the broader community in Southern Tasmania. Of the 75 participants in previous Full Gear programs, 100 per cent said they made positive changes to their behaviour as a result of participating in the program. From humble beginnings in Chigwell, the program has expanded to New Norfolk, Gagebrook, and the City of Launceston. Many young people have benefited in finding meaningful local employment, with a new ability to attend early, late and regular shifts or job

interviews. Graduates have become advocates and role models for road safety in the community.

In early 2022, the Department of State Growth approved a 1-year pilot of the Learner (L's) program in Launceston, delivered by the Launceston City Council, and a 1-year pilot of a Provisional (P's) program in Glenorchy with Council's Full Gear Project Officer set to deliver this program to 12 participants (from Chigwell and 4 participants from Gagebrook) in November 2022. The P's program will elevate the focus to advanced riding skills, bike maintenance and budgeting to understand the long-term costs of safe motorbike riding including gear, petrol, insurance and bike maintenance. On completion of the program, participants have the opportunity to complete the check ride and pre-provisional course at AJL Training, with costs covered by the Full Gear program. Full Gear graduate, Jemimah worked casually in a shopping centre before the Full Gear program and now works full-time in aviation safety at Hobart Airport. She holds a full motorcycle licence and commutes daily on her motorcycle. "None of that would have happened at all without having a learner's licence to start with" Jemimah said.

Healthy

- Delivered the HAPPY Youth Mentor Program at Montrose Bay High School (see measure of success highlighted below),
- Delivered the Mental Health First Aid Instructor Course to train 10 new facilitators to increase community capacity to support people with mental illness, and
- Commenced the partnership project with Volunteering Tasmania-Leading Mental Health in Volunteer organisations.

Measure of Success

Council working with Montrose Bay High School to deliver the HAPPY program

The Healthy, Active, Presentation, Programs for Young people (HAPPY), funded by the Alcohol and Drug Foundation (ADF) is being delivered by Council, in partnership with Montrose May High School, to help engage young people, who have disengaged, are on the verge of not attending school or who are being transitioned back into mainstream school, with Mentors who come from different backgrounds and with different skillsets including sports, IT, Garden care etc. To-date there have been sessions run on leadership, team work as well as cooking and sports sessions. Council's Healthy Communities Officer is a mentor as well as oversees the mentors and the program. Since the implementation of the program the school have reported:

- selected students calmer in the HAPPY activity than in mainstream schooling
- a willingness for selected students to open up (trust) their mentors
- an eagerness to be at school the days that the mentor program is on

- students request to be a part of the program
- students have enjoyed doing different activities they may not ordinarily get the opportunity
- students have enjoyed the interaction with adults who are not ‘teachers’
- bonds have been created between students within the program, and
- an increase in attendance by majority of the group.

Education and learning for life

- establishment of the funded 26TEN Community Project including promoting the value of Language, Literacy and Numeracy (LLN) to the community through pop-ups at Northgate, Claremont Plaza, the Jobs Hub Expo, the Nyrstar newsletter, Glenorchy Rate Payers (21,000) notices, launch of Glenorchy Reads, and through a 26TEN Steps Community workshop and presentation at Golden Years School for Seniors (see measure of success highlighted below), and
- delivered the weekly School for Seniors program at the Golden Years Club.

Measure of Success

Council delivering the 26TEN Community Program (an 18-month funded program which includes the funded 26TEN Community Coordinator position).

The Glenorchy 26TEN Community Coordinator has delivered several 26TEN Literacy awareness sessions with one of the participants now working through an online course to become a literacy tutor which will enable them to then work in the Glenorchy community helping others and another participant, who is from a local business in Moonah, has since registered the business as a 26TEN Member and is looking at ways to support their clients in literacy and numeracy.

Council support to School for Seniors and Golden Years Club

Council’s Community Development officers have supported the Glenorchy School for Seniors to successfully transition from Adult Education (Glenorchy Library) into the Golden Years Club. The School for Seniors now hosts weekly sessions as a part of the Club’s regular program. Council is supporting the process for new volunteers to run the program, whilst supporting the Club as a whole to increase events that support lifelong learning and social opportunities for older people of Glenorchy including concerts and health promotion events. The increase in membership has seen an increase in the Club’s revenue which will also enhance the Clubs sustainability and opportunities.

Consultations:

Mayor and All Aldermen
General Manager
Executive Leadership Team
Community Department
Community Engagement Officer
Recreation and Environment Coordinator
Urban Services Coordinator
Operations and Maintenance Supervisor
Manager Property, Waste and Environment
Manager Customer Services
Manager Works
Manager Corporate Governance
Manager Infrastructure, Engineering and Design

Human Resource / Financial and Risk Management Implications:

As this is a progress report, there are no material, human or financial risks.

Community Consultation and Public Relations Implications:

Community consultation

There has been a wide range of community engagement in the development and confirmation of the Community Strategy.

Public relations

The Community Strategy will have positive public relations implications for Council as it will provide a clear direction for community members and stakeholders on the identified priority issues and how Council will work with community and stakeholders toward addressing these.

Recommendation:

That Council:

1. RECEIVE and NOTE the attached report on Community Strategy Annual Report 2021-2022

Attachments/Annexures

- 1 Community Strategy 2021-2030 FINAL



- 2 Community Strategy (2021-2030) Annual Report 2021-2022



11. PROCEEDS OF PROPERTY DISPOSAL - SUMMARY REPORT

Author: Manager Property Environment and Waste (Luke Chiu)
Recreation and Environment Coordinator (Jasmine Young)

Qualified Person: Director of Infrastructure & Works (Emilio Reale)

ECM File Reference: Council Properties - Disposal and Sale

Community Plan Reference:

Making Lives Better

We continue to be a safe, inclusive, active, healthy and vibrant community.

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

Strategic or Annual Plan Reference:

Making Lives Better

Objective 1.1 Guide decision making through continued community engagement based on our Community Plan

Objective 1.2.2 Build relationships and networks that create opportunity for our communities

Objective 1.3.2 Identify and engage in partnerships that can effectively deliver defined service levels to our communities

Action 1.1.2 Implement the Glenorchy Community Strategy

Leading Our Community

Objective 4.1 Govern in the best interests of our community

Objective 4.2 Manage our resources to achieve community outcomes

Objective 4.3 Build strong relationships to deliver our communities' goals

Strategy 4.3.1 Foster productive relationships with other levels of government, other councils and peak bodies to achieve community outcomes

Reporting Brief:

To provide a summary of land disposals under the *Proceeds of Property Disposals Policy* from 31 August 2020 until 30 June 2022 including the status of reserves for the proceeds of disposal.

Proposal in Detail:

The *Proceeds of Property Disposals Policy* (**the Policy**) was adopted by Council on 31 August 2020.

It was established to provide greater transparency and consistency in the use of funds from sales of all Council land. The Policy aims to increase the overall benefit of open space in the municipal area by redirecting proceeds from underperforming sites into new, improved or more accessible open space that are fit for purpose.

The Policy establishes two dedicated reserve funds for sale proceeds that meet specified criteria:

- the **Property Disposals Reserve Fund** - to be used exclusively for the acquisition, development, improvement and/or accessibility of open space, and
- the **Special Projects Reserve Fund** - to be used exclusively for special projects approved by Council.

Clause 14 of the Policy requires regular reporting of the status of these reserves. This is the first such report.

Under the Policy, proceeds of Council land sales would be apportioned as follows:

Land sold for <u>less than \$1 million</u>			Land sold for <u>\$1 million or more</u>
Land entirely zoned or designated 'open space'	Land partially zoned or designated 'open space'	Land with no open space zoning or designation	
100% of net proceeds to Property Disposals Reserve Fund.	Pro-rata allocation of net proceeds to Property Disposal Reserve Fund and Special Projects Reserve Fund, based on percentage which is open space	<ul style="list-style-type: none"> • 25% of net proceeds to Property Disposals Reserve Fund and • 75% to Special Projects Reserve Fund • unless otherwise designated by Council. 	Council to determine. Can: <ul style="list-style-type: none"> • apportion between Reserves, or • dedicate to specific projects, programs or uses with community benefit • decide a combination of the above.

Below is a summary advising the status of the funds including any disposal of land and expenditure of funds since the Policy was adopted on 31 August 2020. A breakdown table of the proceeds of these sales can be found in Attachment 1.

31 August 2020 – 30 June 2021

Five properties were sold during this period totalling to **\$664,955.73**.

\$498,716.80 was allocated to the Special Projects Reserve fund, and

\$166,238.93 was allocated to the Property Disposals Reserve fund.

Nil expenditure occurred during this period.

1 July 2021 – 30 June 2022

Nil properties were sold during this period.

One property was purchased during this period – 7 Peltro Street Glenorchy.

At the Council Meeting of 31 August 2021, the Mayor made the following public statement as to the rationale for that purchase:

“7 Peltro Street was seen to be a strategic acquisition of land that aligns with the goals which are set out in our Greater Glenorchy Plan. It is adjacent to the transit corridor and for that reason we thought it would be strategic for Council to purchase the land as detailed in the rationale which was provided to Council in the meeting report.”

\$475,000 was spent to purchase 7 Peltro Street from the Special Projects Reserve to purchase this property. This left a balance of **\$23,716.80** in the Special Projects Reserve fund.

The balance of the proceeds from property sales as of 30 June 2022 is **\$189,955.73**

\$166,238.93 remains in the Property Disposals Reserve fund, and

\$23,716.80 in the Special Projects Reserve fund.

Derwent Entertainment Centre (DEC) and Proceeds of Property Disposal Policy

In 2018 and 2019, Council commenced a disposal of public land process under s. 178 of the *Local Government Act 1993* for both the DEC and Wilkinsons Point.

After considering objections, Council resolved on 20 August 2018 to dispose of the Derwent Entertainment Centre (DEC) and on 29 April 2019 to dispose of Wilkinsons Point, except for land adjacent to the foreshore, maintained for public access to the foreshore and continued road access via Loyd Road.

Council made the official decision to sell the DEC and Wilkinsons Point to the Tasmanian Government in February 2020, ultimately achieving a sale price of \$8 million. After deducting costs associated with the sale, the net proceeds to Council were \$7,933,699. The sale settled on 4 November 2020.

In connection with the sale, Council committed up to \$2.4 million of the proceeds to the upgrade of Loyd Road as part of its future development, meaning the net proceeds from the sale are approximately \$5.6 million.

Council adopted the Proceeds of Property Disposal Policy in August 2020, after the agreement to sell the DEC and Wilkinsons Point had been reached. Under this Policy, Council is required to apportion the net proceeds from the sale of public land and Council properties to either, or both of, a Property Disposals Reserve Fund and/or a Special Projects Reserve Fund.

Clause 5(b) of the Policy, provides that for land which is sold for \$1m or more (i.e. the DEC sale):

“...Council is to allocate the proceeds by:

- i) apportioning the proceeds between the Property Disposals Reserve Fund and/or the Special Projects Reserve Fund in percentages it deems appropriate, or*

- ii) *ii) directly allocating the proceeds to specific Council projects, programs or uses (including capital works and maintenance) which provide a benefit to the community, or*
- iii) *iii) a combination of (b)(i) and (ii)."*

The funds from the sale of the DEC and Wilkinsons Point have not been formally allocated to a Special Projects Reserve Fund or the Property Disposals Reserve Funds. However, they have been deposited into a separate term deposit account which is currently earning interest.

- Clauses 7 to 12 of the Policy sets out how funds in the Property Disposals Reserve Fund are to be spent
- Clause 13 of the Policy sets out how funds in the Special Projects Reserve Fund are to be spent.

While the funds have not been formally allocated to the Reserve, the conditions for expenditure are governed by the Policy and require Council's express prior consideration.

Having considered the intent and requirements of the Policy, Council, at its December 2021 meeting, resolved to allocate up to \$3,003,962 from the DEC sale proceeds to the Tolosa Dam reintegration project. This commitment results in the remaining proceeds from the DEC sale being \$2.496 million. The matter was considered in closed Council under Regulation 15(2)(b) of the *Local Government (Meeting Procedures) Regulations* because it contained sensitive information that formed part of a negotiation then afoot with TasWater to resolve respective funding contributions to the project.

Consultations:

Director Infrastructure and Works
Executive Leadership Team
Manager Property, Environment and Waste
Chief Financial Officer
Financial Operations Coordinator

Human Resource / Financial and Risk Management Implications:

Financial

The report does not propose any financial expenditure or revenue, but rather provides a summary of revenue and expenditure to date.

Human resources

There are no material human resources implications.

Risk management

The report is for noting only. There are no material risk management implications.

Community Consultation and Public Relations Implications:

Community consultation

Community consultation was not undertaken for the development of this report. However, since the Policy was endorsed, Council has undertaken extensive consultation and engagement around potential land disposals. During that process, it has emerged that the community has a strong interest in finding out how and where land sales revenue would be spent. The Policy and this report are to provide this information.

Public relations

There are not expected to be any material public relations impacts.

Recommendation:

That Council:

1. RECEIVE and NOTE this report on the Proceeds of Property Disposals for the period from 31 August 2020 to 30 June 2022.

Attachments/Annexures

- 1 Property Sales and Aquisition Table 2020 - 2022



ECONOMIC

Community Goal – Open for Business

12. REALLOCATION OF CAPITAL WORKS FUNDING FROM THE LOCAL GOVERNMENT LOAN PROGRAM

Author: Director Infrastructure and Works (Emilio Reale)

Qualified Person: Director Infrastructure and Works (Emilio Reale)

ECM File Reference: Capital Works

Community Plan Reference:

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

The communities of Glenorchy will be confident that Council manages the community's assets soundly for the long-term benefit of the community.

Strategic or Annual Plan Reference:

Leading Our Community

Objective 4.1 Govern in the best interests of our community

Strategy 4.1.1 Manage Council for maximum efficiency, accountability, and transparency

Objective 4.2 Prioritise resources to achieve our communities' goals

Strategy 4.1.2 Manage the City's assets soundly for the long-term benefit of the community

Strategy 4.2.1 Deploy the Council's resources effectively to deliver value

Reporting Brief:

To recommend the reallocation of funding from the Local Government Loan Program to alternative projects.

Proposal in Detail:

Background

In June 2020, in response to the COVID-19 pandemic, Council agreed to bring forward ten projects from the Economic Development Strategy to stimulate economic activity in sectors hardest hit by the COVID-19 pandemic. Two of the projects brought forward were the Greenshoots micro-business incubator project and the Zinc Link pathway project.

The 2020/21 Budget Estimates, considered and approved by Council at a Special meeting on 19 June 2020, foreshadowed the intention to fund the Economic Recovery Program through a \$5 million loan from State Government's \$200 million Local

Government Loan Program. The Greenshoots and Zinc Link projects were funded under the Local Government Loan Program.

As part of the Capital Works Status report presented to Council at the 25 July 2022 Council meeting, it was recommended that the Greenshoots and Zinc Link projects not progress and be withdrawn from Council's future capital works programs.

Council resolved to: ...

2. *APPROVE the withdrawal of the Economic Recovery Projects, Greenshoots and Zinc Link from Council's 2022/23 capital works programs, but retain Zinc Link project for future consideration.*
3. *DIRECT the General Manager to bring a report to the 29 August Council meeting investigating the potential to substitute suitable capital projects to replace the Greenshoots and Zinc Link projects under the State Government's Local Government Loans program.*

Alternative Project Considerations

Council officers sought and received advice from State Treasury that the Local Government Loan Program funds, drawn down for the Zinc Link and Greenshoots projects could be reallocated to other projects if they continued to meet the criteria in the Local Government Loans Program Guidelines and Council was not requesting additional funds.

Council officers considered several alternative projects. The main factors considered were projects that are close to being 'shovel ready' and projects that could deliver the best results for the community based on the community's priorities received in a survey conducted during the budget setting process.

Council officers are recommending the following alternative projects which fall within the parameters of the Treasury advice:

Tolosa Street shared pathway project

The project that best meets these factors is a proposal to improve accessibility and safety in the city by constructing a shared pathway in Tolosa Street. This would provide connections to the existing on road cycle lanes, which currently terminate at the entrance to Dominic College, extending to the entrance of Tolosa Park. The community survey strongly indicated a desire for more active transport options, additional shared tracks and trails and improved, safe infrastructure and environments.

The new recommended shared path project is listed in the Greater Hobart Arterial Commuter Cycling Network Plan, along with Zinc Link, and provides numerous benefits including:

- road widening to reduce congestion during pickup and drop-off at Dominic College
- improving safety by providing a pathway for students being picked up on Tolosa Street as well as a hard stand waiting area for the Metro bus stop

- extension of cycling facilities to Tolosa Park by connecting to the existing on road cycle lanes that currently terminate at the entrance to Dominic College; and
- providing shared path facilities connecting to Tolosa Park and the Glenorchy Mountain Bike Park.

Glenlusk Road and Collinsvale Road Flood Mitigation

Another nominated project to allocate this funding to is a flood mitigation project at Glenlusk Road and Collinsvale Road. Council has an existing project designed to modify the overland flow path and upgrade stormwater infrastructure at Glenlusk Road, near the junction with Collinsvale Road, Berriedale. During large rainfall events, stormwater from Collinsvale Road above, overwhelms the current drainage infrastructure, and floods the downstream properties on Glenlusk Road, causing damage to buildings.

During the detailed investigation and design for this project, it has become apparent that further flood mitigation works are also required on Collinsvale Road. This will be achieved through the installation of kerb and channel on the bottom side of Collinsvale Road to capture and direct the overland flow from the mountains above. The benefits from this project include:

- reduction in flood damage to multiple private properties on Collinsvale Road and Glenlusk Road
- reduced maintenance requirements by removing the need to maintain and clear roadside table drains
- reduced maintenance clean ups following storm events; and
- improving the condition of transport assets on Collinsvale and Glenlusk Road.

Both the shared pathway and the flood mitigation projects are in the final design phase and estimated costs are within the loan amount that has been drawn down of \$520,000. The shared path project could be commenced after the transportation of a large quantity of fill that is being delivered to the Tolosa Park Dam site. The transportation of this material will be taking place from August to November 2022.

Consultations:

- Assistant Director Government Finance and Accounting Branch Department of Treasury and Finance
- Dominic College
- Salesians (Domenic College landowners)
- Cycling South
- Council's Executive Leadership Team
- Manager Infrastructure, Engineering and Design
- Manager Property, Environment and Waste
- Manager Works

Human Resource / Financial and Risk Management Implications:Financial

Council officers have established that these projects are able to be funded from the Local Government (interest free) Loans Program. As final designs are not yet completed a precise final cost cannot be provided, however, the estimated costs are within the loan amount that has been drawn down of \$520,000.

It is important to note that for every new asset created by Council there will be additional, ongoing operational costs. New assets should therefore be treated as a new service to the community which incurs additional cost to manage and maintain.

On current estimates and past experience, the cost of new assets to Council's ongoing operational budget over the life of the asset is around 2.5% for maintenance and 2.5% for depreciation. This could be equated to a percentage of rates that need to be allocated to keep new assets in a good state of repair and renewed when they reach the end of their useful life.

Delivery of a capital works program within budget is essential to ensure that Council is financially sustainable, and that Council's assets are being renewed, maintained and developed to meet the current and future needs of the Glenorchy community.

Human resources

The delivery of the capital works program (including project management of outsourced works) is managed within Council's existing resources.

Risk management

Council must plan and deliver a suitable capital works program to ensure that its assets are able to service the needs of the community. Council's reputation and the community's amenity would suffer if assets and service levels are not maintained at necessary standards. The consequence of inadequate maintenance and upgrade of capital assets will be increased costs in the future.

Risks associated with Council's financial expenditure and sustainability are managed through the process for developing Council's annual budget and are monitored through ongoing reporting.

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	Severe (C5)	Unlikely (L1)	Medium	Budget and LTFMP formally reviewed during the year. Prudent debt management and consistent monitoring of financial conditions enabling an appropriate response. LTFMP reviewed annually and adjustments made in future budgets to account for any unforeseen events. The current LTFMP forecasts ongoing modest rate increases.
Ongoing substantial budget deficits leading to depleted cash reserves as a result of changes to economic conditions or other unforeseen events, leads to a loss of financial sustainability or the need to borrow or increase rates above community expectations.				
Further economic changes result in estimates that are not materially accurate, leading to a need to revise estimates either up or down again during the year.				
Suppliers, contractors and service providers are unable to provide goods and services or at competitive prices.	Minor (C2)	Possible (L3)	Medium	Continued prudent debt management and consistent monitoring and reporting of financial conditions, enabling an appropriate response.
Damage to Council infrastructure from unpredictable events resulting in significant costs to repair or replace.	Minor (C2)	Possible (L3)	Medium	Robust procurements to engage with a broad range of potential suppliers and service providers to minimise dependencies.
	Major (C4)	Unlikely (L2)	Medium	Limited insurance coverage in place for some events with Council accepting risk of a significant event where other financial support is not made available (e.g. State Government).
Do not adopt the recommendation	Major (C4)	Likely (L4)	High	A further report and revised recommendation is brought to Council as a priority, addressing any concerns raised by Aldermen.
Budget estimates for the 2022/23 year would not reflect the actual position, leading to less effective financial management and potential breaches of the Act or accounting standards				

Community Consultation and Public Relations Implications:

Community consultation

Community consultation is undertaken on specific projects as required. There has been some community engagement undertaken via the budget community survey to determine the most suitable projects desired by the community and the final outcomes to be achieved. Further information regarding these projects will be provided to the community if they are endorsed by Council.

Recommendation:

That Council:

1. RECEIVE and NOTE the report on the reallocation of the Local Government Loan Program funds.
2. ENDORSE the reallocation of \$520,000 in Local Government Loan Program funds from the Zinc Link (\$200,000) and Greenshoots (\$320,000) projects to the Tolosa Street shared pathway project and the Glenlusk Road-Collinsvale Road flood mitigation project, totalling \$520,000.
3. APPROVE the General Manager to undertake the necessary variation process with State Treasury to substitute the Zinc Link and Greenshoots projects with the Tolosa Street shared pathway and Glenlusk Road flood mitigation project.

Attachments/Annexures

Nil.

GOVERNANCE

Community Goal – Leading our Community

13. SUBMISSION TO FUTURE OF LOCAL GOVERNMENT REVIEW

Author: General Manager (Tony McMullen)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference: Local Government Reform

Community Plan Reference:

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

The communities of Glenorchy will be confident that Council manages the community's assets soundly for the long-term benefit of the community.

Strategic or Annual Plan Reference:

Leading Our Community

Objective 4.3 Build strong relationships to deliver our communities' goals.

Strategy 4.3.1 Foster productive relationships with other levels of government, other councils and peak bodies to achieve community outcomes.

Reporting Brief:

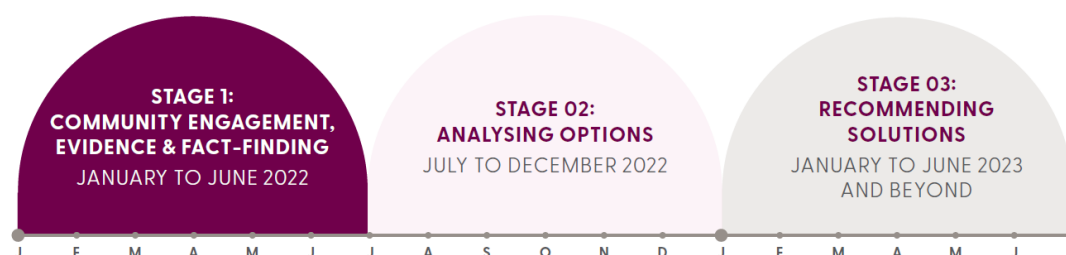
To seek Council's endorsement of a submission to the Future of Local Government Review on the Local Government Board's Stage 1 Interim Report following completion of the Community Engagement Stage of the Review.

Proposal in Detail:

Introduction

The State Government commissioned the Local Government Board under the Chairmanship of Sue Smith to undertake a Future of Local Government Review. The Review is expected to take approximately 18 months to complete.

There are proposed to be three, six-month phases to the Review:



Council authorised a submission to the review at its meeting on 26 April 2022. This was submitted on 2 May 2022 ([Attachment 1](#)).

The Board has now completed Stage 1 of the Review and has published an interim report detailing the outcomes of the Community Engagement: Evidence and Fact-finding Stage.

Refer to:

- letter from the Minister to the Mayor ([Attachment 2](#))
- an Executive Summary ([Attachment 3](#))
- a full Interim Report ([Attachment 4](#))
- a Community Update ([Attachment 5](#))
- appendices which outline the feedback received from consultation ([Attachment 6](#)).

The report largely summarises the feedback from the consultation undertaken over the last 6 months and suggests the things the Board will be exploring in Phase 2.

The Board has invited submissions on its Interim Report.

Some key themes that come through in the Interim Report are:

- the process is not simply about amalgamations. The Board is looking at the best role that future local governments can play in the Tasmanian community. This mean councils could look quite different in future.
- The Board wants to explore whether some services could be delivered more economically at a larger scale – including mentions of corporate and infrastructure areas.
- The Board is interested in whether planning services could be done differently - to address the tensions that elected members currently face between their community representative roles and their Planning Authority roles.
- The Board wants to look at how local governments can be better financed to deliver the required services to their communities.
- The Board wants to make clearer Council's role in terms of the welfare of the community.
- The Board wants to improve the governance and reputation of the local government sector.
- The Board wants to consider local government's role in areas such as climate change and economic development.
- The Board wants to strengthen the way councils work with other tiers of government to get better overall community outcomes.

The deadline for comments is 25 August 2022. Officers have sought and obtained an extension until 30 August 2022 to enable a submission to be formally considered at this meeting.

The Board has made it clear that there will be further opportunities for comment as the process continues.

Submission

Glenorchy City Council thanks the Local Government Board for the opportunity to make a submission to the Future of Local Government Review on the Stage 1 Interim Report following the Community Engagement Stage of the Review.

Delivery of services at scale

Council notes the Board's desire to explore whether some services, such as physical infrastructure or corporate services could be delivered more economically at a larger scale.

The potential for economies of scale to be achieved in the delivery of some Council services is certainly worthy of further exploration. On the face of it, the case for such larger service bodies is generally justified by:

1. improved economies of scale offering more efficient and effective services where local knowledge is not required
2. workforce benefits – addresses skill shortages, career opportunities, greater depth, etc
3. improved strategic planning outcomes.

To an extent this is already happening – as witnessed by the Southern Council's development of a new waste management joint authority.

A cautionary approach is necessary, though, in too hastily rushing to the externalisation of such services from Councils as the means of achieving those economies of scale until the following questions and challenges are capable of being satisfactorily addressed:

- if core infrastructure and corporate services activities are carved out, there is a risk of loss of local control. To what extent would a Council's self-determination powers remain in the influencing the direction of those activities? This will depend upon the nature of the changes wrought.
- if a scaled-up functional service provider is delivering services across multiple Council areas, how will the inevitable resource allocation priorities be determined? And what will the service standards? Will they be made uniform or will there continue to be differential service delivery depending on a council area's capacity to pay?
- it is suggested that some form of a client-provider split would need to be retained with sufficient "in-house" capability and professional expertise to enable properly qualified oversight of strategic objective setting, procurement,

contract management and service delivery. To what extent would this create a duplication in resources that frustrates any economies of scale?

- if core infrastructure and corporate services activities are carved out, there is also a question as to whether the remnant council would retain a sufficient critical mass. In this Council's situation, if both of those functions were fully externalised, that would mean nearly a two-thirds reduction in Council staff. The risk of going too far is that the viability of the remnant council is undermined - turning it into a glorified progress association.
- if core infrastructure and corporate services activities are carved out, there is a question as to the funding model. Much of Council's revenue comes from rates associated with the physical services provided to properties. If this is externalised, how is the remnant council to be sustainably resourced?
- if core infrastructure and corporate services activities are carved out, there is also the potential for a loss of the scope economies that currently exist in local government. By way of example, assessment of a subdivision proposal typically requires planning assessment, development engineering assessment, open space assessment, environmental and natural values assessment, possibly heritage assessment, inspection of progress of works, asset pickup, accounting for bond and cash-in-lieu payments and the subdivisional layout affects community connection and health outcomes. These activities all take place within this Council currently. If, for instance, planning, infrastructure, corporate services and community wellbeing activities were to take place in different organisations, there would need to be a complex set of integrations created to compensate for the loss of the current scope economies.
- if core infrastructure and corporate services activities are carved out, how will the chain of accountability to the community be maintained – given it will likely be longer, more complex and at arm's length? In the case of TasWater, for example, while there is an owners' representatives group, ultimate responsibility rests with an independent board the first duty of which is to make decisions in the best interests of its own organisation – not of the individual council owners or their communities.
- past experience with these models has been more mixed. This Council's experience with past water and sewer reform was to see millions of dollars in lost net revenue, which is still not compensated for by current investment earnings. Our observation is of a pooling of local government assets to enable investment in system-wide improvements elsewhere in the State outside of this Council's boundaries – representing a wealth transfer from our residents to residents elsewhere in the State.

A worthwhile case study to evaluate would be On Stream – the common services corporation created at the time of the first tranche of water and sewer reform. This organisation, which was created to provide common services to each of the three

regional water and sewer corporations is understood to have been unsuccessful. It would be beneficial to the Future of Local Government Review process to learn from what might have occurred.

This Council embraces partnerships – and is committed to its obligations under the Greater Hobart Act, within the Greater Hobart Strategic Partnership and through the Hobart City Deal as well as its membership of and participation in the Local Government Association of Tasmania. However, necessarily, these partnerships often entail a certain ceding of control and greater organisational and political complexity in seeking to achieve common objectives.

Planning

The Board is interested in whether planning services could be done differently - to address the tensions that elected members currently face between their community representative roles and their Planning Authority roles.

Such an approach would be generally consistent with the approach of the former Development Assessment Forum - a national body under previous Federal governments of both persuasions - which advocated for the separation of strategic land use planning and development control functions.

It is important that the elected Council retains its role in strategic land use planning – as decisions made in this field affect the community's development rights and require the political legitimacy of elected members to make those balancing decisions.

The continuing presence of the Tasmanian Planning Commission would enable wider strategic co-ordination to be managed.

However, statutory planning is a highly technical and contested space. It involves implementation of the planning scheme (which includes the local planning provisions schedule endorsed by elected members).

Elected members are placed in an unenviable position in the statutory planning domain. They are elected as community representatives by the community. However, community members rarely understand that elected members “wear a different hat” when acting as part of a planning authority. This can sometimes place elected members in a conflicted situation – between their obligations to the community and their obligations to a statutory authority.

Alternative models could include:

- to provide full delegation to accredited Council employees to make statutory planning decisions, thus removing elected members from this situation of conflict. This would require strong statutory protection to ensure assessors and decision-makers were not exposed to undue influence or coercion.
- to set up some sort of joint or statutory authority either at local government or supra-local government level. This model would need to address the loss of scope economies identified above in terms of how to source all of the internal application referrals that take place within a Council – in terms of development engineers, traffic engineers, open space specialists, EHOs, heritage officers and

the like – which might prove more difficult to externalise. Funding for such a model would need to be determined.

- to set up development assessment panels comprised of majority technical experts – possibly with the potential to include lay elected members – to provide a community perspective on decisions. Funding would need to be determined and again, the loss of scope economies would also need to be addressed.

Financial sustainability

The Board wants to look at how local governments can be better financed to deliver the required services to their communities.

Council restates its earlier submission on this aspect of the review:

The principle that the the design of local government should provide for economies of scale and scope, maximising the efficient use of resources to provide an improved range and quality of services, and value for ratepayers on a sustainable basis is a more challenging proposition and further from our Council's lived experience. Council's daily reality is to confront the difficulty of balancing increasing expectations of ratepayers and other community members and stakeholders for increased scope and quality of services against their capacity to pay to support that service offering. On the contrary, Council is under pressure to further focus its service offerings in order to achieve financial sustainability.

It has long been recognised that local government is the closest tier of government to the community. This has made the sector an obvious past target for cost shifting from other levels of government. It is important to ensure in any future discussion about increases in the scope of local government's responsibilities that there are additional revenue streams set aside to enable financial sustainability to be maintained.

Another area of difficulty for local government is the receipt of unsolicited capital grants – often flowing from election periods. On the face of it, these windfall cash injections appear to be a bonanza. However, grants often require a significant co-contribution which imposes further budget stress and diverts funding effort away from renewal of existing assets and towards new and upgrade works. There is also a “feedback loop” putting further pressure upon the operating budget as the stock of assets is added to, thus increasing depreciation, maintenance costs and asset write-off.

In the context of increased efficiency, there could be thought given to pooling procurement for common technologies and contracts, and pooling staff (i.e. pooling local government staff for non-location specific roles such as procurement, HR, legal, payroll).

At present, each Council seems to use different processes, structures and technologies, and there could be much gained through economies of scale – without resort to structural change.

Community wellbeing

The Board wants to make clearer Council's role in terms of the welfare of the community.

There is significant cross-over in this area with many councils delivering services that are considered State Government responsibility. This is often done to fulfil a gap of need in the community and can be viewed as a form of cost shifting where taxpayers are paying for a service and ratepayers are also paying to provide this service.

Local government has an important role in identifying the needs of its communities through social planning and advocating for the fulfilment of those needs.

The role of local government in social service provision is less well settled.

It is considered that there needs to be a functional-mapping exercise undertaken – perhaps across all 3 tiers of government - to identify service gaps that exist, to determine the best deliverer of those services – and importantly for local government, to ensure that adequate recurrent funding is made available to enable delivery – regardless of the tier of government undertaking that delivery.

Governance

The Board wants to improve the governance and reputation of the local government sector.

Council supports the principle that local government remain an independent, accountable and representative sphere of government, established under legislation to represent and serve the interests of local communities.

There would be benefit in reviewing the current roles and functions of Mayors, Aldermen and General Managers to ensure they are optimised for contemporary council operations – given it is two decades since the current arrangements were set up under the Act. In particular, there is a need to reconcile the tension between the roles of elected members as elected representatives of the community and their role as members of the “board” of multi-million enterprises making intergenerational decisions for the community's benefit. Ultimately, it is the latter role which is most critical for council and community sustainability.

In order to better support elected members in their roles of as board members, there should be access to the necessary training and development and the appropriate remuneration to compensate for the board responsibilities which would be more clearly defined in legislation.

There would also be benefit in more standardised approaches to a whole range of common local government matters, such as strategic planning, asset management, rate setting, employment conditions etc. For example, it would be useful if there was a set process/template for strategic planning/annual planning/asset management planning, set remuneration structures for local government employees, financial settings for asset renewals etc, settings for rate rise decisions etc. This could be achieved without the need for wholesale structural change.

Council reiterates its thanks for the opportunity to provide this submission, wishes the Board well in its endeavours and would welcome the opportunity to clarify any questions the Board might have in relation to this submission.

Consultations:

Executive Leadership Team

Human Resource / Financial and Risk Management Implications:

Financial

The making of this submission will be undertaken within Council's existing financial resources.

Human resources

The making of this submission will be undertaken within Council's existing human resources.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	N/A	N/A	N/A	No treatment required.
No risk identified.				
Do not adopt the recommendation	Insignificant (C1)	Possible (L1)	Low	Council makes a submission in different terms. Council participates in the review later in the process.
Council fails to make a submission and loses the opportunity to provide its guidance to the Local Government Board in the conduct of the Future of Local Government Review.				

Community Consultation and Public Relations Implications:

Community consultation

The Board, its community engagement consultants and LGAT worked together to design an engagement program that will include the following opportunities in Stage 1 of the Review:

- an engagement session with Mayors
- an engagement session with General Managers
- six regional forums with Elected Representatives (two in each region)
- six regional forums with council employees (two in each region)

- two online sessions (one for Elected Representatives, one for employees); and
- an online submissions portal.
- Community pop-ups have been held in different parts of the State, including one in Glenorchy.

The Interim Report ([Attachment 4](#)) was prepared in response to the feedback received. The appendices ([Attachment 6](#)) document that feedback.

Public relations

The Council's submission contributes to the Board's broader engagement process as described above.

Community members and other stakeholders have had opportunities to make their own submissions to the Review.

Recommendation:

That Council:

1. MAKE a submission to the Local Government Board in response to the Stage 1 Interim Report of the Future of Local Government Review in the terms set out in this report.
2. PROVIDE a copy of its submission to the Local Government Association of Tasmania.

Attachments/Annexures

- 1 Glenorchy City Council Future of Local Government Submission, May
[⇒](#) 2022
- 2 A letter from the Minister to the Mayor
[⇒](#)
- 3 Executive Summary - Future of Local Government Stage 1 Interim
[⇒](#) Report
- 4 Full Interim Report Future of Local Government Stage 1
[⇒](#)
- 5 Community Update
[⇒](#)
- 6 Appendices - Feedback from consultation
[⇒](#)

14. UPDATED COUNCIL POLICIES

Author: Manager People and Governance (Tracey Ehrlich)

Qualified Person: Director Corporate Services (Jenny Richardson)

ECM File Reference: Council Policies

Community Plan Reference:

Under the *City of Glenorchy Community Plan 2015 - 2040*, the Community has prioritised 'transparent and accountable government'.

Strategic or Annual Plan Reference:

Open for Business

Objective 2.1 Stimulate a prosperous economy.

Strategy 2.1.1 Foster an environment that encourages investment and jobs.

Leading our Community

Objective 4.1 Govern in the best interests of our community.

Strategy 4.1.1 Manage Council for maximum efficiency, accountability and transparency.

Reporting Brief:

To present three updated policies to Council for adoption and three policies for rescission.

Proposal in Detail:

All policies adopted by Council are reviewed cyclically. The ordinary review period for Council policies is four (4) years after adoption. However, policies may be reviewed earlier if it is appropriate to do so, for example if there are changes to a relevant governing act.

Asset Management Policy

The policy was adopted by Council at its meeting on 30 July 2018 and has been reviewed having reached the end of its four-year term.

- Attachment 1 is a copy of the 2018 Policy with tracked changes, and
- Attachment 2 is a copy of the recommended updated Policy.

The revised policy continues to set out the guidelines for implementing consistent asset management processes throughout the Glenorchy City Council. Its aim is to ensure that adequate provision is made for the management of Council's assets at the lowest whole of life costs for the defined level of service.

The policy has been updated to closely match the latest Institute of Public Works Engineering Australia (IPWEA) template. Essentially this involves rearrangement and rewording of the existing policy.

It is recommended Council adopt this updated Policy.

Securing Public Open Space Provision Through Subdivision Policy

In addition to being due for review, the existing Public Open Space Acquisitions Contributions Policy and to a lesser extent the Public Open Space Reserve and Expenditure Policy, have required review as a result of differences in content between the former Glenorchy Interim Planning Scheme 2015 (GIPS) and the Tasmanian Planning Scheme – Glenorchy (TSPG).

This has required a major re-write of the Public Open Space Acquisitions and Contributions Policy. The opportunity has also been taken to combine the two policies into a single new policy.

In contrast to the GIPS, the TSPG does not contain Ways and Public Open Space provisions in subdivision sections of the Zones, nor does it include Performance Criteria that set out public open space requirements. There however remains a statutory ability to secure public open space and littoral and riparian reserves through s.85 of the *Local Government (Building and Miscellaneous Provisions) Act 1993*. Under this provision, Council may refuse to approve a plan of subdivision if it is of the opinion that the layout should be altered to include or omit public open space, or littoral or riparian reserves. This however applies at the final step in the subdivision process.

The proposed Securing Public Open Space Provision through Subdivision Policy ensures that public open space requirements are integrated into the planning assessment for subdivision applications and contain clear criteria so developers, the community and Council know what is required. The proposed policy carries forward some content from the Public Open Space Acquisitions and Contributions Policy, updates content from the Public Open Space Reserve and Expenditure Policy, incorporates a simpler version of what was in the GIPS, includes updated provisions for assessment and determination, and includes new provisions on standard of public open space provided to Council.

- Attachment 3 is a copy of the 2017 Public Open Space Acquisitions Contributions Policy
- Attachment 4 is a copy of the 2016 Public Open Space Reserve and Expenditure Policy
- Attachment 5 is a copy of the recommended Public Open Space Acquisitions and Contributions Policy.

It is recommended Council adopt the Securing Public Open Space Provision through Subdivision Policy and rescind the Public Open Space Reserve and Expenditure Policy and the Public Open Space Acquisitions Contributions Policy.

Enforcement Policy & Guide

This Policy sets out Council's approach to taking enforcement action and provides guidance to Council staff about how such enforcement action is to be undertaken. There have been minimal changes to the Policy, as shown through the tracked change version.

- Attachment 6 is a copy of the 2018 Policy with tracked changes
- Attachment 7 is a copy of the recommended updated Policy
- Attachment 8 is a copy of the 2018 Guide and Procedure with tracked changes; and
- Attachment 9 is a copy of the recommended updated Guide and Procedure.

It is recommended Council adopt this updated Policy and Guide.

Sports Ground Lighting Policy

The policy was adopted by Council at its meeting on 20 March 2017 and has been reviewed having reached the end of its four-year term.

- Attachment 10 is a copy of the 2017 Policy.

The Sport Ground Lighting Policy was originally put in place due to other, non-Council, parties that had historically installed sports ground lighting on Council properties and to manage this legacy issue.

However, as the legacy issues have since been resolved, and Council no longer permits other, non-Council, parties to install sports ground lighting on Council property the policy is now redundant and is therefore recommended for rescission.

Consultations:

Executive Leadership Team
Management Team
Corporate Governance
Senior Legal Counsel
Council officers

Human Resource / Financial and Risk Management Implications:

There are no material human resources or financial implications.

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	Minor	Unlikely	Low	Responsible officers continue to monitor compliance with policies and ensure that any amendments are made in a timely manner, as required.
None of the recommended updated, new policies or rescinded policies represent any significant departure from established practices or statutory requirements. There is a chance that procedural difficulties may be identified once they are implemented, leading to operational inefficiencies.				
Do not adopt the recommendation	Minor	Likely	Medium	Council officers are instructed to review the policies and implement any changes requested by Council as soon as practicable.
Governance administration would be less optimal due to the presence of outdated and less effective policies.				

Community Consultation and Public Relations Implications:

The policies, once adopted by Council, will be available on Council's website.

Recommendation:

That Council:

1. ADOPT the updated Asset Management Policy set out in Attachment 2,
2. RESCIND the Public Open Space Acquisitions Contributions Policy set out in Attachment 3
3. RESCIND the Public Open Space Reserve and Expenditure Policy set out in Attachment 4,
4. ADOPT the Securing Public Open Space Provision Through Subdivision Policy set out in Attachment 5,
5. ADOPT the Enforcement Policy and the Enforcement Guide and Procedure set out in Attachment 7 and Attachment 9, and
6. RESCIND the Sports Ground Lighting Policy set out in Attachment 10.

Attachments/Annexures

1 Asset Management Policy - Tracked Changes



2 Asset Management Policy - Final



3 Subdivisions Public Open Space Acquisitions and Contributions
Policy



4 Public Open Space Reserve and Expenditure Policy



5 Securing Public Open Space Provision Through Subdivision Policy -
Final



6 Enforcement Policy - Tracked Changes



7 Enforcement Policy - Final



8 Enforcement Guide and Procedure - Tracked Changes



9 Enforcement Guide and Procedure - Final



1 Sports Ground Lighting Policy

0



15. CODE OF CONDUCT AMENDMENT BILL

Author: Senior Legal Counsel (Michael Jacques)

Qualified Person: Senior Legal Counsel (Michael Jacques)

ECM File Reference: 3434964

Community Plan Reference:

Leading our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

Strategic or Annual Plan Reference:

[Community goal (e.g. Making Lives Better, Leading Our Community etc.)]

4.1 Govern in the best interests of our community

Strategy 4.1.1 Manage Council for maximum efficiency, accountability and transparency.

Strategy 4.1.3 Maximise regulatory compliance in Council and the community through our systems and processes.

Reporting Brief:

To brief Council on recent proposed legislation relating amendments to the Code of Conduct, and to provide an opportunity to make comments towards a whole of sector submission, to be provided by close of business Wednesday, 31 August 2022.

Proposal in Detail:

The State Government has circulated a draft of the *Local Government Amendment Code of Conduct Bill 2022* ([Attachment 1](#)), and associated materials. It appears to have been rushed since public comments on sanctions - penalties and impact on eligibility for nomination are being left until later. They are also imposing documents that have not yet been created and Council does not have a copy of the proposed Regulations that the State will draft later to create a new Code of Conduct. The proposals are more simply explained in the attached Plain English Guide ([Attachment 2](#)).

Main changes:

The draft Act provides for:

A uniform mandatory Code of Conduct that will automatically apply (although the *Local Government (Model Code of Conduct) Order 2016* already provides for one). This older Code of Conduct will be repealed and a new model code inserted. The State has not provided a draft of the proposed new Code of Conduct.

The lack of specific detail makes it difficult to brief councillors about any final behavioural changes that may be required as a result of the amendments.

A uniform voluntary behaviour standard policy will also be provided for. A model policy is not included in the circulated materials and it is assumed that such a policy is intended to be similar to our existing Statement of Expectations.

The draft legislation also provided mandatory dispute resolution procedures for breaches of our behaviour policy or Code of Conduct. Only a very basic set of draft criteria is provided. An existing policy like our current employee grievance policy would probably meet or exceed the level of detail expected.

Changes to the Code of Conduct complaints process will require people to try internal processes first that will be outlined in the new behaviour standard and dispute resolution policy.

The amendments also allow for a lawyer appointed to do an initial assessment of the complaint. The current legislation allows the General Manager to do an initial assessment and this provision will be maintained. An initial assessment may refer people back to internal Council processes before proceeding further.

There are more conflict of interest provisions for members of the Panel.

Supporting changes have been made to preserve the confidentiality of reports prior to presentation in Council s.28ZK(30) of the Act.

The State Government did not have time to consider further sanctions for breaches of Codes and policies.

In principle, they seem like worthwhile changes, to the extent that we know the final details. Assessing the impact of the changes is very difficult when no draft Code of Conduct is available.

Consultations:

We are informed that the current materials were provided after significant lobbying by Local Government Association of Tasmania (LGAT).

An Alderman Briefing Report was circulated on 21 December 2021 after preliminary materials were circulated by the Minister.

The General Manager made officer level submissions to LGAT on behalf of the Council on 3 August 2022 ([Attachment 3](#)), many of these concerns are addressed.

Human Resource / Financial and Risk Management Implications:

Financial

The legislation proposes that Council will bear the costs of the new complaint processes with an investigation panel, however this is similar to the current situation where we are responsible for the costs of a board of Inquiry (s.229 Act), the costs of training of a councillor (28ZNA Act), and allowances of Code of Conduct panel members (s.28 O Act).

Human resources

The changes will involve some staffing resources to establish codes and potentially for training, but they are not likely to be significant for our budget.

Risk management

Risk Identification	Consequence	Likelihood	Rating	Risk Mitigation Treatment
Adopt the recommendation	Minor (C2)	Possible (L3)	Low	Nil
Aldermen have the opportunity to make further comments in relation to the review process.				
Do not adopt the recommendation	Minor (C2)	Possible (L3)	Low	The most significant risk is the lack of a draft Code of Conduct, this is not within our direct control and will be forwarded for further review as soon as it becomes available.
The State Government is likely to adopt the current approach, put possibly without the assistance of further input from councillors.				

Community Consultation and Public Relations Implications:

Any further debate on the changes is difficult due to the lack of specific detail.

Recommendation:

That Council:

1. NOTE the report and the attached materials;
2. After considering the issues, RESOLVE to make any necessary comments for a further submission to the State, by close of business Wednesday 31st August 2022.

Attachments/Annexures

- 1 Plain English Guide to the draft
[📄](#)
- 2 Covering Letter to Mayor from Minister
[📄](#)
- 3 General Manager's comments to LGAT 3 August 2022
[📄](#)
- 4 Local Government Amendment (Code of Conduct) Bill 2022
[📄](#)
- 5 Draft prescribed information, dispute resolution policy
[📄](#)

16. QUARTERLY REPORT - QUARTER 4 2021/22

Author: Executive Manager Stakeholder Engagement (David Ronaldson)
Chief Financial Officer (Tina House)

Qualified Person: General Manager (Tony McMullen)

ECM File Reference: Corporate Reporting

Community Plan Reference:

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

Strategic or Annual Plan Reference:

Leading Our Community

Objective 4.1	Govern in the best interests of our community
Strategy 4.1.1	Manage Council for maximum efficiency, accountability and transparency
Action 4.1.1.01	Monitor Council expenditure and drive efficiency across the organisation
Action 4.1.1.02	Develop and monitor Council's Budget, Long-term Financial Plan, Annual Plan and Annual Report

Reporting Brief:

To present Council's Quarterly Report for the quarter ending 30 June 2022.

Proposal in Detail:

The Quarterly Report for the period ending 30 June 2022 details Council's key strategic projects, core business activities, financial performance and forecasting and monitoring of Council's Annual Plan.

The Quarterly Report comprises the following:

- Glenorchy City Council Quarterly Report ([Attachment 1](#)), and
- Quarterly Annual Plan Progress Report ([Attachment 2](#)).

The purpose of the report is to assist Council in its strategic oversight of Council operations and of progress on implementation of the Council's Annual (Operational) Plan.

A further benefit of this reporting is that it helps to make Council's operations more transparent to the community.

Quarterly Report

The Quarterly Report ([Attachment 1](#)) contains a comprehensive summary of Council's performance over the fourth quarter of the financial year. The report consists of the:

- General Manager's summary of strategic and operational highlights
- Council's Quarterly Financial Performance Report
- reporting against Key Performance Indicators, and
- summary of Council's Risk Management profile.

Annual Plan Progress

The Annual Plan Progress Report ([Attachment 2](#)) currently records the status of the 12 priority actions.

Of those 12 actions, nine are complete, two are 20% behind schedule, one is 50% behind schedule. Commentary on each priority item is provided in the report.

Financial Performance

Executive Summary

Council's interim operating position for the period ending 30 June 2022 is currently showing a favourable result of \$3.186 million against budget. This comprises \$3.234 million more in revenue and \$48,000 more in expenditure.

All actual operational Revenue and Expenditure figures in this report are interim and will not be finalised until completion of year end accounting adjustments and audit requirements for the 2021/22 financial year. It is expected there will be movement in both income and expenditure figures during the year end finalisation process.

However as forecast in previous financial performance reports, the favourable result has continued through to 30 June 2022 and is expected to remain favourable even after year end accounting and audit adjustments.

Revenue

Interim year end operational revenue is \$67.265 million compared to budgeted operational revenue of \$64.030 million. This represents a favourable result of \$3.234 million or 5.1% against budget.

There are several 'year specific' elements in the result that cannot be relied on as guaranteed ongoing revenue beyond this financial year. These include:

- higher than budgeted Financial Assistance Grant \$0.818m
- user fees generally linked to economic indicators such as planning, building and waste management services (\$0.912m)
- special dividend from Councils investment in TasWater \$0.434m; and
- government funding for staff to undertake recognised qualification courses (\$0.513m).

When these are taken into consideration, the revenue result at 30 June 2022 is materially in-line with budget.

Expenditure

Interim year end operational expenditure is \$64.854 million compared to budgeted expenditure of \$64.806 million. This represents an unfavourable result of \$48,000 or 0.1% compared to budget.

Overall, the expenditure result at 30 June is materially in line with budget with notable variances in:

- employee costs, which are lower due to temporary and permanent vacancies (\$1.161m)
- materials and services, which are higher for several reasons such as supplier invoice timing, increased market costs and temporary resources engaged to maintain service levels (\$1.259m).

Non-operating – Capital Grant Revenue

Capital grants revenue is \$2.991 million against an annual budget of \$2.178 million.

New one-off Government funding for specific purpose capital projects constitute the favourable result of \$0.813 million.

Non-Operating – Net Gain/(Loss) on Disposal of Assets

Net Gain/(Loss) on disposal of assets reports a \$2,000 gain against a budgeted \$0.370m loss. The sale of Council land has been delayed until the 2022/23 financial year resulting in the deferral of associated costs.

Non-Operating – Contributions Non-Monetary Assets

The annual budget allows for \$2.1 million of infrastructure assets constructed in new subdivisions which pass to Council ownership on completion of works, or 'found assets' which have not previously been recorded in Council's asset register.

Due to the large amount of subdivisional development taking place and some large value found assets, \$16.403 million of assets have been brought to account.

Capital works

Interim year end Capital Works expenditure is \$18.153 million against an annual budget of \$19.654 million. The expenditure figure is represented by \$13.428 million for Council funded projects and \$4.725 million for Government funded projects.

A separate Capital Works Update report was presented to the June meeting.

Summary

Further information on revenue, expenditure and capital works figures is provided in Attachment 1 to this report.

Consultations:

General Manager
Executive Leadership Team
Capital and Operational Budget Responsible Officers

Human Resource / Financial and Risk Management Implications:

The Quarterly Report assists in Council's active risk management by monitoring and reporting on the progress of Annual Plan actions, major projects, key activities of Council and financial performance.

This enables Council to have oversight of the performance of the organisation, enabling informed decision-making and appropriate risk mitigation.

Given the report is for receiving and noting, there are no material risks in adopting the recommendations.

Community Consultation and Public Relations Implications:

Community consultation

As this is a status report on the outputs and outcomes of Council services and activities, no community consultation was undertaken.

Public relations

There are no material public relations implications. Key information from the report has already been publicly released, including Council's forecast budget deficit and economic stimulus and community assistance measures.

Recommendation:

That Council:

RECEIVE and NOTE Council's Quarterly Report and Quarterly Annual Plan Progress Report for the quarter ending 30 June 2022.

Attachments/Annexures

1 Q4 Quarterly Report - Attachment #1



2 Annual Plan Progress report



17. FINANCIAL PERFORMANCE REPORT TO 31 JULY 2022

Author: Chief Financial Officer (Tina House)

Qualified Person: Director Corporate Services (Jenny Richardson)

ECM File Reference: Corporate and Financial Reporting

Community Plan Reference:

Leading Our Community

We will be a progressive, positive community with strong council leadership, striving to make Our Community's Vision a reality.

The communities of Glenorchy will be confident that Council manages the community's assets soundly for the long-term benefit of the community.

Strategic or Annual Plan Reference:

Leading Our Community

Objective 4.1 Govern in the best interests of our community

Strategy 4.1.1 Manage Council for maximum efficiency, accountability, and transparency

Strategy 4.1.2 Manage the City's assets soundly for the long-term benefit of the community

Objective 4.2 Prioritise resources to achieve our communities' goals

Strategy 4.2.1 Deploy the Council's resources effectively to deliver value

Reporting Brief:

To provide the monthly Financial Performance Report to Council for the period ending 31 July 2022.

Proposal in Detail:

Council's Financial Performance Report (**Report**) for the year-to-date ending 31 July 2022 is Attachment 1.

The Report highlights that Council's operating result as at the end of July is \$0.89m better than the budgeted position. The favourable variance to the budgeted position is the combined result of a \$0.64m increase in revenue and a \$0.25m decrease in expenditure.

Executive Summary

As this is the first month of the new financial year, the reported favourable variance of \$0.89m does not necessarily provide an accurate indicator of Council's likely end of year performance.

It is also important to note July is the first month of the new financial year and there will be timing differences between previously determined revenue and expenditure expectations. It is anticipated that revenue and expenditure trends will become more apparent towards the end of the first quarter.

Revenue

Year-to-date operational revenue is \$53.3m compared to budgeted operational revenue of \$52.66m. This represents a favourable result of \$0.64m million or 1.2% against budget.

Grant revenue of \$0.59m received in the prior 2021/22 financial year that was not fully spent has been carried forward for expenditure in the current 2022/23 financial year. It is an accounting requirement that specific purpose grants not expended in the year received must be carried forward to the year of expenditure.

Expenditure

Year-to-date operational expenditure is \$5.06m compared to budgeted expenditure of \$5.31m. This represents a favourable result of \$0.25m or 4.7% below budget.

The primary area of underspend is Employee Expenses at \$0.18m for the year to date. This is made up of temporary and permanent position vacancies which will be further examined in the mid-year budget review.

Non-operating – Capital Grant Revenue

Capital grants revenue is \$2.77m against an annual budget of \$7.85m.

As at the reporting date, \$1.71m unspent grants from last year were carried over into this year plus payment of the \$0.66m final instalment of Landfill Extension and \$0.4m final instalment of Eady Street Clubrooms grants have been received.

Commonwealth funded projects are paid in arrears, meaning Council must complete works before receiving funds.

Non-Operating – Net Gain/(Loss) on Disposal of Assets

Disposal of assets currently records \$2k against an annual budgeted loss of \$402k.

Non-Operating – Contributions Non-Monetary Assets

No donated assets have yet been recognised against an annual budget of \$5.3m.

Capital Works

Council's year-to-date Capital Works expenditure is \$0.35m against an annual budget of \$31.51m.

Summary

Further information on revenue, expenditure and capital works figures is provided in Attachment 1 to this report.

Consultations:

General Manager
Executive Leadership Team
Officers responsible for Capital and Operational Budget reporting

Human Resource / Financial and Risk Management Implications:

Financial implications are set out in the body of this report and in Attachment 1.

As this report is for receiving and noting only, no risk management issues arise. Risks associated with Council's financial expenditure and sustainability were managed through the process for developing Council's annual budget and are monitored through ongoing reporting on Council's Strategic and Key Operational risk register.

Community Consultation and Public Relations Implications:

Community consultation was not required due to the regular and operational nature of this report. There are no material public relations implications.

Recommendation:

That Council:

RECEIVE and NOTE the Financial Performance Report for the year-to-date ending 31 July 2022 as set out in Attachment 1.

Attachments/Annexures

1 Attachment 1 - Financial Performance Report to 31 July 2022

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18. PROCUREMENT AND CONTRACTS - MONTHLY REPORT

Author: Senior Legal Counsel (Michael Jacques)

Qualified Person: (Senior Legal Counsel) Michael Jacques

ECM File Reference: Procurement

Community Plan Reference:

Leading our Community

The communities of Glenorchy will be confident that Council manages the community's assets soundly for the long-term benefit of the community.

Strategic or Annual Plan Reference:

Leading our Community

Objective 4.1 Govern in the best interests of our community

Strategy 4.1.1 Manage Council for maximum efficiency, accountability and transparency

Strategy 4.1.3 Maximise regulatory compliance in Council and the community through our systems and processes

Reporting Brief:

To inform Council of exemptions that have been applied to procurements under Council's Code for Tenders and Contracts for the period 14 July to 17 August 2022 and provide updates on other relevant procurement matters.

Proposal in Detail:

Council's Code for Tenders and Contracts (**the Code**) has been made and adopted by Council as required under section 333B of the *Local Government Act 1993*.

Under the Code (Annex A), the General Manager is required to report to Council any purchases in circumstances where a normally required public tender or quotation process is not used. Instances of non-application of the quotation or public tender process are to be reported at ordinary Council meetings as soon as possible after a contract is executed or a purchase order is issued.

The information reported for each contract or purchase order will include:

- the contract or purchase order value (excluding GST)
- the circumstances for engaging the contractor or supplier without seeking the required number of quotes
- the date approval was given to engage the contractor or supplier
- the date of the contract or purchase order

- if the contract or purchase order was as a result of a prescribed situation or prescribed contract under regulation 27 of the Local Government (General) Regulations, the sub regulation relied on for not calling for public tenders.

For the period from 14 July to 17 August 2022, there were no exemptions to Council's Code for Tenders and Contracts.

Expenditure on External Legal Services

For the month of July 2022, the total amount spent on external legal services for all of Council was \$5,308.50. This was in relation to a building enforcement, human resources and rates recovery.

The above expenditure was provided for in Council's current 2022/23 budget.

Consultations:

Executive Leadership Team
Senior Legal Counsel
Procurement and Contracts Coordinator

Human Resource / Financial and Risk Management Implications:

There are no material human resources implications.

Financial

There is a total of \$5308.50 in budgeted expenditure.

Risk management

As this report is recommended for receiving and noting only, no risk management issues arise. Risks around procurement are monitored and reported on a continuous basis as part of standard processes and procedures.

Community Consultation and Public Relations Implications:

Community consultation was not required or undertaken. There are no material public relations implications.

Recommendation:

That Council:

RECEIVE and NOTE the Procurement and Contracts Monthly Report for the period from 14 July to 17 August 2022.

Attachments/Annexures

Nil.

19. NOTICES OF MOTIONS – QUESTIONS ON NOTICE / WITHOUT NOTICE

CLOSED TO MEMBERS OF THE PUBLIC

20. CONFIRMATION OF MINUTES (CLOSED MEETING)

That the minutes of the Council meeting (closed meeting) held on 25 July 2022 be confirmed.

21. APPLICATIONS FOR LEAVE OF ABSENCE

COMMUNITY

Community Goal – Making Lives Better

22. REVIEW OF CHILDCARE SERVICE

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(a) (Personnel matters, including complaints against an employee of the Council and industrial relations matters) and (2)(b) (Information that, if disclosed, is likely to confer a commercial advantage or impose a commercial disadvantage on a person with whom the Council is conducting, or proposes to conduct, business) and (2)(c) (Commercial information of a confidential nature that, if disclosed, is likely to: prejudice the commercial position of the person who supplied it; confer a commercial advantage on a competitor of the Council; or reveal a trade secret).

ENVIRONMENT

Community Goal – Valuing our Environment

23. FOGO PROCESSING SERVICES

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(d) (Contracts and tenders, for the supply and purchase of goods and services and their terms, conditions, approval and renewal).

GOVERNANCE

Community Goal – Leading our Community

24. REQUEST FOR APPROVAL TO EXTEND TECHNOLOGYONE CONTRACTS 2022- 2025

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(d) (Contracts and tenders, for the supply and purchase of goods and services and their terms, conditions, approval and renewal).

25. CONTRACT NO. 0881 - BUILDING WORKS AND REPAIRS STANDING OFFER

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(d) (Contracts and tenders, for the supply and purchase of goods and services and their terms, conditions, approval and renewal).

26. GENERAL MANAGER'S PERFORMANCE REVIEW 2021/22 AND KPIS 2022/23

This item is to be considered at a closed meeting of the Council by authority of the Local Government (Meeting Procedures) Regulations 2015 Regulation 15(2)(a) (Personnel matters, including complaints against an employee of the Council and industrial relations matters).

27. NOTICES OF MOTIONS – QUESTIONS ON NOTICE / WITHOUT NOTICE (CLOSED)
